



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 64998
Promised Date: 28 AUG 21

CUSTOMER WORK ORDER

WO #: 64998

Customer: 41897 - PETERSON, KIRK N.
- 812-499-1276

Tag:

Author: BH

Location: 0830CHECK WORK

Stock #: 9748

Stock Desc: 2018 5W KEYSTONE

COUGAR 368MBI

Chassis #: 4YDF3682XJ2506609

Serial #: 4YDF3682XJ2506609

Mileage:

Licence:

Invoice #:

Date In: 11 AUG 21

Promised: 28 AUG 21

Date Sched:

Completed: 28 AUG 21

Warr. Date: 21 DEC 17

Job #1 - Warranty

COMPLAINT: RECALL 21-411 FRAME BRACE

CORRECTION: bring unit in from storage, get parts from parts dept. spring hanger are bent in, have to cut 2x4 and use hack to spread hangers to get recall kit in between spring hangers, put slideroom out to get under floor inbetween wheels too install frame brace, tech screws and lag bolt not supplied in recall kit, have to get from parts too install outrigger

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	65.00
Z990	MISCELLANEOUS REPAIR	JP	65.00

Parts

Part #	Description	Qty	Price	Total
681711	FRAME -KS-AXLE BRA	3.00	50.09	150.27
501127	FRAME - OUTRIGGER	1.00	16.68	16.68
682401	BOLT - #13-1/2"x1-	12.00	0.37	4.44
163795	NUT - 13 - 1/2" -	12.00	0.16	1.92

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-RECALL PARTS	1.00	59.12	59.12

Subtotal for Job #1: 362.43

Parts Total: 173.31
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 59.12
WORK ORDER TOTAL: 362.43

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Aug 2021

Customer #: 41897
PETERSON, KIRK N.



Pre-Authorization number PA02914757 Reference no: 64998 Status: Approved Approved by fisher Approved date 8/26/2021

Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF3682XJ2506609 12/21/2017

600 E Baseline Rd Evansville, IN 47725

Job #	Root Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	7141142K Safety Advisory 2	0.00	0.50	1.00		1	0.50	Complaint:SAFTEY RECALL 21-411 AND PLEASE GIVE MORE TIME THEN .5 TO INSTALL 4 OF THESE THINGS Cause:IT SEAMS THAT WHEN INSTALLING THE REAR FRAME BRACE IT IS TOO LONG AND WILL NOT FIT IN THE AREA. THE DOOR SIDE LEFT BRACKET LOOKS TO BE PUSHED IN CLOSING THE GAP SO IT WILL NOT FIT, WITH THAT BEING SAID I HAVE NOT TRIED THE OTHERS YET THAT WAS THE FIRST ONE I TRIED TO INSTALL Correction:PLEASE LET ME KNOW WHAT I CAN DO IN THE PHOTOS YOU CAN SEE THE NEW FRAME BRACE (BLACK) AND THE LEAF SHACKEL (RUSTED) DOES NOT FIT
Pre-Authorization number PA02914757				1.00				

For paper claims only use one pre-authorization number per warranty claim for
include a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
amount authorized on the pre-authorization form and return to the manufacturer.