



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64892  
Promised Date: 09 AUG 21

## CUSTOMER WORK ORDER

WO #: 64892

Customer: 51724 - MATTE, LUCAS K. -  
812-215-0330

Tag:

Author: BH

Location: 0901 CHECK PREAUTH

Stock #: 11041

Stock Desc: 2021 TT KEYSTONE  
SPRINGDALE 1760BH

Chassis #: 4YDT17614MW113033

Serial #: 4YDT17614MW113033

Mileage: 0

Licence:

Invoice #:

Date In: 31 JUL 21

Promised: 09 AUG 21

Date Sched:

Completed: 30 AUG 21

Warr. Date: 13 AUG 21

### Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CORRECTION: PDI DONE.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |

#### Parts

| Part # | Description       | Qty  | Price | Total |
|--------|-------------------|------|-------|-------|
| 13034  | 55362 STD BATTERY | 1.00 | N/C   | N/C   |

#### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| LPG  | LP GAS        | 4.00 | N/C   | N/C   |
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

Subtotal for Job #BUNKHOUSE: 0.00

### Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL DONE.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |

#### Parts

| Part # | Description        | Qty  | Price | Total |
|--------|--------------------|------|-------|-------|
| DC-24  | ADVANCE GROUP 24 D | 1.00 | N/C   | N/C   |

Subtotal for Job #BUNKFINAL: 0.00

### Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CORRECTION: installed hitch.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |



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| <b>Parts</b>                 |                    |      |       |             |
|------------------------------|--------------------|------|-------|-------------|
| Part #                       | Description        | Qty  | Price | Total       |
| 14-5612                      | 10K TRUNNION E2 2- | 1.00 | N/C   | N/C         |
| 14-8608                      | 91-00-6100 2-5/16" | 1.00 | N/C   | N/C         |
| <b>Subtotal for Job #E2:</b> |                    |      |       | <b>0.00</b> |

**Job #BCWV - Internal**

COMPLAINT: BRAKE CONTROL & WIRING - VAN, SUV & CAR

CORRECTION: INSTALLED BRAKE CONTROL AND HAD TO RUN ALL OF THE WIRING FROM FRONT TO BACK OF THE SUV. I INSTALLED A CHARGE WIRE AND BREAKER UNDER THE HOOD.

| <b>Labor</b> |                                     |          |       |
|--------------|-------------------------------------|----------|-------|
| Code         | Description                         | Mechanic | Total |
| BCWV         | BRAKE CONTROL & WIRING - VAN, SUV & | GAH      | N/C   |
| BCWV         | BRAKE CONTROL & WIRING - VAN, SUV & | GAH      | N/C   |

| <b>Parts</b> |                    |      |       |       |
|--------------|--------------------|------|-------|-------|
| Part #       | Description        | Qty  | Price | Total |
| 14636        | 7WAY PLASTIC CAR E | 1.00 | N/C   | N/C   |
| 19-1441      | 16-3030 30A CIRCUI | 1.00 | N/C   | N/C   |
| 51140        | PROPORTIONAL BRAKE | 1.00 | N/C   | N/C   |
| 56217        | 08-16 HIGHLANDER W | 1.00 | N/C   | N/C   |
| 72-2535      | 58000 CURT RECEIVE | 1.00 | N/C   | N/C   |

| <b>Other Services</b>          |               |      |       |             |
|--------------------------------|---------------|------|-------|-------------|
| Code                           | Description   | Qty  | Price | Total       |
| SS                             | SHOP SUPPLIES | 1.00 | N/C   | N/C         |
| <b>Subtotal for Job #BCWV:</b> |               |      |       | <b>0.00</b> |

**Job #3002 - Internal**

COMPLAINT: RECEIVER - UNIVERSAL SUV

CORRECTION: INSTALLED UNIVERSAL RECEIVER AND TAIL LIGHT CONVERTER.

| <b>Labor</b> |                             |          |       |
|--------------|-----------------------------|----------|-------|
| Code         | Description                 | Mechanic | Total |
| Z990         | MISC LABOUR CODE (EXTERNAL) | GAH      | N/C   |

| <b>Parts</b> |                    |      |       |       |
|--------------|--------------------|------|-------|-------|
| Part #       | Description        | Qty  | Price | Total |
| 13200        | 14-C HIGHLANDER CL | 1.00 | N/C   | N/C   |

| <b>Other Services</b>          |               |      |       |             |
|--------------------------------|---------------|------|-------|-------------|
| Code                           | Description   | Qty  | Price | Total       |
| FRT                            | FREIGHT       | 1.00 | N/C   | N/C         |
| SS                             | SHOP SUPPLIES | 1.00 | N/C   | N/C         |
| <b>Subtotal for Job #3002:</b> |               |      |       | <b>0.00</b> |

**Job #WALK - Internal**

COMPLAINT: WALK THRU

CAUSE: Walk Through

CORRECTION: Walk Through went good, forgot to clock out when completed.

Estimated Amount: 180.00

| <b>Labor</b> |                             |          |       |
|--------------|-----------------------------|----------|-------|
| Code         | Description                 | Mechanic | Total |
| Z990         | MISC LABOUR CODE (EXTERNAL) | BAP      | N/C   |



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Subtotal for Job #WALK: 0.00

**Job #DELUXE - Internal**  
DELUXE STARTER KIT

| Parts   |                    |      |       |       |
|---------|--------------------|------|-------|-------|
| Part #  | Description        | Qty  | Price | Total |
| 11-0018 | 39741 20' RHINOFLE | 1.00 | N/C   | N/C   |
| 13-0181 | 40274 2-PLY TST TO | 1.00 | N/C   | N/C   |
| 5487    | A10-1530HVP 15M -  | 1.00 | N/C   | N/C   |
| 10-0281 | 22793 50' 5/8" DRI | 1.00 | N/C   | N/C   |
| 76308   | 76308 4-PK 8OZ. OD | 1.00 | N/C   | N/C   |
| 40052   | 40052 BRASS W.P. R | 1.00 | N/C   | N/C   |

Subtotal for Job #DELUXE: 0.00

**Job #1 - Warranty**

COMPLAINT: THERE IS NO GROUND WIRE PRESENT ON THE BATTERY.

CORRECTION: MADE NEW GROUND CABLE UP AND HOOKED UP.

| Labor |                      |          |       |
|-------|----------------------|----------|-------|
| Code  | Description          | Mechanic | Total |
| Z990  | MISCELLANEOUS REPAIR | DGH      | 26.00 |

Subtotal for Job #1: 26.00

Parts Total: 0.00  
Labour Total: 26.00  
Sublet Total: 0.00  
Extras Total: 0.00

**WORK ORDER TOTAL: 26.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 02 Sep 2021



# Pre-Authorization

9/2/20  
11:53:35

|                                     |                     |                  |                 |                         |
|-------------------------------------|---------------------|------------------|-----------------|-------------------------|
| Pre-Authorization number PA02918307 | Reference no: 64892 | Status: Approved | Approved by rod | Approved date 8/30/2021 |
| Customer Name                       | Address             | VIN              | Retail sold on  |                         |

| 34                    | Basden's American RV       | Basden's American RV<br>600 E Baseline Rd<br>Evansville, IN 47725 | 4YDT17614MMW113033 | 8/14/2021      |              |     |            |                                                                                                                                                                                                                                                                               |
|-----------------------|----------------------------|-------------------------------------------------------------------|--------------------|----------------|--------------|-----|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Job Root of operation | Description                | Sublet                                                            | Sub hours          | Approved hours | Actual hours | Qty | Base hours | Complaint / Cause / Correction                                                                                                                                                                                                                                                |
| 1                     | 5104024A Power Center - Ft | 0.00                                                              | 0.50               | 0.20           |              | 1   | 0.20       | Complaint: THERE IS NO GROUND WIRE PRESENT ON THE BATTERY.<br>Cause: FACTORY FORGOT TO INSTALL GROUND WIRE FOR THE BATTERY<br>Correction: MADE NEW GROUND CABLE UP AND HOOKED UP.<br>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual |

Pre-Authorization number PA02918307

0.20

For paper claims only use one pre-authorization number per warranty claim for  
 Please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim  
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the