



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64940
Promised Date: 13 AUG 21



Customer #: 51433
SEGER, KHRISTIAN N.



CUSTOMER WORK ORDER

WO #: 64940

Customer: 51433 - SEGER, KHRISTIAN
N. - 812-550-2475

Tag:

Author: BH

Location: DELIVERY 0813

Stock #: 10507

Stock Desc: 2022 TT FOREST RIVER

CHEROKEE GREY WOLF 20RDSE

Chassis #: 5ZT2CKJB9NF000660

Serial #: 5ZT2CKJB9NF000660

Mileage: 0

Licence:

Invoice #:

Date In: 05 AUG 21

Promised: 13 AUG 21

Date Sched:

Completed: 24 AUG 21

Warr. Date: 13 AUG 21

Job #PDINCLIPPER - Internal

COMPLAINT: PRE DELIVERY INSPECTION ON ANY TRAVEL TRAILER 20 FT OR UNDER.

CORRECTION: PDI DONE,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #PDINCLIPPER: 0.00

Job #1 - Internal

COMPLAINT: ADD NEW BATTERY FOR DELIVERY.

CORRECTION: battery is fine.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #1: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CORRECTION: set up hitch and paired camera.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-	1.00	N/C	N/C
14-8608	91-00-6100 2-5/16"	1.00	N/C	N/C



Subtotal for Job #E2: 0.00

Job #BCWV - Internal

COMPLAINT: BRAKE CONTROL & WIRING - VAN, SUV & CAR 2016 VOLKSWAGAON TOUREG

CORRECTION: REMOVED THE UNDER DASH. INSTALLED BRAKE CONTROL AND WIRING. USED OEM TYPE HARNESS. INSTALLED 7-WAY UNDER REAR BUMPER. TESTED 7-WAY OUTPUT AND REINSTALLED THE UNDER DASH.

Labor Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C

Parts Part #	Description	Qty	Price	Total
51140	PROPORTIONAL BRAKE	1.00	N/C	N/C
CUR51522	MISC AUDI VEHICLES	1.00	N/C	N/C
5524	A10-7007 5TH WHEEL	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL DONE

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: Walk Through

CORRECTION: Walk Through went good. First time camper owners. clocked in at 1:00. Clocked out at 2:30

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: HANDLE BROKE ON BLACK TANK DUMP

CAUSE: FOUND BLACK TANK DUMP VALVE HANDLE TO BE BROKEN.

CORRECTION: REPLACED BLACK TANK DUMP VALVE HANDLE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	13.00

Parts Part #	Description	Qty	Price	Total
24478	VALVE HANDLE - MET	1.00	4.40	4.40



Subtotal for Job #2: 17.40

Job #3 - Warranty

COMPLAINT: THE AWNING WONT WORK

CORRECTION: TOOK CAP OFF WHERE MOTOR WAS AND IT WAS NOT PLUGGED IN, PLUGGED BACK IN AND TESTED FINE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	13.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	13.00

Subtotal for Job #3: 26.00

Job #4 - Warranty

COMPLAINT: THERE IS NO POWER TO THE THERMOSTAT

CORRECTION: TRACED WIRES TO A/C AND FURNANCE, FOUND WIRES ON FURNANCE WERE NOT HOOKED UP BLUE AND WHITE WIRE. HOOKED UP WIRES AND PUT EVERYTHING BACK TOGETHER, IT WORKS NOW.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	97.50
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Subtotal for Job #4: 97.50

Job #5 - Warranty

COMPLAINT: GREY TANK SENSOR NOT READING RIGHT

CORRECTION: TOOK DOWN UNDERPINNING TO GET TO TANK, TESTED WIRING AND GROUND SENSOR WAS BAD DRILLED NEW HOLE AND PUT IN NEW SENSOR, TESTED AND ALL WORKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	195.00

Parts

Part #	Description	Qty	Price	Total
10-1165	SCREW IN SENSOR PR	1.00	1.31	1.31

Subtotal for Job #5: 196.31

Job #6 - Warranty

COMPLAINT: THE BLACK TANK FLUSHER IS NOT ALLOWING WATER TO GET TO THE TANK.

CORRECTION: got to line and had to cut into and run line back through frame to unkink line and ran line back through over lines and reconnected, tested and it works.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00

Parts

Part #	Description	Qty	Price	Total
88-8302	BARB UNION	1.00	0.52	0.52

Subtotal for Job #6: 39.52

W/O: 64940
Promised Date: 13 AUG 21



Customer #: 51433
SEGER, KRISTIAN N.



W/O: 64940
Promised Date: 13 AUG 21

Parts Total:	6.23
Labour Total:	370.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	376.73

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Aug 2021



Customer #: 51433
SEGER, CHRISTIAN N.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 725353 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CKJB9NF000660 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 086 / 086A ITEM # CKT20RDSE-86 DEALER RO # 64940 CLAIM START DATE 08/16/2021 CLAIM END DATE 01/01/1900	
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Labor rate: \$130.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code
60-138-01-00-001525

Operational Description

Termination Valve Handle - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:11:03 :: HANDLE BROKE ON BLACK TANK DUMP FOUND BLACK TANK DUMP VALVE HANDLE TO BE BROKEN. REPLACED BLACK TANK DUMP VALVE HANDLE.

Model #

Serial #

Dlr Sub Hrs

0.10

Appr Hrs

0.10

Sub Labor Amt \$13.00

Appr Labor Amt \$13.00

Notes

Labor

Line# 2

Operation Code
20-55-01-00-002980

Operational Description

Electric Awning Motor Cover - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:16:07 :: THE AWNING WONT WORK TOOK CAP OFF WHERE MOTOR WAS AND IT WAS NOT PLUGGED IN,PLUGGED BACK IN AND TESTED FINE.

Model #

N/A

Serial #

N/A

Dlr Sub Hrs

0.20

Appr Hrs

0.20

Sub Labor Amt \$26.00

Appr Labor Amt \$26.00

Notes

Labor

Line# 3

Operation Code
40-196-24-11-001297

Operational Description

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:20:17 :: THERE IS NO POWER TO THE THERMOSTAT TRACED WIRES TO A/C AND FURNANCE,FOUND WIRES ON FURNANCE WERE NOT HOOKED UP BLUE AND WHITE WIRE.HOOKED UP WIRES AND PUT EVERYTHING BACK TOGETHER,IT WORKS NOW.

Model #

Serial #

Dlr Sub Hrs

1.80

Appr Hrs

0.75

Sub Labor Amt \$234.00

Appr Labor Amt \$97.50

Notes

Labor

Line# 4

Operation Code
40-112-01-11-001353

Operational Description

Sensor Probe Pods, each - Electrical/Monitor Panel/Replace/Electrical

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:29:26 :: GREY TANK SENSOR NOT READING RIGHT TOOK DOWN UNDERPINNING TO GET TO TANK, TESTED WIRING AND GROUND SENSOR WAS BAD DRILLED NEW HOLE AND PUT IN NEW SENSOR,TESTED AND ALL WORKS.

Model #	Dlr Sub Hrs	2.20	Sub Labor Amt	\$286.00
Serial #	Appr Hrs	1.50	Appr Labor Amt	\$195.00

Notes

Labor
Line# 5

Operation Code

60-138-01-00-001537

Operational Description

Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/
No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-08-16 11:31:39 :: THE BLACK TANK FLUSHER IS NOT ALLOWING WATER TO GET TO THE TANK. got to line and had to cut into and run line back through frame to unkink line and ran line back through over lines and reconnected, tested and it works.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes

Submitted	Labor Amt	\$598.00
	Parts & Freight	\$0.00
	Total	\$598.00

Approved	Labor Amt	\$370.50
	Parts & Freight	\$0.00
	Total	\$370.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.