



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64846
Promised Date: 28 JUL 21



Customer #: 31161
DAMM, AMANDA



CUSTOMER WORK ORDER

WO #: 64846

Customer: 31161 - DAMM, AMANDA -
812-457-9991

Tag:

Author: BH

Location: 0804 WARRANTY IS

AUTHORIZED. GET UNIT IN SHOP

Stock #: 10989

Stock Desc: 2021 5W FOREST RIVER

SABRE 37FLH

Chassis #: 5ZT3SR2B8M6107292

Serial #: 5ZT3SR2B8M6107292

Mileage: 0

Licence:

Invoice #:

Date In: 27 JUL 21

Promised: 28 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 28 JUL 21

Job #FPDINFW - Internal

FINAL PDI ON NEW FIFTH WHEELS

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
SRM27	GROUP 27 DC BATTER	2.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #MAXX - Internal

COMPLAINT: ROOF VENT COVER - INSTALLED EACH X 2

CAUSE: MAXX AIR VENT COVERS

CORRECTION: INSTALLED VENT COVERS

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER -	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #1 - Internal

COMPLAINT: SWAP TV FROM TRADE IN BEDROOM

CAUSE: SWAP TV

CORRECTION: INSTALLED TV BRACKET AND TV TO NEW UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

W/O: 64846
Promised Date: 28 JUL 21



Customer #: 31161
DAMM, AMANDA



Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: Transferred to BAS*64929 on 04 AUG 21

Estimate amount was 0.00

REPLACE SEAM TAPE IN BEDROOM + KITCHEN SEE BEN

CAUSE: NEED TO ORDER SEAM TAPE, WAITING ON APPROVAL

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #2: 0.00

Job #3 - Internal

SHAMOO SLIDE CARPETS

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: REMOVE GLUE ON FLOOR IN MASTER BATH

CAUSE: GLUE ON FLOOR IN MASTER BATH

CORRECTION: REMOVED GLUE WITH MINERAL SPIRITS AND A RAG.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	104.00

Subtotal for Job #4: 104.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: WALK THRU DONE HAD TO FIX MANY PROBLEMS AND TRAIN BRANDON

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts Part #	Description	Qty	Price	Total
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C

Subtotal for Job #WALK: 0.00

Parts Total: 0.00
Labour Total: 104.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 104.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 04 Aug 2021

W/O: 64846
Promised Date: 28 JUL 21



Customer #: 31161
DAMM, AMANDA



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 702797 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT3SR2B8M6107292 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 062 / 062C ITEM # SRF37FLH-C DEALER RO # 64846 CLAIM START DATE 07/28/2021 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-102-01-00-001097	Operational Description Seam Tape, per 8 ft. Strip - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
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Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-07-28 15:54:09 :: REPLACE SEAM TAPE IN BEDROOM + KITCHEN TWO DIFFERENT PLACES THE SEAM TAPE IS DAMAGED AND NEEDS TO BE REPLACED IN BOTH AREAS REPLACE SEAM TAPE IN BOTH AREAS

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$78.00
Serial #	Appr Hrs	0.60	Appr Labor Amt	\$78.00

Notes

Labor

Line# 2	Operation Code 30-103-04-00-001119	Operational Description Carpet - Interior/Flooring/Clean/No Tread Code
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Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-07-28 15:55:56 :: REMOVE GLUE ON FLOOR IN MATER BATH GLUE ON FLOOR IN MASTER BATH REMOVED GLUE WITH MINERAL SPIRITS AND A RAG.

Model #	Dlr Sub Hrs	0.80	Sub Labor Amt	\$104.00
Serial #	Appr Hrs	0.80	Appr Labor Amt	\$104.00

Notes

Submitted <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Labor Amt</td> <td>\$182.00</td> </tr> <tr> <td>Parts & Freight</td> <td>\$0.00</td> </tr> <tr> <td>Total</td> <td>\$182.00</td> </tr> </table>	Labor Amt	\$182.00	Parts & Freight	\$0.00	Total	\$182.00	Approved <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Labor Amt</td> <td>\$182.00</td> </tr> <tr> <td>Parts & Freight</td> <td>\$0.00</td> </tr> <tr> <td>Total</td> <td>\$182.00</td> </tr> </table>	Labor Amt	\$182.00	Parts & Freight	\$0.00	Total	\$182.00
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DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.