



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 65017
Promised Date: 19 AUG 21

CUSTOMER WORK ORDER

WO #: 65017

Customer: 51765 - BUCHTA, NICK R. -
812-631-4853

Tag:

Author: BJW

Location: 0901 CHECK PREAUTH

Stock #: 10750

Stock Desc: 2022 TT COACHMEN

FREEDOM EXPRESS 238BHS

Chassis #: 5ZT2FENBXNW020502

Serial #: 5ZT2FENBXNW020502

Mileage: 0

Licence:

Invoice #:

Date In: 13 AUG 21

Promised: 19 AUG 21

Date Sched:

Completed: 31 AUG 21

Warr. Date: 19 AUG 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box and battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Operated all stab jacks. Checked roof and awning. Checked entrance door and all compartment doors. Checked power cord. Checked all interior lights. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked converter output. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from water lines. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances. Checked TV Antenna, TV and Radio.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
CUR81281	CLASS 3 5000 GVWR	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

FINAL PDI ON NEW TRAVEL TRAILERS

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Customer #: 51765
BUCHTA, NICK R.



Subtotal for Job #FPDINTT: 0.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: AC/FURNACE WILL NOT WORK

CAUSE: A/C AND FURNACE WON'T WORK.

CORRECTION: Checked operation of furnace and air conditioner. Neither will work. Removed ceiling plenum for A/C. Removed cover on junction box. Checked all wire connections inside box. Found both black and white wires inside snap connectors to be loose. Reinserted wires into connectors. A/C still does not work. Checkecwires at breaker panel. Found wire at A/C breaker loose. Retightened breaker screw. A/C now comes on. Furnace still does not work. Looked for reset set switch on furnace. Can see it but can't get to it. Used a long rod to touch switch and turn on. Furnace now comes on. Remounted junction box in A/C and remounted ceiling plenum. Replaced cover on breaker box and furnace grille.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	104.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	91.00

Subtotal for Job #1: 195.00

Job #2 - Warranty

TOILET PAPER HOLDER BRACKETS

MISSING...NOTED AT TIME OF DELIVERY TO
SALES LOT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	13.00

Parts

Part #	Description	Qty	Price	Total
C01305735	POST, TISSUE/TOWEL	1.00	1.60	1.60

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-T.P. HOLDER BRACKETS	1.00	15.51	15.51

Subtotal for Job #2: 30.11

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
5487	A10-1530HVP 15M - 30F ADAPTER CORD	1.00	N/C	N/C
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
22596	22596 50' CAMCO EVOFLEX HOSE	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C
13-3007	NUGEN 20OZ.	1.00	N/C	N/C
11-0018	39741 20' RHINOFLEX HOSE KIT	1.00	N/C	N/C

W/O: 65017
Promised Date: 19 AUG 21



Customer #: 51765
BUCHTA, NICK R.



Subtotal for Job #DELUXE: 0.00

Parts Total: 1.60
Labour Total: 208.00
Sublet Total: 0.00
Extras Total: 15.51

WORK ORDER TOTAL: 225.11

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Sep 2021

W/O: 65017
Promised Date: 19 AUG 21



Customer #: 51765
BUCHTA, NICK R.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	743567
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2FENBXNW020502
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$130.00	ITEM #	FET238BHS-320
OWNER INFORMATION		DEALER RO #	65017
NICK R BUCHTA		CLAIM START DATE	08/30/2021
		CLAIM END DATE	01/01/1900
2345 E GREENER RD			
Jasper, IN 47546			
USA			
Retail Date of Purchase	08/19/2021	WARRANTY EXPIRATION DATE	08/19/2022

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
40-197-24-11-001324	110 Volt Exterior Wiring - Electrical/110 Volt Exterior/Repair/Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-08-30 13:01:24 :: AC/FURNACE WILL NOT WORK			
Checked operation of furnace and air conditioner. Neither will work. Removed ceiling plenum for A/C.			
Removed cover on junction box. Checked all wire connections inside box. Found both black and white wires			
inside snap connectors to be loose. Reinserted wires into connectors. A/C still does not work. Check wires			
at breaker panel. Found wire at A/C breaker loose. Retightened breaker screw. A/C now comes on. Furnace			
still does not work. Looked for reset set switch on furnace. Can see it but can't get to it. Used a long rod to			
touch switch and turn on. Furnace now comes on. Remounted junction box in A/C and remounted ceiling			
plenum. Replaced cover on breaker box and furnace grille.			
Model #	Dlr Sub Hrs	Sub Labor Amt	\$195.00
Serial #	Appr Hrs	Appr Labor Amt	\$195.00

Notes

Labor

Line# 2

Operation Code	Operational Description		
30-92-01-00-001158	Toilet Paper Holder - Interior/Interior Miscellaneous/Replace/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-08-30 13:07:56 :: TOILET PAPER HOLDER			
BRACKETS MISSING...NOTED AT TIME OF DELIVERY TO SALES LOT PUT THAT IN THE CAMPER			
Model #	Dlr Sub Hrs	Sub Labor Amt	\$13.00
Serial #	Appr Hrs	Appr Labor Amt	\$13.00

Notes

Submitted	Labor Amt	\$208.00	Approved	Labor Amt	\$208.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$208.00		Total	\$208.00

DEALER	DATE
SIGNATURE	CUSTOMER
	DATE
	SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.