



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64929
Promised Date: 30 OCT 21

CUSTOMER WORK ORDER

WO #: 64929

Customer: 31161 - DAMM, AMANDA -
812-457-9991

Tag:

Author: BH

Location: 1006 CALL CUSTOMER MAKE
APT

Stock #: 10989

Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLH

Chassis #: 5ZT3SR2B8M6107292

Serial #: 5ZT3SR2B8M6107292

Mileage: 0

Licence:

Invoice #:

Date In: 04 AUG 21

Promised: 30 OCT 21

Date Sched:

Completed: 30 SEP 21

Warr. Date: 28 JUL 21

Job #2 - Warranty

COMPLAINT: REPLACE SEAM TAPE IN BEDROOM + KITCHEN REF 64846

CAUSE: NEED TO ORDER SEAM TAPE, WAITING ON APPROVAL

CORRECTION: REPLACED SEAM TAPE IN BEDROOM AND KITCHEN

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	78.00

Parts

Part #	Description	Qty	Price	Total
F100195728	SEAM TAPE, 1" X 25	1.00	2.85	2.85

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAM TAPE	1.00	11.58	11.58

Subtotal for Job #2: 92.43

Parts Total: 2.85
Labour Total: 78.00
Sublet Total: 0.00
Extras Total: 11.58
WORK ORDER TOTAL: 92.43

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 06 Oct 2021

Customer Signature : _____



Customer #: 31161
DAMM, AMANDA



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Paid
BASDEN RV CENTER INC		CLAIM	702797
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT3SR2B8M6107292
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
		ITEM #	SRF37FLH-C
Labor rate:	\$130.00	DEALER RO #	64846
OWNER INFORMATION		CLAIM START DATE	07/28/2021
		CLAIM END DATE	08/05/2021

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-102-01-00-001097	Operational Description Seam Tape, per 8 ft. Strip - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-28 15:54:09 :: REPLACE SEAM TAPE IN BEDROOM + KITCHEN TWO DIFFERENT PLACES THE SEAM TAPE IS DAMAGED AND NEEDS TO BE REPLACED IN BOTH AREAS REPLACE SEAM TAPE IN BOTH AREAS		
	Model #	Dlr Sub Hrs 0.60
	Serial #	Appr Hrs 0.60
		Sub Labor Amt \$78.00
		Appr Labor Amt \$78.00

Notes

Labor

Line# 2	Operation Code 30-103-04-00-001119	Operational Description Carpet - Interior/Flooring/Clean/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-28 15:55:56 :: REMOVE GLUE ON FLOOR IN MASTER BATH GLUE ON FLOOR IN MASTER BATH REMOVED GLUE WITH MINERAL SPIRITS AND A RAG.		
	Model #	Dlr Sub Hrs 0.80
	Serial #	Appr Hrs 0.80
		Sub Labor Amt \$104.00
		Appr Labor Amt \$104.00

Notes

Submitted	Labor Amt	\$182.00	Approved	Labor Amt	\$182.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$182.00		Total	\$182.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.