



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64914
Promised Date: 06 AUG 21

CUSTOMER WORK ORDER

WO #: 64914

Customer: 50999 - MCFELEA, JONI -
812-459-8782

Tag:
Author: BH
Location: DELIVERY 0806

Stock #: 11025
Stock Desc: 2022 TT RIVERSIDE RV
RETRO 135
Chassis #: 59CCC1514NL004357
Serial #: 59CCC1514NL004357
Mileage: 0
Licence:

Invoice #: 367124
Date In: 03 AUG 21
Promised: 06 AUG 21
Date Sched:
Completed: 31 AUG 21
Warr. Date: 06 AUG 21

Job #PDINCLIPPER - Internal

PRE DELIVERY INSPECTION ON ANY CLIPPER OR RETRO SINGLE AXLE TRAVEL TRAILER INSTALL
BATTERY AND BOX FOR DELIVERY.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #PDINCLIPPER: 0.00

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR WONT LATCH (NOD)

CAUSE: BATHROOM DOOR WONT LATCH (NOD)

CORRECTION: Checked bathroom door latch. Latch plate mounted too low. Removed latch plate and remounted up to allow knob plunger to go in latch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	26.00

Subtotal for Job #1: 26.00

Job #2 - Warranty

COMPLAINT: BLACKTANK DUMP HANDLE PULLED OUT OF VALVE (TANK IS FULL)

CAUSE: BLACK TANK DUMP HANDLE PULLED OUT OF VALVE. (TANK IS FULL)

Customer #: 50999
MCFELEA, JONI





CORRECTION: Removed dump valve from drain pipe Along with handle pulled out of valve, valve blade is split. Needs Bistol Valve.
 INSTALLRD NEW VALVE AND TESTED ALL IS GOOD.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.50
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts Part #	Description	Qty	Price	Total
11-0394	39513 3" WASTE VAL	1.00	11.10	11.10
10-1165	SCREW IN SENSOR PROBE	1.00	1.31	1.31
Subtotal for Job #2:				109.91

Job #3 - Warranty

COMPLAINT: ROOF NOT SEALED AT ALL FOUR CORNERS

CAUSE: ROOF NOT SEALED AT ALL FOUR CORNERS.

CORRECTION: Sealed all corners of roof with Dicor.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	65.00
Subtotal for Job #3:			65.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BAP	N/C
Subtotal for Job #WALK:			0.00

Job #4 - Warranty

COMPLAINT: COLD LINE AT WATER HEATER NOT CONNECTED

CAUSE: COLD LINE AT WATER HEATER NOT CONNECTED.

CORRECTION: Checked water lines on back of water heater. Cold line going into water heater not connected to fitting. Placed clamp over water line. Used clamping pliers to secure water line to water heater fitting. Filled water heater and checked for leaks. None found.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	52.00
Subtotal for Job #4:			52.00

Job #5 - Warranty

COMPLAINT: INSIDE WALL PANEL COMING APART

CAUSE: INSIDE WALL PANEL COMING APART.

CORRECTION: Wall panel on inside of roadside front compartment coming apart from frame. Reattached wall panel with screws to secure to frame.

Labor Code	Description	Mechanic	Total
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Z990 MISC LABOUR CODE (EXTERNAL) DKM 26.00

Subtotal for Job #5: 26.00

Job #6 - Warranty

COMPLAINT: WATER HEATER DOES NOT WORK ON GAS

CAUSE: WATER HEATER DOES NOT WORK ON GAS.

CORRECTION: WIRES WERE NOT HOOKED UP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Subtotal for Job #6: 65.00

Job #7 - Warranty

COMPLAINT: GALLEY TANK READS FULL WHEN EMPTY

CORRECTION: TESTED ALL WIRES AND GROUND SENSOR ON TANK WAS BAD REPLACED SENSOR AND TESTED GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00

Subtotal for Job #7: 130.00

Job #8 - Warranty

COMPLAINT: WATER HEATER WILL NOT WORK ON ELE OR GAS

CORRECTION: TESTED AT CONTROL PANEL HAD POWER TRACED WIRES TO BACK OF WATER HEATER FOUND WIRES WERE NOT HOOKED UP,CUT ACCESS PANEL IN BED AND HOOKED UP WIRES TESTED AND IT WORKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	130.00

Subtotal for Job #8: 130.00

Job #9 - Warranty

COMPLAINT: WATER LEAK UNDER THE KITCHEN SINK

CORRECTION: REPLACED 7 HOSE CLAMPS AND 2 HOSES AND 2 WASHER CONES,NO LEAKS NOW.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	130.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL	4.00	0.24	0.96

Subtotal for Job #9: 130.96

Job #DELUXE - External

DELUXE STARTER KIT

W/O: 64914
Promised Date: 06 AUG 21



Customer #: 50999
MCFELEA, JONI



W/O: 64914
Promised Date: 06 AUG 21

Parts

Part #	Description	Qty	Price	Total
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
72808	72808 4-PK PINE RV	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Parts Total: 13.37
Labour Total: 721.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 734.87

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Sep 2021

Customer #: 50999
MCFELEA, JONI



RE: 11025 - 2022 TT RIVERSIDE RV RETRO 135 Chass#: 59CCC1514NL004357 RO 64914

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 8/30/2021 12:38 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

083021-5 – 5.55

Job 1 - .2

Job 2 - .75

Job 3 - .5

Job 4 - .4

Job 5 - .2

Job 6 - .5

Job 7 – 1.0

Job 8 – 1.0

Job 9 – 1.0



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Monday, August 30, 2021 9:42 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Cc: BJ Wright <bjwright@americanrvcenter.com>

Subject: 11025 - 2022 TT RIVERSIDE RV RETRO 135 Chass#: 59CCC1514NL004357 RO 64914

1. THE BATHROOM DOOR WON'T LATCH (NOD)

- a. Checked bathroom door latch. Latch plate mounted too low. Removed latch plate and remounted up to allow knob plunger to go in the latch.

i. LABOR 0.2

2. BLACK TANK DUMP HANDLE PULLED OUT OF VALVE (TANK IS FULL)

- a. Removed dump valve from drainpipe Along with handle pulled out of the valve, valve

blade is split. Needs Bristol Valve.
INSTALLED NEW VALVE AND TESTED ALL IS GOOD.

i. LABOR .75

3. ROOF NOT SEALED AT ALL FOUR CORNERS

a. Sealed all corners of the roof with Dicor.

i. LABOR 0.8

4. COLD LINE AT WATER HEATER NOT CONNECTED

a. Checked water lines on the back of the water heater. The cold line going into the water heater is not connected to the fitting. Placed clamp over the waterline. Used clamping pliers to secure water line to water heater fitting. Filled water heater and checked for leaks. None found.

i. LABOR 0.4

5. INSIDE WALL PANEL COMING APART

a. Wall panel on the inside of roadside front compartment coming apart from the frame. Reattached wall panel with screws to secure to frame.

i. LABOR 0.2

6. THE WATER HEATER DOES NOT WORK ON GAS

a. WIRES WERE NOT HOOKED UP.

i. LABOR 1

7. GALLEY TANK READS FULL WHEN EMPTY

a. TESTED ALL WIRES AND GROUND SENSOR ON TANK WAS BAD REPLACED SENSOR AND TESTED GOOD.

i. LABOR 1.5

8. WATER HEATER WILL NOT WORK ON ELE

a. TESTED AT CONTROL PANEL HAD POWER TRACED WIRES TO BACK OF WATER HEATER FOUND WIRES WERE NOT HOOKED UP, CUT ACCESS PANEL IN BED AND HOOKED UP WIRES TESTED AND IT WORKS.

i. LABOR 1

9. WATER LEAK UNDER THE KITCHEN SINK

a. REPLACED 7 HOSE CLAMPS AND 2 HOSES AND 2 WASHER CONES, NO LEAKS NOW.

i. LABOR 1.6

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

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