

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 65122

Completed : 12 OCT 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # : Invoice # :
Stock No : 10858 Description : 2022 TT FOREST RIVER CHEROKEE WOLF
Tag : Date In : 27 AUG 21 Mileage : 0
Author : BH Promised : 30 OCT 21
Location : 1009 CHEK PARTS Date Sched :
Serial# : 5ZT2CKFC8NY017987 Chassis# : 5ZT2CKFC8NY017987
Warr. Date : 29 JUL 21 Cust PO# :
Print Date : 28 OCT 21

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*****  
Job #   Description                JOB INFORMATION                Type Bill To  
*****  
1      COMPLAINT:  SMALL ENTRY DOOR WILL NOT STAY CLOSED      W      10024  FORES  
        AND IS RUBBING  
        CAUSE:      door was stuck shut. door was hitting  
        the door frame on the inside and was  
        stuck on the outside trim piece that  
        runs on top of the door.  
        CORRECTION: took a block of wood and a hammer and  
        "moved" metal door frame in to prevent  
        door from hitting it. door is still  
        rubbing. took a sanding bit and sanded  
        down door frame trim piece to clear  
        door. door does not rub. touched up  
        with black paint.  
2      COMPLAINT:  CUSTOMER STATES WHEN LOOKING AT THE      W      10024  FORES  
        REFRIGERATOR, SHE NOTICES THAT ALL OF  
        THE BRADS AND STAPLES ARE COMING OUT OF  
        THE PANEL TO THE RIGHT OF THE  
        REFRIGERATOR.  
        CAUSE:      WALL WAS PUSHED OUTWARD CAUSING THE  
        STAPLES TO COME OUT.  
        CORRECTION: REMOVED STAPLES THAT WERE COMING OUT OF  
        THE PANEL, SECURED THE PANEL BACK TO  
        THE STUD WITH A STAPLE GUN. FILLED  
        HOLES WITH PUTTY.  
3      COMPLAINT:  CUSTOMER WOULD LIKE TO HAVE A FOOT PLATE E      51698  SUTHE  
        ADDED TO THE JACK LEG.  
        CAUSE:      add foot plate to tongue jack.  
        CORRECTION: secured foot plate to tongue jack.  
4      COMPLAINT:  THE THERMOSTAT COVER IS MISSING,          I      SPN      SALES  
        CAUSE:      JARRON INSTALLED COVER  
5      COMPLAINT:  CHECK THE AWNING LOOKS SMALL PIN HOLE      W      10024  FORES  
        WHEN STANDING UNDER, JUST REPLACED  
        CAUSE:      PART ONLY NOT LABOR  
6      COMPLAINT:  TAIL LIGHT OR MARKER LIGHT BUSTED ON      I      SPN      SALES
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Continued on page 2

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*****
Job #  Description                JOB INFORMATION                Type Bill To
*****
                                OFF-DOORSIDE, CUSTOMER STATES WHEN DOOR
                                FLEW OPEN IT BUSTED.
    CAUSE:    rear marker light is broken.
    CORRECTION: had an extra lens in the shop. replaced
                                lens and sealed with silicone
7  COMPLAINT: SCREEN MATERIAL DAMAGED ON ENTRY DOOR      I      SPN      SALES
                                WHEN DOOR FLEW OPEN
    CAUSE:    SCREEN MATERIAL CAME OUT OF TRACK.
    CORRECTION: REMOVED GASKET AND SECURED SCREEN TO
                                DOOR
8  COMPLAINT: LEFT-HAND SIDE OF THE SLIDE ROOM HAS      I      SPN      SALES
                                STAPLES COMING OUT..EXTERIOR WALL OF
                                CAMPER, NOT THE WALL OF THE SLIDE
    CAUSE:    waiting to hear from customer to verify
                                what needs to be done.

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Job #  Part No  Description                PARTS                Bill to  Qty  Price  Total
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3      6176      JACK FOOT PAD KIT                E-51698    1    32.00  32.00
4      70A07598A  THERMOSTAT, BLACK                I-SPN      1     7.55   7.55
5      F100283221  12' AWNING FABRIC                W-10024    1   222.39 222.39

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Job#  Lab Code  Description                LABOUR  Mech Bill to  Hrs  Rate  Total
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1  Z990      MISC LABOUR CODE (EXTE ZMS  W-10024    0.75  130.00  97.50
2  Z990      MISC LABOUR CODE (EXTE ZMS  W-10024    0.06  130.00   7.80
2  Z990      MISC LABOUR CODE (EXTE ZMS  W-10024    0.26  130.00  33.80
2  Z990      MISC LABOUR CODE (EXTE ZMS  W-10024    0.68  130.00  88.40
3  Z990      MISC LABOUR CODE (EXTE ZMS  E-51698    0.30  130.00  39.00
4  Z990      MISC LABOUR CODE (EXTE      I-SPN      0.00   25.00   0.00
4  Z990      MISC LABOUR CODE (EXTE ZMS  I-SPN      0.50   25.00  12.50
6  Z990      MISC LABOUR CODE (EXTE ZMS  I-SPN      0.50   25.00  12.50
7  Z990      MISC LABOUR CODE (EXTE ZMS  I-SPN      0.50   25.00  12.50
8  Z990      MISC LABOUR CODE (EXTE      I-SPN      0.00   25.00   0.00
8  Z990      MISC LABOUR CODE (EXTE ZMS  I-SPN      0.50   25.00  12.50

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Job #  Excode  Description                EXTRAS                bill to  Qty  Price  Total
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3      SS        SHOP SUPPLIES                E-51698    1.00   3.90   3.90
3      FRT        UPS-JACK PAD                E-51698    1.00  10.00  10.00
4      FRT        UPS - T-STAT                I-SPN      1.00  15.51  15.51
5      FRT        UPS-AWNING                    W-10024    1.00  111.28 111.28

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CUSTOMER COMMENTS

T-STAT IN BACKROOM 10-4-21...CAM
 CUSTOMER ADDED JOBS 5-9 9/28/21 CAM
 T-STAT IN BACKROOM 9-20-21...CAM
 BH TALKED TO DENNY ABOUT AWNING THE FABRIC NEEDS TO GO UPSTAIRS
 DO NOT CALL CUSTOMER ABOUT FABRIC
 DO NOT INSTALL FABRIC
 AWNING FABRIC ORDERED 9-1-21....CAM
 BH GAVE PARTS SHEET TO CRAIG TO ORDER
 JACK PAD IN BACKROOM 9-1-21...CAM
 BH SENT IN PREAUTH WAITIGN TO HEAR BACK
 AWNING ADDED AFTER WE LOOKED AT IT
 MISSING THERMOSTAT COVER WOULD NOT BE UNDER WARRANTY. WE ARE
 COVERING AS GOOD WILL.

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	51698	32.00	39.00	0.00	13.90	3.21	88.11
I	SPN	7.55	50.00	0.00	15.51	1.62	74.68
W	10024	222.39	227.50	0.00	111.28	0.00	561.17
Totals		261.94	316.50	0.00	140.69	4.83	723.96