



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65062
Promised Date: 31 AUG 21

CUSTOMER WORK ORDER

WO #: 65062

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: CAM
Location: 0831 EXTRA WORK

Stock #: 10602
Stock Desc: 2022 TT COACHMEN
CATALINA 323BHDCKLE
Chassis #: 5ZT2CAXB5NX023347
Serial #: 5ZT2CAXB5NX023347
Mileage:
Licence:

Invoice #:
Date In: 19 AUG 21
Promised: 31 AUG 21
Date Sched:
Completed: 26 AUG 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: BRING IN UNIT, FILL LP TANKS, GET AND MOUNT BATTERY BOX, FILL AND DRAIN
WATER TANKS, CHECK LIGHTS BRAKES, BREAKAWAY, TIRES, LUG NUTS, ROOF, WATER
SYSTEMS, WATER HEATER FURNACE, AC,

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: BEDROOM DOOR WILL NOT LATCH
NOTED ON DEL

CAUSE: hole cut too high

CORRECTION: remove latch plate, mark location of latch, hand cut hole to fit, mount latch plate

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00

Subtotal for Job #1: 39.00

Customer #: 1000
BASDEN'S AMERICAN RV,



W/O: 65062
Promised Date: 31 AUG 21

Parts Total:	0.00
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	39.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Aug 2021



Customer #: 1000
BASDENS AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

Retail Date of Purchase

CLAIM STATUS Authorized
CLAIM 735108
CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 5ZT2CAXB5NX023347

CHASSIS VIN

MILEAGE

0

SITE/WAREHOUSE

205 / 205

ITEM #

ACAT323BHDSCKLE

DEALER RO #

65062

CLAIM START DATE

08/23/2021

CLAIM END DATE

01/01/1900

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code

20-66-02-17-000672

Operational Description

Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-08-23 16:18:17 :: BEDROOM DOOR WILL NOT LATCH NOTED ON DEL hole cut too high remove latch plate, mark location of latch, hand cut hole to fit, mount latch plate

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt \$39.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$39.00

Notes

Submitted

Labor Amt \$39.00

Parts & Freight \$0.00

Total \$39.00

Approved

Labor Amt \$39.00

Parts & Freight \$0.00

Total \$39.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.