



Warranty Claim Form

Date: 5/28/2026

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FS4426MAA05254

Solitude 390RK-R

Retail Purchase Date: 4/16/2021

Work Started: 4/16/2026

Work Completed: 4/21/2026

Claim Status: Paid

Dealer Work Order #: 11919D

Unit Offline Date: 3/1/2021

Claim #: 989458

Labor: \$14.00

Parts: \$0.00

Shipping: \$0.00

Total: \$14.00

Notes: RJ 05/19/26

Dealer Information

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715-325-5170

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Approved Labor Rate: \$140.00

Customer Information

Travis Aldridge

W9930 River Oaks Rd

Poynette, Wisconsin 53955-9317

United States

608-635-8940

Operation Line # 1

Flat Rate Code: 920017 VISUAL INSPECTION Wall Securement Campaign *Fault Code:* TSB
for 18k and up Momentum and Solitude Fifth Wheels

Problem: Customer need unit inspected for TSB:920017-frame flex concern.

Hours: .1

Cause: Pics taking for frame flex. Flex is about a 1/4". There is a considerable amount of noise in the bedroom closet when testing for flex. Recommend it goes back to the factory.

Amount: 14.00

Remedy: We are requesting that the SRT team at Grean Design works with the customer to rectify the concern.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #: