



# Warranty Claim Form

Date: 5/28/2026

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States  
 Ph. 715-325-5170  
 mail@greenwayrv.com

**General Information**

573FS3624K9900325  
 Solitude 310GK  
 Retail Purchase Date: 7/20/2018  
 Work Started: 4/28/2026  
 Work Completed: 4/28/2026

Claim Status: Paid  
 Dealer Work Order #: 13428  
 Unit Offline Date: 7/10/2018

Claim #: 989147  
 Labor: \$70.00  
 Parts: \$15.94  
 Shipping: \$7.22  
 Total: \$94.87

Notes: AB 5/12 \*Please hold all parts for a minimum of 30 days after the claim is paid\* This unit is subject to Customer Satisfaction Campaign(s): 920015 - Customer Satisfaction Campaign - Web Crack Inspection Solitude 310GK/Reflection 303RLS

**Dealer Information**

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States

715-325-5170  
 mail@greenwayrv.com  
 Approved Labor Rate: \$140.00

**Customer Information**

James Johnson  
 2525 S Meadowview Ln  
 Appleton, Wisconsin 54915-2516  
 United States  
 920-585-4083

**Operation Line # 1**

*Flat Rate Code:* 910048 Recalls/Field Campaign - Solitude Interior *Fault Code:* Recall  
 Step 25V-061/2025-077

*Problem:* Interior step recall *Hours:* .5  
*Cause:* Recall needed *Amount:* 70.00  
*Remedy:* Installed brackets under steps *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
693414 STEP TREAD ANGLE BRACKET BRACKET 16GA GALV BLK RECALL 910048	STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048		2	1	14.77
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		18	1	1.17

**Operation Line # 2**

*Flat Rate Code:* 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified  
Fee

*Problem:* invoice 1481019

*Hours:* 0

*Cause:* invoice 1481019

*Amount:* 0.00

*Remedy:* invoice 1481019

*Sublet Repairs:* \$1.71

*Manufacturer #:*

*Model #:*

*Serial #:*