



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65042
Promised Date: 31 AUG 21

CUSTOMER WORK ORDER

WO #: 65042

Customer: 13264 - POINTER, JAMES K. - Stock #: 11007

270-231-2912

Tag:

Author: BH

Location: DELIVERY

Stock Desc: 2021 TT KEYSTONE

SPRINGDALE 280BH

Chassis #: 4YDT28025M3112754

Serial #: 4YDT28025M3112754

Mileage:

Licence:

Invoice #:

Date In: 18 AUG 21

Promised: 31 AUG 21

Date Sched:

Completed: 30 SEP 21

Warr. Date: 27 SEP 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: IN SHOWROOM 8/18

PDI DONE.MISSING FIREPLACE REMOYE.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | DGH | N/C |
| Z991 | MISC LABOUR CODE (INTERNAL) | JP | N/C |
| Z991 | MISC LABOUR CODE (INTERNAL) | DGH | N/C |
| Z991 | MISC LABOUR CODE (INTERNAL) | DGH | N/C |

Parts

| Part # | Description | Qty | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034 | 55362 STD BATTERY BOX | 1.00 | N/C | N/C |

Other Services

| Code | Description | Qty | Price | Total |
|------|-----------------|------|-------|-------|
| SS | SHOP SUPPLIES | 1.00 | N/C | N/C |
| LPGI | LP - UNIT SALES | 8.00 | N/C | N/C |

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: final done.

Labor

| Code | Description | Mechanic | Total |
|--------|--------------------------|----------|-------|
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH | N/C |

Parts

| Part # | Description | Qty | Price | Total |
|--------|-------------------------------------|------|-------|-------|
| DC-24 | ADVANCE GROUP 24 DEEP CYCLE BATTERY | 1.00 | N/C | N/C |
| 5516 | A10-3050FHVP 30M-50F PIGTAIL | 1.00 | N/C | N/C |

Subtotal for Job #FPDINTT: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT



Customer #: 13264
POINTER, JAMES K.





| Part # | Description | Qty | Price | Total |
|---------|--------------------|------|-------|-------|
| 11-0018 | 39741 20' RHINOFLE | 1.00 | N/C | N/C |
| 40052 | 40052 BRASS W.P. R | 1.00 | N/C | N/C |
| 13-0181 | 40274 2-PLY TST TO | 1.00 | N/C | N/C |
| 5487 | A10-1530HVP 15M - | 1.00 | N/C | N/C |
| 75008 | 75008 4-PK 8OZ. BI | 1.00 | N/C | N/C |
| 22596 | 22596 50' CAMCO EV | 1.00 | N/C | N/C |

Subtotal for Job #DELUXE: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CORRECTION: INSTALLED AND SETUP E2 HITCH. ADJUSTED HITCH AS NEEDED.

| Labor Code | Description | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | N/C |

| Part # | Description | Qty | Price | Total |
|---------|-------------------------------|------|-------|-------|
| 14-1641 | 1000# E2 TRUNION HITCH W/BALL | 1.00 | N/C | N/C |

Subtotal for Job #E2: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: WALK THROUGH

CORRECTION: WALK THROUGH WENT GOOD, CABINET DOOR IS ORDERED, AND BRAKE CONTROLL HARNESS WAS FIXED

Estimated Amount: 180.00

| Labor Code | Description | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | BAP | N/C |

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

THE REMOTE FOR THE FIREPLACE IS MISSING.

| Labor Code | Description | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | DGH | 13.00 |

| Part # | Description | Qty | Price | Total |
|--------|--------------------|------|-------|-------|
| 658825 | FIREPLACE REMOTE - | 1.00 | 9.68 | 9.68 |

| Other Services Code | Description | Qty | Price | Total |
|---------------------|-------------|------|-------|-------|
| FRT | UPS-REMOTE | 1.00 | 11.76 | 11.76 |

Subtotal for Job #1: 34.44

Job #2 - Internal

BRAKE CONTROLL HAD TO BE REWIRED

| Labor Code | Description | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH | N/C |



Subtotal for Job #2: 0.00

Parts Total: 9.68
Labour Total: 13.00
Sublet Total: 0.00
Extras Total: 11.76
WORK ORDER TOTAL: 34.44

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 02 Oct 2021

Customer Signature : _____

W/O: 65042
Promised Date: 31 AUG 21



Customer #: 13264
POINTER, JAMES K.



Pre-Authorization

Pre-Authorization number PA02944912 Reference no: 65042 Status: Approved Approved by kangk Approved date 9/30/2021
 Authorizing Name Address Retail sold on

94 Basder's American RV Basden's American RV 4YDT28025M3112754 9/25/2021
 600 E Baseline Rd
 Evansville, IN 47725

| Item | Root | Description | Sublet | Sub hours | Approved hours | Actual hours | Qty | Base hours | Complaint / Cause / Correction |
|------|----------|-------------------|--------|-----------|----------------|--------------|-----|------------|--|
| 1 | 4205124B | Fireplace - Remot | 0.00 | 0.10 | 0.10 | 0.10 | 1 | 0.10 | Complaint:THE REMOTE FOR THE FIREPLACE IS MISSING. Cause:MISSING Correction:ORDER ONE FOR THE UNIT |

Pre-Authorization number PA02944912

For paper claims only, use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the