



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64931
Promised Date: 20 NOV 21

CUSTOMER WORK ORDER

WO #: 64931

Customer: 51257 - SANDER, JERRY L. -
812-661-0032

Tag:

Author: BH

Location: 1102 DROP

Stock #: 10660

Stock Desc: 2021 TT RIVERSIDE RV

RETRO 193

Chassis #: 59CCC2221ML004043

Serial #: 59CCC2221ML004043

Mileage: 0

Licence:

Invoice #:

Date In: 04 AUG 21

Promised: 20 NOV 21

Date Sched:

Completed: 31 OCT 21

Warr. Date: 22 MAY 21

Job #2 - Warranty

COMPLAINT: UNIT LEAKS VERY BAD CUSTOMER DOES NOT
KNOW WHERE IT IS COMING FROM UNIT HAS A
LOT OF WATER DAMAGE WATER IS COMING IN
FROM THE SLIDE ROOM AND CAME DOWN THE
WALL AND DAMAGED THE WOOD NEAR THE REAR
OF THE CAMPER AND INTO THE BATHROOM ALSO

CORRECTION: TOOK PICS. REMOVED UPPER SEAL ON SLIDEROOM. INSTALLED A 2" SEAL AND
MADE SURE IN FLAPPED OVER WHEN COMING IN AND OUT.. PUT ON BULB SEAL AND SILICONED.
LET DRY AND THAN WATER TESTED WITH A BLOCK UNDER THE OFF DOOR SIDE WHEEL. PER
BEN. ORDERED CABINET WOOD ON 7 .30.21, REMOVED DAMAGED WOOD AND CUT AND
INSTALLED NEW WOOD ON CABINET AND BATHROOM

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	260.00

Parts

Part #	Description	Qty	Price	Total
5222	SEAL, DOUBLE WIPER	1.00	24.12	24.12

Subtotal for Job #2: 544.12

Parts Total: 24.12
Labour Total: 520.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 544.12



Customer #: 51257
SANDER, JERRY L.

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 03 Nov 2021

Customer Signature : _____

W/O: 64931
Promised Date: 20 NOV 21



Customer #: 51257
SANDER, JERRY L.



Customer Work
Order



10660 - 2021 TT RIVERSIDE RV RETRO 193 Ser#: 59CCC2221ML004043 RO 64550

Ben Hoffman <bhoffman@americanrvcenter.com>

Sat 7/31/2021 10:51 AM

To: Warranty Manager Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

13 attachments (3 MB)

photo_86007435268883981.jpg; photo_281342810819560499.jpg; photo_2053985499161662114.jpg;
photo_2137253453320226624.jpg; photo_3003952743140898312.jpg; photo_3987340295054645927.jpg;
photo_4614633395990671947.jpg; photo_5431610082764580143.jpg; photo_6436662828297939126.jpg;
photo_6916956726770601725.jpg; photo_7275431733180821040.jpg; photo_8173197484597405253.jpg;
photo_8683348923298364210.jpg;

1. UNIT LEAKS VERY BAD CUSTOMER DOES NOT KNOW WHERE IT IS COMING FROM UNIT HAS A LOT OF WATER DAMAGE WATER IS COMING IN FROM THE SLIDE ROOM AND CAME DOWN THE WALL AND DAMAGED THE WOOD NEAR THE REAR OF THE CAMPER AND INTO THE BATHROOM ALSO
 - a. THE SEAL WAS NOT FLIPPING AND WATER WAS LEAKING IN TO THE ROOM
 - b. TOOK PICS. REMOVED UPPER SEAL ON SLIDEROOM. INSTALLED A 2 " SEAL AND MADE SURE IN FLAPPED OVER WHEN COMING IN AND OUT.. PUT ON BULB SEAL AND SILICONED. LET DRY AND THAN WATER TESTED AFTER PARTS SHOW WE WILL HAVE TO REPLACE THE WOOD THAT WAS DAMAGED
 - i. LABOR 4.00
2. THE BACK SPLASH IN THE KITCHEN IS COMING OFF
 - a. IT DIDNT HOLD FROM THE DOUBLE-SIDED TAPE
 - b. TOOK PICS. GLUED THE BACK SPLASH AND SILICONED THE EDGES
 - i. LABOR .4
3. THE TRIM ON THE REAR OF THE SLIDE ROOM ON THE TOP CORNER HAS CAME LOOSE
 - a. STAPLED BACK LOOSE PIECE.TOOK PICS. AND ADD A PIECE OF TRIM BY FREIGE THAT WAS MISSING
 - i. LABOR 0.4
4. REPAIR BOTTOM SHELF IN REAR STORAGE COMPARTMENT
 - a. TOOK PICS. REMOVED PANELS UNDER SHELF. PUT SURPORTS TO HOLD SHELF UP. GLUED WHERE I COULD. PUT A PIECE OF BATON INSIDE OF COMPARTMENT
 - i. LABOR 2.00

BEN HOFFMAN
SERVICE EXPERT

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