



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 65075
Promised Date: 31 AUG 21



Customer #: 50838
HUNT, JANET



CUSTOMER WORK ORDER

WO #: 65075 (Appointment Date: 23 AUG 2021 - Time: 07:00am)

Customer: 50838 - HUNT, JANET -
812-779-6547

Tag:

Author: BH

Location: 0901 CHECK WORK

Stock #: 10708

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 274RB

Chassis #: 4YDT27423M3106004

Serial #: 4YDT27423M3106004

Mileage: 0

Licence:

Invoice #:

Date In: 23 AUG 21

Promised: 31 AUG 21

Date Sched:

Completed: 28 AUG 21

Warr. Date: 30 JAN 21

Job #1 - Internal

COMPLAINT: TANK MONITOR LIGHTS INTERMITTON

CAUSE: customer states the black tank sensors are not reading properly.

CORRECTION: hooked up unit to power. hooked up water to black tank flush. filled black tank to full. gauges read correctly with no fluctuation at full, 2/3, 1/3 and empty. did this twice to the system. If sensors are not "covered with liquid" they will try to read and go back out if there isnt a proper "resistance on sensor". sensors are working as they should.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: BLACK VALVE LEAKING BY . CUSTOMER SAID VALVE MAY NOT GO IN ALL THE WAY

CAUSE: VALVE NEEDS REPLACED.

CORRECTION: REPLACED VALVE AND TESTED FOR LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	39.00

Parts

Part #	Description	Qty	Price	Total
24449	3" WASTE VALVE	1.00	11.88	11.88
39462	SEWER CAP W/ HOSE CONNECTION	1.00	2.67	2.67

Subtotal for Job #2: 53.55

Job #3 - Warranty

COMPLAINT: GUTTER BY AWNING LEAKING

CAUSE: GUTTER RAIL IS LEAKING.

CORRECTION: APPLIED SILICONE TO GUTTER RAIL SEAM.



W/O: 65075
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Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	26.00
Subtotal for Job #3:			26.00

Job #4 - Warranty

COMPLAINT: PANEL BY HEADBOARD LOOSE AND BOWED

CAUSE: panel above the bed is loose

CORRECTION: secured panel with staples and filled staples holes with putty

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	13.00
Subtotal for Job #4:			13.00

Parts Total: 14.55
Labour Total: 78.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 92.55

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Aug 2021



Customer #: 50838
HUNT, JANET



Pre-Authorization

8/28/20
10:44:18 AM

Pre-Authorization number PA02913741	Reference no: 65075	Status: Approved	Approved by kangk	Approved date 8/24/2021
Customer Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT27423M3106004	1/30/2021
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Item #	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6100815A	Drain Valves - We	0.00	1.00	0.30		1	0.30	Complaint:BLACK VALVE LEAKING BY . CUSTOMER SAID VALVE MAY NOT GO IN ALL THE WAY Cause:VALVE FAILED AND WONT GO ALL THE WAY IN Correction:REPLACE THE VALVE KRV-VCB
2	2201515B	Awning & Gutter F	0.00	0.30	0.20		1	0.20	Complaint:GUTTER BY AWNING LEAKING Cause:GUTTER RAIL IS LEAKING. Correction:APPLIED SILICONE TO GUTTER RAIL SEAM. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual
3	3302437A	Headboard - Repa	0.00	0.20	0.10		1	0.10	Complaint:PANEL BY HEADBOARD LOOSE AND BOWED Cause:panel above the bed is loose Correction:secured panel with staples and filled staples holes with putty KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual

Pre-Authorization number PA02913741

0.60

Customer paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the