



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64982  
Promised Date: 28 AUG 21

### CUSTOMER WORK ORDER

WO #: 64982  
Customer: 48072 - CLARK, AMANDA -  
812-629-6212  
Tag:  
Author: BJW  
Location: 0809 CUSTOMER WAITING

Stock #: 10491  
Stock Desc: 2021 TT FOREST RIVER  
CHEROKEE GREY WOLF 26DBH  
Chassis #: 4X4TCKB20MK076563  
Serial #: 4X4TCKB20MK076563  
Mileage:  
Licence:

Invoice #:  
Date In: 09 AUG 21  
Promised: 28 AUG 21  
Date Sched:  
Completed: 09 AUG 21  
Warr. Date: 27 JUL 21



#### Job #1 - Warranty

COMPLAINT: THE FRONT DOOR WILL NOT OPEN. IT SEEMS AS THOUGH THE DEADBOLT IS FASTENED AND THE KEY WILL NO LONGER GO INTO THE LOCK.

CAUSE: dead bolt for entry door handle is stuck.key will not work. needs replaced

CORRECTION: drilled out deadbolt, removed old handle and replaced with new one

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

Part #	Description	Qty	Price	Total
08200	LOCK ASSEMBLY-BLACK	1.00	24.93	24.93
<b>Subtotal for Job #1:</b>				<b>89.93</b>

Customer #: 48072  
CLARK, AMANDA

Parts Total:	24.93
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>89.93</b>



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 09 Aug 2021



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	717282
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	4X4TCKB20MK076563
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	017 / 017C
		<b>ITEM #</b>	CCKT26DBH
<b>Labor rate:</b>	\$130.00	<b>DEALER RO #</b>	64982
<b>OWNER INFORMATION</b>		<b>CLAIM START DATE</b>	08/09/2021
<b>AMANDA CLARK</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>6850 BRIAR COURT</b>			
<b>Evansville, IN 47711</b>			
<b>USA</b>			
<b>Retail Date of Purchase</b>	07/28/2021	<b>WARRANTY EXPIRATION DATE</b>	07/28/2022

## Claim Line Details

<b>Labor</b>		
<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>
	10-25-01-17-000393	Lock Assembly - Frame & Chassis/Driver or Passenger Door/Replace/ Latch
	<b>Complaint, Cause, Correction</b>	
	Original Note : bhoffman@americanrvcenter.com, 2021-08-09 15:09:21 :: THE FRONT DOOR WILL NOT OPEN. IT SEEMS AS THOUGH THE DEADBOLT IS FASTENED AND THE KEY WILL NO LONGER GO INTO THE LOCK. dead bolt for entry door handle is stuck.key will not work. needs replaced drilled out deadbolt, removed old handle and replaced with new one	
	<b>Model #</b>	<b>Dlr Sub Hrs</b> 0.50 <b>Sub Labor Amt</b> \$65.00
	<b>Serial #</b>	<b>Appr Hrs</b> 0.50 <b>Appr Labor Amt</b> \$65.00

### Notes

<b>Submitted</b>	Labor Amt	\$65.00	<b>Approved</b>	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	<b>Total</b>	<b>\$65.00</b>		<b>Total</b>	<b>\$65.00</b>

<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	
I certify that I have performed these repairs consistent with Forest River Policies.	

<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	
All repairs described have been inspected and are satisfactory.	