



Warranty Authorization Form

Date: 4/15/2026

General Information

Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Ph. 715-325-5170
mail@greenwayrv.com

Pre-Auth #: 922056

Series: Momentum

Unit: 573FM4536L1116061

Model: MT381M-2020

Notes: cc-4/8/26 Per case file 01000079LCI will not need to review okay to proceed with the repairs dealer had to sublet out the weld repairs cc-3/28/26 case file 1000079-sent to mgmt to see if they want to have LCI SRT come out and review /repair waiting on response cc-3/25/26 Thank you for the address I will still need the frame tag on the actual frame to submit to vendor for further instructions Thank you *****
cc-3/24/26 Vendor is changing the process and wants to inspect/complete repairs by their SRT can you provide the frame data tag and the address the unit is currently located at ? This unit is subject to Customer Satisfaction Campaign(s): 920017 - VISUAL INSPECTION Wall Securement Campaign for 18k and up Momentum and Solitude Fifth Wheels ***** You will need to 1st inspect to see if any movement on the inside walls shifting cabinets moving etc***** IF there are then you need to move on to step 2 920018 and check or fix the lag bolts etc step 3 920019- after lag bolts are fixed you will need to check doors make sure they open/close correctly (There are pictures in the TSB that shows what we are looking for) Please hold parts for 30 days after claim is paid

Status: Approved

Dealer Information

1127 Greenway RV Sales & Service
715-325-5170
mail@greenwayrv.com

Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Requestor: iclaim services
Return Fax #: (715) 325-5577
Email: greenway@dealer-advisors.com

Operation Line 1

Flat Rate Code: 920017 VISUAL INSPECTION Wall Securement Campaign *Fault Code:* TSB
for 18k and up Momentum and Solitude Fifth Wheels

Serial #:

Model #:

Notes:

Problem: CSC Visual inspection for momentum and solitude upper deck wall securement.

Time Requested: .1

Cause: Inspect for direction of repair

Time Allowed: .1

Remedy: After inspection, we found that there are two panels on the inside that are damaged at the bottom but the damage can be covered by baton strips. Found cracks in the frame that will need to be repairs and we will also need to install lag bolts. Will enter separate lines for this items.

Sublet Repairs: 0.00

Status: Approved

Operation Line 2

Flat Rate Code: 920018 - LAG BOLTS INSTALL - Wall Securement Campaign *Fault Code:* TSB
for 18k and up Momentum and Solitude Fifth Wheels

Serial #:

Model #:

Notes:

Problem: Complete repair for campaign.

Time Requested: 5.9

Cause: There is a crack on the main lower beam on the DS of the bulkhead on the bottom.

Time Allowed: 0

Remedy: Need to install lag bolts and have the frame repaired due to cracks. SUBLET.

Sublet Repairs: 1727.00

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 610006 Moldings/Trims - R&R Flat Batten Trim *Fault Code:* Improper Installation/Build
(per piece)

Serial #:

Model #:

Notes:

Problem: There are two panels on the inside that are damaged at the bottom, but the damage can be covered by baton strips.

Time Requested: 2

Cause: Wall repairs from campaign damages.

Time Allowed: .2

Remedy: Need to install batten strips to cover the damages to the walls on the interior or the unit.

Sublet Repairs: 0.00

Status: Approved

Operation Line 4

Flat Rate Code: 920019 DOOR INSPECTION - Wall Securement Campaign *Fault Code:* TSB
for 18k and up Momentum and Solitude Fifth Wheels

Serial #:

Model #:

Notes:

Problem: Recall - upper deck wall securement - compartment doors inspection after the repairs are made.

Time Requested: .1

Cause: Inspect compartment doors upon completion of repairs.

Time Allowed: .1

Remedy: Inspect compartment doors upon completion of repairs.

Sublet Repairs: 0.00

Status: Approved