



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64902

CUSTOMER WORK ORDER

WO #: 64902

Customer: 41948 - MAIKRANZ, JR,
KENNETH R. - 812-598-6360

Tag:

Author: BH

Location: 0808 CHECK PREAUTH

Stock #: 10353

Stock Desc: 2020 TT KEYSTONE
SPRINGDALE 335BH

Chassis #: 4YDT33527L3100371

Serial #: 4YDT33527L3100371

Mileage:

Licence:

Invoice #:

Date In: 02 AUG 21

Promised:

Date Sched:

Completed: 04 AUG 21

Warr. Date: 18 JUN 20



Job #1 - Internal

COMPLAINT: CHECK UNIT WAS NOT WINTERIZED RIGHT AND BLEW THE SPRAY PORT ALSO
CHECK THE WATER HEATER

CAUSE: -DKM

CORRECTION: REPLACE OUTSIDE SHOWER PORT AND PUT NEW WASHER IN HOSE. FILLED
FRESH WATER TANK. OPEN TO FILL WATER HEATER. PRESSURE UP SYSTEM AND TESTED ALL
LINES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
416120	Shower - Exterior	1.00	N/C	N/C
10-7150	CONE WASHER SWIVEL	6.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE PASSAGE DOOR BETWEEN THE BEDROOM AND BATH ROOM FELL DOWN

CORRECTION: REMOVED DOOR AND COVER ON FRAME. SCREW FRAME TO STUDS IN CEILING.
PUT BACK DOOR AND PUT BACK COVER

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	104.00

Subtotal for Job #2: 104.00

Job #3 - Warranty

COMPLAINT: THE METAL SIDING OF THE CAMPER IS BLOWING OUT WHILE DRIVING DOWN THE
ROAD

CORRECTION: TOOK PICS . REMOVED CORNER IN FRONT. REMOVED BLIND AND WINDOW. PULL
OFF TWO PIECES OF SIDING BACK . STAPLED BACK INTO PLACE. PUT CORNER BACK. PUT
WINDOW BACK AND BLIND. CLEANED UP AND SILICONED WINDOW

Customer #: 41948
MAIKRANZ, JR, KENNETH



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	162.50
Z990	MISCELLANEOUS REPAIR	BB	162.50
Z990	MISCELLANEOUS REPAIR	BB	65.00
Subtotal for Job #3:			390.00

Parts Total:	0.00
Labour Total:	494.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	494.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 04 Aug 2021

Customer Signature : _____

Customer Work Order



Customer #: 41948
MAIKRANZ, JR, KENNETH



e-Authorization

8/4/20
05:53:52 P

Authorization number PA02896603 Reference no: Approved by stuml Approved date 8/4/2021
 Retailer Name Address VIN Status: Approved Retail sold on

34 Basden's American RV Basden's American RV 4YDT33527L3100371 6/13/2020
 600 E Baseline Rd
 Evansville, IN 47725

Job operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2102616A Wall - Metal Sidin	0.00	3.00	3.00		1	0.30	Complaint: THE METAL SIDING OF THE CAMPER IS BLOWING OUT WHILE DRIVING DOWN THE ROAD Cause: THE METAL DIDNT HAVE ANY STAPLES IN THE METAL AND WAS BLOWING OUT Correction: TOOK PICS . REMOVED CORNER IN FRONT. REMOVED BLIND AND WINDOW. PULL OFF TWO PIECES OF SIDING BACK . STAPLED BACK INTO PLACE. PUT CORNER BACK. PUT WINDOW BACK AND BLIND. CLEANED UP AND SILICONED WINDOW
				3.00				

e-Authorization number PA02896603

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the nearest RV Center.

e-Authorization

8/4/20

05:53:23

Approved date 8/4/2021

Approved by stuml
Retail sold on

Status: Approved
VIN

Reference no: 64902
Address

34 Basden's American RV Basden's American RV 4YDT33527L3100371 6/13/2020
600 E Baseline Rd
Evansville, IN 47725

Item	Root Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2102616A Wall - Metal Siding	0.00	3.00			1	0.30	Complaint: THE METAL SIDING OF THE CAMPER IS BLOWING OUT WHILE DRIVING DOWN THE ROAD Cause: THE METAL DIDNT HAVE ANY STAPLES IN THE METAL AND WAS BLOWING OUT Correction: TOOK PICS . REMOVED CORNER IN FRONT. REMOVED BLIND AND WINDOW. PULL OFF TWO PIECES OF SIDING BACK . STAPLED BACK INTO PLACE. PUT CORNER BACK. PUT WINDOW BACK AND BLIND. CLEANED UP AND SILICONED WINDOW KRV- moved to PA02896603 as structural
3	3200816A Door - Interior Slic	0.00	0.80	0.80		1	0.20	Complaint: THE PASSAGE DOOR BETWEEN THE BEDROOM AND BATH ROOM FELL DOWN Cause: DOOR FELL DOWN WHILE IN TRANSITE TO CAMP SITESCREWS CAME OUT OF THE STUD Correction: REMOVED DOOR AND COVER ON FRAME. SCREW FRAME TO STUDS IN CEILING. PUT BACK DOOR AND PUT BACK COVER
e-Authorization number PA02896345				0.80				

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and submit to the appropriate RV Center.