



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64941
Promised Date: 14 AUG 21

CUSTOMER WORK ORDER

WO #: 64941

Customer: 51434 - WALDROUP,
RICHARD A. - 812-598-5969

Tag:

Author: BH

Location: DELIVERY 0814

Stock #: 11035

Stock Desc: 2022 TT COACHMEN
CATALINA SUMMIT SERIES 184BHS

Chassis #: 5ZT2CAGC7NK003073

Serial #: 5ZT2CAGC7NK003073

Mileage: 0

Licence:

Invoice #:

Date In: 05 AUG 21

Promised: 14 AUG 21

Date Sched:

Completed: 24 AUG 21

Warr. Date: 14 AUG 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CORRECTION: PDI DONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
5374	DG71215VP 2 PK 115	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL DONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: install hitch

CORRECTION: installed hitch head and adjusted brackets as needed.



Customer #: 51434
WALDROUP, RICHARD A.



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-POINT SWAY CONTROL COMPLETE HITCH	1.00	N/C	N/C
14-8608	91-00-6100 2-5/16" 10K HITCH BALL	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #BCWV - Internal

BRAKE CONTROL & WIRING - VAN, SUV & CAR 2016 TOYOTA HIGHLANDER

Labor

Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR E	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR -	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT	1.00	N/C	N/C
51140	PROPORTIONAL BRAKE	1.00	N/C	N/C
56217	08-16 HIGHLANDER W	1.00	N/C	N/C
57184	7WAY CAR TO 4 WAY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
75008	75008 4-PK 8OZ. BI	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #1 - Internal

TV BRACKET ONLY. SEE RO#64947 FOR
 CUDTOMER PAY LABOR. WE WILL INSTALL.

Parts

Part #	Description	Qty	Price	Total
30I48989A	1-SET TV, BRACKET	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: RIGHT REAR TURN SIGNAL DOES NOT WORK

CORRECTION: took apart and it was wired wrong,rewired and put back together.





Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00

Subtotal for Job #2: 65.00

Job #3 - Warranty

COMPLAINT: HOLE IN RUBBER WHERE SEAL WAS GLUED AND DIDN'T DRY ENOUGH AND GOT ON RUBBER.

CORRECTION: RAN EXTREME TAPE ALL THE WAY ACROSS SLIDEOUT ROOF.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	130.00

Parts

Part #	Description	Qty	Price	Total
13-1413	QUICK ROOF EXTREME	1.00	28.82	28.82

Subtotal for Job #3: 158.82

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #WALK: 0.00

Job #4 - Warranty

COMPLAINT: THE DOOR SIDE TAILLAMP IS NOT FUNCTIONING

CAUSE: rear passenger light was hooked up backwards.

CORRECTION: removed lens cover, removed light, swapped brake light and tail light wires. secure light and lens cover, sealed with clear silicone

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	130.00

Subtotal for Job #4: 130.00

Job #5 - Warranty

AWNING LIGHT REMOTE MISSING AT TIME OF DELIVERY

Parts

Part #	Description	Qty	Price	Total
F100207754	KIT, LED CONTROLLE	1.00	8.12	8.12

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-REMOTE & WIRE	1.00	15.51	15.51

Subtotal for Job #5: 23.63



W/O: 64941
Promised Date: 14 AUG 21

Parts Total:	36.94
Labour Total:	325.00
Sublet Total:	0.00
Extras Total:	15.51
WORK ORDER TOTAL:	377.45

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Aug 2021

Customer Work
Order



Customer #: 51434
WALDROUP, RICHARD A.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Pre Auth
BASDEN RV CENTER INC		CLAIM	725240
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC7NK003073
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	203 / 203
Labor rate:	\$130.00	ITEM #	BCAT184BHS
OWNER INFORMATION		DEALER RO #	64941
		CLAIM START DATE	08/16/2021
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 40-106-24-11-001253 Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical
Complaint, Cause, Correction
 Original Note : bjwright@americanrvcenter.com, 2021-08-16 10:42:21 :: RIGHT REAR TURN SIGNAL DOES NOT WORK took apart and it was wired wrong, rewired and put back together.
 Model # **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$39.00
 Serial # **Appr Hrs** 0.00 **Appr Labor Amt** \$0.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-44-01-00-000546 Slide Out Roof Eternabond Tape - Exterior/Roof/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bjwright@americanrvcenter.com, 2021-08-16 10:50:15 :: HOLE IN RUBBER WHERE SEAL WAS GLUED AND DIDN'T DRY ENOUGH AND GOT ON RUBBER. RAN EXTREME TAPE ALL THE WAY ACROSS SLIDEOUT ROOF.
 Model # **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$65.00
 Serial # **Appr Hrs** 0.00 **Appr Labor Amt** \$0.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 20-55-01-11-000854 Patio Awning Remote Lock - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical
Complaint, Cause, Correction
 Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:03:39 :: AWNING LIGHT REMOTE MISSING AT TIME OF DELIVERY WE WILL NEED TO SUPPLY CUSTOMER WITH A REMOTE FOR THE AWNING.
 Model # N/A **Dlr Sub Hrs** 0.25 **Sub Labor Amt** \$32.50
 Serial # N/A **Appr Hrs** 0.25 **Appr Labor Amt** \$32.50

Notes

Submitted

Labor Amt \$136.50
 Parts & Freight \$0.00
 Total \$136.50

Approved

Labor Amt \$32.50
 Parts & Freight \$0.00
 Total \$32.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.