

e-Authorization

11/17/20
04:46:23

3- Authorization number PA02901491 Reference no: 64969 Status: Claimed Approved by papca Approved date 8/12/2021
 rving Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF30R22M2507298	3/1/2021				
Job operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 6201208B	Rubber Hose - Re	0.00	1.20	0.50		1	0.30	Complaint: CUSTOMER STATES THAT WHEN THE SLIDE IN IS IN, THE RUBBER LP LINE THAT GOES TO THE REFRIGERATOR KINKS AND WONT ALLOW THE REFRIGERATOR TO WORK. CUSTOMER COMING BY 1ST THING 08/09 TO HAVE THIS FIXED. Cause: GAS LINE KINKED WHEN SLIDE WAS IN Correction: FOUND LINE KINKED AND I REMOVED LINE AND WE INSTALLED A NEW GAS LINE AND HAD TO INSTALL A NEW COUPLER TO THE MAIN STEEL LINE AND THEN I REROUTED THE GAS LINE TO KEEP IT FROM KINKING AGAIN. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2 3300806B	Chair - Recliner -	0.00	0.50	0.50		1	0.20	Complaint: CUSTOMER STATES THAT THE ARM ON THE CHAIR CLOSEST TO THE DOOR IS LOOSE. Cause: TOOK PICTURES AND TURNED IN TO BEN TO GET APPROVAL FOR A NEW RECLINER. Correction: INSTALL NEW RECLINER KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
3 2201916J	Fenders/kit - Rem	0.00	0.60	0.20		1	0.50	Complaint: CUSTOMER STATES THAT SOME OF THE SCREWS ARE BACKING OUT OF THE ROAD SIDE PLASTIC WHEEL OPENING MOLDING. Cause: SCREWS BACKED OUT Correction: FOUND LOOSE SCREWS AND SECURED THEM TO THE ALUMINUM STRIP BEHIND METAL. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

3- Authorization number PA02901491 1.20

paper claims only use one pre-authorization number per warranty claim for
 a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the