



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64949

CUSTOMER WORK ORDER

WO #: 64949 (Appointment Date: 06 AUG 2021 - Time: 07:00am)

Customer: 51046 - MILLER, RENEE A. -
812-393-9415

Tag:

Author: BJW

Location: 0901SEE BEN

Stock #: 10697

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 202RD

Chassis #: 4YDT20220M3105693

Serial #: 4YDT20220M3105693

Mileage: 0

Licence:

Invoice #:

Date In: 06 AUG 21

Promised:

Date Sched:

Completed: 23 AUG 21

Warr. Date: 26 MAR 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT WHEN ON CITY WATER, THE FRESH WATER TANK FILLS AND THEN LEAKS OUT.

CAUSE: pump was instaled with out inline filter, pump picked up build trash in line and check valve is opend not stopping water,

CORRECTION: bring in unit, unload customer stuff from compartment, remove access panel to get to pump, screws over torqued in rubber feet of pump can not fit screw gun bit on heads of screws, hand work screws out, remove pump and test, water back flowing through pump, turn in po for pump and filter install new pump with inline filter water test for leaks, put access panel in place, reload customer stuff in compartment, pull unit out to lot

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	39.00

Parts

Part #	Description	Qty	Price	Total
186592	(KEYSTONE) FLOJET	1.00	46.44	46.44
5830	Pump - Strainer Mi	1.00	3.71	3.71

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-PUMP AND STRAINER	1.00	12.54	12.54

Subtotal for Job #1: 101.69

Parts Total: 50.15
Labour Total: 39.00
Sublet Total: 0.00
Extras Total: 12.54
WORK ORDER TOTAL: 101.69

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 51046
MILLER, RENEE A.

Date: 23 Aug 2021

Customer Signature : _____

W/O: 64949



Customer #: 51046
MILLER, RENEE A.



Customer Work
Order



Pre-Authorization

Pre-Authorization number PA02901852 Reference no: 64949
Technician Name Address

Status: Approved
VIN

Approved by kangk
Retail sold on

Approved date 8/11/2021

4YDT20220M3105693 3/26/2021

Basden's American RV
600 E Baseline Rd
Evansville, IN 47725

Basden's American RV

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1 6103515B Pump - Replace 0.00 1.20 0.30
Complaint: CUSTOMER STATES THAT WHEN ON CITY WATER, THE FRESH WATER TANK FILLS AND THEN LEAKS OUT.
Cause: CHECK VALVE IS BAD
Correction: bring in unit, unload customer stuff from compartment, remove access panel to get to pump, screws over torqued in rubber feet of pump can not fit screw gun bit on heads of screws, hand work screws out, remove pump and test, water back flowing through pump, turn in po for pump and filter
install new pump with inline filter water test for leaks, put access panel in place, reload customer stuff in compartment, pull unit out to lot

KRV - Labor time approved in accordance with Keystone RV's flat rate manual.
VCB:

Pre-Authorization number PA02901852

0.30

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the