

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
TRI AM RV CENTER OF EAST TN
1202 IDELL ROAD (I-81 EXIT 23)
BULLS GAP, TN 37711
USA

CLAIM STATUS Authorized
CLAIM 2685240
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4FSAK20TJ048566
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 003 / 003A
ITEM # SAF3370RLS
DEALER RO # 27059
CLAIM START DATE 05/22/2026
CLAIM END DATE 01/01/1900

Labor rate: \$175.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
20-66-02-00-000678 Screen Door - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : ashlee@dealer-advisors.com, 2026-05-22 11:06:36 :: Complaint: Entry screen door is not opening from the inside as designed to do. Customers were looking at unit and could not get the screen door to open
Cause: Screen door is faulty, bent and twisted from factory build. When shutting the shutting the screen, you can feel it pull at the bottom] Correction: Replace screen door

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$87.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$52.50

Notes

No issue shown.
Please attach better photos showing the concern.
Requested photo's added. Thank you!
Updated to the correct op code.
Unable to see the concern.
Should be able to adjust, not replace

Labor

Line# 2 **Operation Code** **Operational Description**
20-46-01-00-000721 Window - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : ashlee@dealer-advisors.com, 2026-05-22 11:07:56 :: Complaint: Rear window is changing colors
Cause: Tech verified window is changing in color and defective from factory Correction: Replace window

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$175.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$175.00

Notes

Forest River is currently reviewing your request with the Vendor. Please acknowledge, placing the claim back on our side. We will update the line once we receive their response. Thank you.
Please see the vendors email sent on 05/26
Case Number: 6807721
VIN: TJ048566

Hello Laura Acuahuitl,
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new window and 1 hour of labor.

Best Regards,

Tristan M.

Lippert Customer Care Representative
432-Lippert
www.lippert.com.

Labor

Line# 3

Operation Code

20-46-01-13-000730

Operational Description

Window Glazing, Seal - Exterior/Windows/Replace/Visibility

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-05-22 11:09:02 :: Complaint: On the window to the left of the entry door, has a seal that is coming loose form window. The seal will not stay in correctly Cause: Defect in window seal Correction: Replace window

Model#

Dlr Sub Hrs

1.00

Sub Labor Amt \$175.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$52.50

Notes

Updated to the correct op code

Auth to resecure not replace.

Labor

Line# 4

Operation Code

20-46-01-13-000730

Operational Description

Window Glazing, Seal - Exterior/Windows/Replace/Visibility

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-05-22 11:11:07 :: Complaint: The side window in the window in the living slide out has vinyl strip that is shrinking on the left side of the window Cause: Defect in the window Correction: Replace window

Model#

Dlr Sub Hrs

1.00

Sub Labor Amt \$175.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$52.50

Notes

Updated to the correct op code

Labor

Line# 5

Operation Code

20-46-01-13-000730

Operational Description

Window Glazing, Seal - Exterior/Windows/Replace/Visibility

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2026-05-22 11:12:33 :: Complaint: Small window to the right of the entry door has a defect in the window seal and is coming loose. Seal is not staying in place correctly Cause: Defect in window Correction: Replace window

Model#

Dlr Sub Hrs

1.00

Sub Labor Amt \$175.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$52.50

Notes

updated to the correct op code

Auth to resecure not replace.

Submitted

Labor Amt

\$787.50

Parts & Freight

\$0.00

Total

\$787.50

Approved

Labor Amt

\$385.00

Parts & Freight

\$0.00

Total

\$385.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.