

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13143

Date In: 19 NOV 25 Author: KOTT
Promised Date: 25 DEC 26 Stock No: 11379
: Year: 2025
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: REFLECTION 100 SERIES
: MIDDLEBURY, IN Model: 22RK
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: NONE Tag#: 5/13-waiting on labor
Purchased Date: 03 APR 25 :
Delivery Date: 30 MAY 25 :
InService Date: :
Serial#: 573FR2820S3353351 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE AWNING HAS SOME W 1020 GRAND
SMALL HOLES- CUSTOMER WILL SHOW SERVICE
ADVISOR AT THE TIME OF DROP OFF
CAUSE: Fabric on awning looks like the vinyl
coating is peeling off where it meets
the tube. Recomend new fabric. The tube
can get cleaned up with quick solve.
CORRECTION: installed new tube and fabric.
APPROVED: 1.5
2 COMPLAINT: CUSTOMER STATES THAT THE ARM REST OF THE W 1020 GRAND
RECLINERS- WHERE IT DETACHES, THE SCREWS
HAVE ALL COME LOOSE
CAUSE: Screws pulled out of arm rest on
recliners. Will have to install new
screws. The holes are striped out. Half
hour labor.
CORRECTION: installed bigger screws. APPROVED: .1
3 COMPLAINT: CUSTOMER REQUESTS HAVING SOMEONE SHOW E 9852 BRONI
HIM HOW TO USE THE TV BOOSTER.
CORRECTION: DUSTIN SHOWED
WARR COMPLAINT: Transferred to GRV*13143B on 07 MAY 26 W 1020 GRAND
Estimate amount was 0.00 WARRANTY REPAIR
1 - RUST ON THE ENTRY STEPS, WELDS ON
TOP STEPS.
CAUSE: look at entrance steps for rust.
CORRECTION:
WARR COMPLAINT: Transferred to GRV*13143B on 07 MAY 26 W 1020 GRAND
Estimate amount was 0.00 WARRANTY REPAIR

Continued on page 2

Work Order : 13143

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Job #   Description           JOB INFORMATION           Type Bill To
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                2 - RECLINER, RIGHT SIDE WHILE FACING,
                IS CROOKED AND FOOT SUPPORT CATCHES WHEN
                LOWERING.
CAUSE:      check right hand recliner for operation.
                catches on the frame when closing. the
                scissor part is tweeked. need to order
                new right hand recliner.
CORRECTION: ...
WARR COMPLAINT: Transferred to GRV*13143B on 07 MAY 26   W   1020   GRAND
                Estimate amount was 0.00 WARRANTY REPAIR
                3 - WATER LEAKS FROM UNDER SHOWER UNIT
                OR AROUND SHOWER DOOR FRAME. CMR STATES
                I AM NOT SURE WHERE IS IS COMING FROM,
                BUT IT APPEARS TO COME FROM UNDER THE
                UNIT.
CAUSE:      check shower door track for sealant.
                needs to be recaulked.
CORRECTION: ...
WARR COMPLAINT: Transferred to GRV*13143B on 07 MAY 26   W   1020   GRAND
                Estimate amount was 0.00 WARRANTY REPAIR
                4 - RENOGY INVERTER DOES NOT WORK, NO AC
                CURRENT IN THE CAMPER EVEN WHEN CAMPER
                IS PLUGGED IN.
CAUSE:      check inverter for operation. will not
                power up. check voltage at inverter.
                it's got 13.4 dc volts going in. but
                will not power up. will need a new
                inverter.
CORRECTION: ....
    
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Job # Part No Description      PARTS      Bill to Qty Price Total
*****
1      82200726 AWNING 18' BLACK SOLID FABLE W-1020      1      591.01      591.01
    
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Job# Lab Code Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1 Z990 MISC LABOUR CODE (EXTE TD W-1020      0.00      140.00      0.00
1 Z990 MISC LABOUR CODE (EXTE TD W-1020      0.27      140.00      37.80
1 RV3-1a AWNING FABRIC REPLACE TD W-1020      2.00      140.00      280.00
2 Z990 MISC LABOUR CODE (EXTE TD W-1020      0.59      140.00      82.60
2 Z990 MISC LABOUR CODE (EXTE TD W-1020      0.41      140.00      57.40
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
ARR03 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
ARR04 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
ARR04 Z992 MISC LABOUR CODE (WARR TD W-1020      0.00      140.00      0.00
    
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Work Order : 13143

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.00   140.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR TD  W-1020    0.00   140.00    0.00
   1 Z990      MISC LABOUR CODE (EXTE TD  W-1020    0.73   140.00   102.20
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Job #  Excode    Description  EXTRAS          bill to    Qty    Price    Total
*****
   1  SSE      SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
   1  FRT      FREIGHT FOR JOB 1          W-1020    1.00   361.81   361.81
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020      591.01    560.00    0.00    361.81    0.00    1,512.82
      Totals    591.01    560.00    0.00    361.81    0.00    1,512.82
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&k2S
&k0S