



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65079
Promised Date: 28 AUG 21

CUSTOMER WORK ORDER

WO #: 65079

Customer: 50607 - DECLARATION OF
LIV TR OF SAMUEL RICHARD BERRY III
- 270-925-2584

Tag: UNNIT NOT HERE

Author: B.HOFFMAN

Location: BAS

Stock #: 10804

Stock Desc: 2021 5W KEYSTONE
COUGAR HALF-TON 30RLS

Chassis #: 4YDF30R22M2507298

Serial #: 4YDF30R22M2507298

Mileage:

Licence:

Invoice #:

Date In: 23 AUG 21

Promised: 28 AUG 21

Date Sched:

Completed: 23 AUG 21

Warr. Date: 08 APR 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT WHEN THE SLIDE IN IS IN, THE RUBBER LP LINE THAT GOES TO THE REFRIGERATOR KINKS AND WONT ALLOW THE REFRIGERATOR TO WORK. CUSTOMER COMING BY 1ST THING 08/09 TO HAVE THIS FIXED.

CORRECTION: FOUND LINE KINKED AND I REMOVED LINE AND WE INSTALLED A NEW GAS LINE AND HAD TO INSTALLE A NEW COUPLER TO THE MAIN STEEL LINE AND THEN I RE ROUTED L GAS LINE TO KEEP IT FROM KINKING AGAIN.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Parts

Part #	Description	Qty	Price	Total
07-31485	3/8IN OEM LP SUPPLY HOSE, 72IN	1.00	30.30	30.30
6090	REDUCER - LP	1.00	4.54	4.54

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 99.84

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THAT SOME OF THE SCREWS ARE BACKING OUT OF THE ROAD SIDE PLASTIC WHEEL OPENING MOLDING.

CORRECTION: FOUND LOOSE SCREWS AND SECURED THEM TO THE ALUMINUM STRIP BEHIND METAL.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	26.00

Subtotal for Job #3: 26.00

Customer #: 50607
DECLARATION OF LIV TR



W/O: 65079
Promised Date: 28 AUG 21

Parts Total:	34.84
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	125.84

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 23 Aug 2021

Customer Signature : _____

Customer Work
Order



Customer #: 50607
DECLARATION OF LIV TR



e-Authorization

8/23/20
12:33:04 PM

3-Authorization number PA02901491			Reference no: 64969		Status: Approved		Approved by papca		Approved date 8/12/2021	
Billing Name			Address		VIN		Retail sold on			
34			Basden's American RV		4YDF30R22M2507298		3/1/2021			
			Basden's American RV 600 E Baseline Rd Evansville, IN 47725							
du Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction		
1	6201208B Rubber Hose - Re	0.00	1.20	0.50		1	0.30	Complaint: CUSTOMER STATES THAT WHEN THE SLIDE IN IS IN, THE RUBBER LP LINE THAT GOES TO THE REFRIGERATOR KINKS AND WONT ALLOW THE REFRIGERATOR TO WORK. CUSTOMER COMING BY 1ST THING 08/09 TO HAVE THIS FIXED. Cause: GAS LINE KINKED WHEN SLIDE WAS IN Correction: FOUND LINE KINKED AND I REMOVED LINE AND WE INSTALLED A NEW GAS LINE AND HAD TO INSTALLE A NEW COUPLER TO THE MAIN STEEL LINE AND THEN I RE ROUTED L GAS LINE TO KEEP IT FROM KINKING AGAIN. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.		
2	3300806B Chair - Recliner -	0.00	0.50	0.50		1	0.20	Complaint: CUSTOMER STATES THAT THE ARM ON THE CHAIR CLOSEST TO THE DOOR IS LOOSE. Cause: TOOK PICTURES AND TURNED INT TO BEN TO GET APPROVAL FOR A NEW RECLINER. Correction: INSTALL NEW RECLINER KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.		
3	2201916J Fenderskirt - Rem	0.00	0.60	0.20		1	0.50	Complaint: CUSTOMER STATES THAT SOME OF THE SCREWS ARE BACKING OUT OF THE ROAD SIDE PLASTIC WHEEL OPENING MOLDING. Cause: SCREWS BACKED OUT Correction: FOUND LOOSE SCREWS AND SECURED THEM TO THE ALUMINUM STRIP BEHIND METAL. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.		
3-Authorization number PA02901491			=====		=====		1.20			

paper claims only use one pre-authorization number per warranty claim for
multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the