



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64923
Promised Date: 27 AUG 21



Customer #: 51114
ADAMS, DANIEL R.



CUSTOMER WORK ORDER

WO #: 64923 (Appointment Date: 09 AUG 2021 - Time: 07:00am)

Customer: 51114 - ADAMS, DANIEL R. -
812-598-9698

Tag:

Author: BH

Location: 0823 CHECK PREAUTH IN
BH'S EMAIL

Stock #: 10636

Stock Desc: 2021 TT RIVERSIDE RV
RETRO 231EABH

Chassis #: 59CCC3921ML003535

Serial #: 59CCC3921ML003535

Mileage:

Licence:

Invoice #:

Date In: 04 AUG 21

Promised: 27 AUG 21

Date Sched:

Completed: 23 AUG 21

Warr. Date: 08 APR 21

Job #1 - Warranty

COMPLAINT: SUPER HOT COMING FROM UNDER THE STOVE WHEN A/C IS ON HIGH COOL

CORRECTION: REMOVED FREIGE AND PUT INSULATION WHERE NEEDED AND CUT OUT VENT IN
CEILING . TOOK PICS. PUT FREIGE BACK IN AND TESTED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	156.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	104.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 325.00

Job #2 - Warranty

COMPLAINT: CHECK WHEELS METAL MIGHT BE CLOSE

CORRECTION: REMOVED FENDER AND CUT METAL TO GO UNDER FENDER. PUT FENDER BACK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	39.00

Subtotal for Job #2: 39.00

Job #3 - Warranty

COMPLAINT: THE BLACKRUBBER BUMMPER ON THE TOP WALL OF PASSANGER SIDE WHEN BED
IS OPEN. SEE CUSTOMER'S ATTACHED LIST FOR MORE DETAILS.

CORRECTION: PUT NEW ANCHORES IN AND SILICONED BOTH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00

Subtotal for Job #3: 26.00

Job #4 - Warranty

COMPLAINT: OFF WHITE FINSH TRIM AROUND SAME SIDE OF MURPHY BED DOOR FRAME IT IS
CUT TO SHORT



CORRECTION: CUT TRIM PIECES TO FIT CORNERS. TOOK PICS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00
Subtotal for Job #4:			26.00

Job #5 - Warranty

COMPLAINT: THE TV CABINET ABOVE THE KITCHEN SINK THE LARGE SECTION OF INTERIOR BOTTOM SIDE OF CABINET THE DOOR IS ALSO MISALIGNED

CORRECTION: REMOVED HINGES OVER TO LEVEL UP DOOR. TRIMMED OFF BAD CUT AREA AND PUT TRIM ON.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	65.00
Subtotal for Job #5:			65.00

Job #6 - Warranty

COMPLAINT: OUTLET IN THE KITCHEN BACK SIDE OF CAMPER THE OUTLET KEEPS FALLING OFF HOLE WAS CUT TOO BIG

CORRECTION: SCREWED BACK AND SILICONED COVER ON TO STAY PUT

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00
Subtotal for Job #6:			26.00

Job #7 - Warranty

COMPLAINT: BATHROOM SLIDING DOOR IS NOT SQUARE AND WILL NOT SHUT ALL THE WAY

CORRECTION: REMOVED CABINET BOARDS ON TOP OF DOOR. TOOK PICS. SCREWED INTO DOOR FRAME STUD. PLUMB DOOR TO FRAME. PUT TRIM BACK

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	52.00
Subtotal for Job #7:			52.00

Parts Total:	0.00
Labour Total:	559.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	559.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Aug 2021

W/O: 64923
Promised Date: 27 AUG 21



Customer #: 51114
ADAMS, DANIEL R.



RE: 10636 - 2021 TT RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535, RO 64923

Warranty @Riverside RV <warranty@goriversiderv.com>

Fri 8/13/2021 9:34 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

081321-3 – 4.3 hrs as requested



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Thursday, August 12, 2021 2:47 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

Subject: 10636 - 2021 TT RIVERSIDE RV RETRO 231EABH Ser#: 59CCC3921ML003535, RO 64923

1. SUPER HOT COMING FROM UNDER THE STOVE WHEN A/C IS ON HIGH COOL

- a. THERE IS NO INSULATION BETWEEN THE FRIDGE AND NO VENT IN THE CEILING FOR THE HEAT TO DISSIPATE.
- b. REMOVED FRIDGE AND PUT INSULATION WHERE NEEDED AND CUT OUT VENT IN CEILING. TOOK PICS. PUT FRIDGE BACK IN AND TESTED

i. LABOR 2.5

2. CHECK WHEELS METAL MIGHT BE CLOSE

- a. METAL WAS NOT CUT ENOUGH AND GOT REALLY CLOSE TO THE TIRE
- b. REMOVED FENDER AND CUT METAL TO GO UNDER FENDER. PUT FENDER BACK

i. LABOR .3

3. THE BLACK RUBBER BUMPER ON THE TOP WALL OF THE PASSENGER SIDE WHEN THE BED IS OPEN. SEE THE CUSTOMER'S ATTACHED LIST FOR MORE DETAILS.

a. PUT NEW ANCHORS IN AND SILICONE BOTH

i. LABOR .2

4. OFF WHITE FINISH TRIM AROUND THE SAME SIDE OF MURPHY BED DOOR FRAME IT IS CUT TO SHORT

a. CUT TRIM PIECES TO FIT CORNERS. TOOK PICS

i. LABOR .2

5. THE TV CABINET ABOVE THE KITCHEN SINK THE LARGE SECTION OF INTERIOR BOTTOM SIDE OF THE CABINET THE DOOR IS ALSO MISALIGNED

a. REMOVED HINGES OVER TO LEVEL UP DOOR. TRIMMED OFF BAD CUT AREA AND PUT TRIM ON.

i. LABOR .5

6. OUTLET IN THE KITCHEN BACK SIDE OF CAMPER THE OUTLET KEEPS FALLING OFF HOLE WAS CUT TOO BIG

a. SCREWED BACK AND SILICONE COVER ON TO STAY PUT

i. LABOR .2

7. THE BATHROOM SLIDING DOOR IS NOT SQUARE AND WILL NOT SHUT ALL THE WAY

a. REMOVED CABINET BOARDS ON TOP OF DOOR. TOOK PICS. SCREWED INTO DOOR FRAME STUD. PLUMB DOOR TO FRAME. PUT TRIM BACK

i. LABOR .4

PICS TO COME

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

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