



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65085
Promised Date: 27 AUG 21

CUSTOMER WORK ORDER

WO #: 65085

Customer: 51301 - RUNNION, BILLY J. -
812-457-1545

Tag:

Author: CM

Location: 0901 CHECK PREAUTH

Stock #: 10604

Stock Desc: 2022 TT COACHMEN

CATALINA 333RETSLE

Chassis #: 5ZT2CAYB2NX023661

Serial #: 5ZT2CAYB2NX023661

Mileage: 0

Licence:

Invoice #:

Date In: 23 AUG 21

Promised: 27 AUG 21

Date Sched:

Completed: 30 AUG 21

Warr. Date: 27 AUG 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked power cord. Operated all stab jacks. Checked entrance door and all compartment doors. Checked awning and roof. Checked all interior lights. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Applied all company decals. Checked all windows and blinds. Checked all cabinets and drawers. Recorded all serial numbers and took pictures. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 11 in.wc. Checked TV Antenna, TV, Radio and both Fireplaces. Drained all holding tanks. Water heater is full and ready to camp.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: MOVED UNIT TO WASH BAY AREA FOR CLEAN-UP.

Customer #: 51301
RUNNION, BILLY J.



Labor				
Code	Description		Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
Subtotal for Job #FPDINTT:				0.00

Job #COVER-S - Internal

COMPLAINT: INSTALL SMALL SLIDE COVER 66" TO 96" BLACK

CAUSE: COVER -S- INSTALL SMALL SLIDE COVER 66" TO 96" BLACK.

CORRECTION: Moved unit back into shop. Installed brackets on face of slideout. Mounted awning rail above slideout. Tapped ends of roller tube. Installed fabric and roller tube in awning rail. Centered over slideout.ab=nd secured to brackets. Removed pins holding springs. Checked operation of topper and slide out. Secured topper to awning rail.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
00-0485	V000165062 7.5' BLK SLIDE TOPPER W/HARDWARE	1.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #COVER-S:				0.00

Job #COVER-M - Internal

COMPLAINT: INSTALL LARGE SLIDE COVER 138" TO 192" BLACK

CAUSE: COVER - L - INSTALL MEDIUM SLIDE COVER 102" TO 132" BLACK.

CORRECTION: Mounted brackets on face of slideout. Tapped holes in end of roller tube and slide cover. Mounted awning rail above slideout. Installed slide cover in awning rail. Secured ends of roller tube to brackets. Checked operation of slideout and cover. Secured slide cover to awning rail.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
PUTTY	PUTTY TAPE - ROLL	2.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #COVER-M:				0.00

Job #COVER-L - Internal

COMPLAINT: INSTALL LARGE SLIDE COVER 138" TO 192" BLACK





CAUSE: COVER - L- INSTALL LARGE SLIDE COVER 138" TO 192" BLACK.

CORRECTION: Mounted brackets on slideout face. Tapped holes on roller tube ends. Mounted awning rail above slideout. Installed slideout cover and roller tube in awning rail. Secured ends and centered on slideout. Secured slide cover to end brackets. Checked operation of slide cover and slideout. Secured cover to awning rail.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts				
Part #	Description	Qty	Price	Total
00-0495	V000177334 150" BL	1.00	N/C	N/C
00-0496	V000165061 13' BLK	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #COVER-L: 0.00

Job #MAXX - Internal

COMPLAINT: ROOF VENT COVER - INSTALLED EACH-3 TOTAL WHITE IN COLOR

CAUSE: MAXX - ROOF VENT COVER - INSTALLED EACH -3 TOTAL WHITE IN COLOR.

CORRECTION: Installed roof vent covers on three vents.

Labor			
Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Parts				
Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER -	3.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Internal

KEITH TO DELIVER TO PRIDES CREEK.

Other Services				
Code	Description	Qty	Price	Total
DELIVERY	DELIVERY FEE	40.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

Transferred to BAS*65132 on 30 AUG 21





Estimate amount was 0.00
 COACHMEN IS SENDING A FREE STANDING TABLE AND CHAIRS TO GO IN THIS UNIT.
 COACHMEN IS PAYING TO SWAP FROM DINETTE TO TABLE AND CHAIRS UNDER WARRANTY.
 TABLE SWAP PLANNED FOR THIS FALL WHEN PARTS COME IN.

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: A/C CEILING PLENUM MOUNTED BACKWARDS.

CAUSE: A/C CEILING PLENUM MOUNTED BACKWARDS.

CORRECTION: No air coming out of ceiling ducts. Discharge air coming out the filters. Removed ceiling plenum and plenum divider. Turned plenum divider around and reinstalled in correct position. Remounted ceiling plenum and filters. Checked operation of A/C. Air now coming out of ceiling ducts.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	65.00
Subtotal for Job #3:			65.00

Job #4 - Warranty

COMPLAINT: PLUMBING VENT NOT SEALED

CAUSE: PLUMBING VENT NOT SEALED.

CORRECTION: Cleaned off excess putty tape. Sealed all screws and around flange.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	39.00
Subtotal for Job #4:			39.00

Parts Total: 0.00
 Labour Total: 104.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 104.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Sep 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	743806
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB2NX023661
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$130.00	ITEM #	ACAT333RETSLE
OWNER INFORMATION		DEALER RO #	65085
BILLY J RUNNION		CLAIM START DATE	08/30/2021
409 S 6TH AVE		CLAIM END DATE	01/01/1900
Haubstadt, IN 47639			
USA			

Retail Date of Purchase	08/27/2021	WARRANTY EXPIRATION DATE	08/27/2022
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Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	70-159-24-00-001901	AC Duct - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-08-30 14:14:45 :: A/C CEILING PLENUM MOUNTED BACKWARDS. No air coming out of ceiling ducts. Discharge air coming out the filters. Removed ceiling PLENUM and plenum divider. Turned plenum divider around and reinstalled in correct position. Remounted ceiling plenum and filters. Checked operation of A/C. Air now coming out of ceiling ducts.				
	Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes

Labor

Line# 2	Operation Code	Operational Description			
	60-138-24-00-001534	Vent Lines - Plumbing/Drainage System/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-08-30 14:18:32 :: PLUMBING VENT NOT SEALED Cleaned off excess putty tape. Sealed all screws and around flange.				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes

Submitted	Labor Amt	\$104.00		Approved	Labor Amt	\$104.00
	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$104.00			Total	\$104.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	