



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

WO: 65015
Promised Date: 31 AUG 21

CUSTOMER WORK ORDER

WO #: 65015

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0831 CHECK PREAUTH

Stock #: 11043
Stock Desc: 2021 TT COACHMEN
SPIRIT 1943RB
Chassis #: 5ZT2SBHB7MS042386
Serial #: 5ZT2SBHB7MS042386
Mileage:
Licence:

Invoice #:
Date In: 13 AUG 21
Promised: 31 AUG 21
Date Sched:
Completed: 31 AUG 21
Warr. Date: 24 AUG 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: BUNKHOUSE - PRE DELIVERY INSPECTION NEW BUNKHOUSE.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed new battery box. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Operater all stab jacks. Checked roof and awning. Checked entrance door and all compartment doors. Checked power cord. Checked converter output. Checked all interior lights. Checked all cabinets and drawers. Checked all windows and blinds. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Recorded all serial numbers and took pictures. Checked TV Antenna, TV and Radio. Added water to fresh water tank. Flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from water lines. Performed LP drop test and set LP pressure at 11 in.wc. Operated all appliances. Applied all company decals. Filled all holding tanks and checked monitor panel. Rtracted all stab jacks. Drained all holding tanks, including water heater. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #1 - Warranty

COMPLAINT: SCREW COVER IS OFF ON ROAD SIDE FRONT CORNER. (NOTED ON DELIVERY).

CAUSE: SCREW COVER IS OFF ON ROAD SIDE FRONT CORNER. (NOTED ON DELIVERY).

CORRECTION: Vinyl screw insert came off of unit on delivery. Did not have a screw at bottom to secure. Removed top mounting screw and removed remaining vinyl insert. Installed new vinyl trim insert and secured at top and bottom with black screws. Resealed at top with black silicone to cover screw. Added

*ids
9/3/21
167.63*

Customer #: 1000
BASDEN'S AMERICAN RV,



screw at bottom of vinyl insert on curb side trim to secure in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.50

Parts

Part #	Description	Qty	Price	Total
20-1421	1" x 25' VINYL INS	1.00	5.13	5.13

Subtotal for Job #1: 37.63

Job #2 - Warranty

COMPLAINT: FRESH WATER TANK NOT READING ON MONITOR

CAUSE: FRESH WATER TANK NOT READING ON MONITOR.

CORRECTION: Removed monitor panel from cabinet. Checked all wire cinnctions. All OK. Located fresh water tank location. Dropped water tank support for access to tank. Cut underbelly below fresh tank for access to tank probes. Found yellow wire not connected to 1/3 probe and hanging down. Installed new ring terminal on wire. Replaced wire and terminal on 1/3 probe. Checked monitor panel. Now reading on monitor panel. Remounted water tank support and underbelly. Remounted moniter panel on cabinet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	130.00

Subtotal for Job #2: 130.00

Parts Total: 5.13
 Labour Total: 162.50
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 167.63

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Sep 2021

W/O: 65015
Promised Date: 31 AUG 21



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	739561
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2SBHB7MS042386
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	220 / 220
Labor rate:	\$130.00	ITEM #	SBT1943RB
OWNER INFORMATION		DEALER RO #	65015
RICHARD H HUGHES		CLAIM START DATE	08/26/2021
10428 EASTGATE DR		CLAIM END DATE	01/01/1900
Mount Vernon, IN 47620			
USA			
Retail Date of Purchase	08/24/2021	WARRANTY EXPIRATION DATE	08/24/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	20-58-01-00-002310	Vinyl Insert (per 10') - Exterior/Metal, Aluminum Siding/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-08-26 10:46:15 :: SCREW COVER IS OFF ON ROAD SIDE FRONT CORNER. (NOTED ON DELIVERY). SCREW COVER IS OFF ON ROAD SIDE FRONT CORNER. (NOTED ON DELIVERY). Vinyl screw insert came off of unit on delivery. Did not have a screw at bottom to secure. Removed top mounting screw and removed remaining vinyl insert. Installed new vinyl trim insert and secured at top and bottom with black screws. Resealed at top with black silicone to cover screw. Added screw at bottom of vinyl insert on curb side trim to secure in place.		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.50	\$65.00
		0.25	\$32.50

Notes

R&R vinyl insert screw cover

Labor

Line# 2	Operation Code	Operational Description	
	40-112-01-11-001352	Rubber Grommet Sensor Probe, each - Electrical/Monitor Panel/Replace/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-08-26 10:51:58 :: FRESH WATER TANK NOT READING ON MONITOR FRESH WATER TANK NOT READING ON MONITOR. Removed monitor panel from cabinet. Checked all wire connections. All OK. Located fresh water tank location. Dropped water tank support for access to tank. Cut underbelly below fresh tank for access to tank probes. Found yellow wire not connected to 1/3 probe and hanging down. Installed new ring terminal on wire. Replaced wire and terminal on 1/3 probe. Checked monitor panel. Now reading on monitor panel. Remounted water tank support and underbelly. Remounted monitor panel on cabinet.		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		1.00	\$130.00
		1.00	\$130.00

Notes

loosen monitor panel and check wiring; R&RI water tank support; cut access in underbelly; repair wiring connections

Submitted	Labor Amt	\$195.00	Approved	Labor Amt	\$162.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$195.00		Total	\$162.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.