



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64843
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64843 (Appointment Date: 27 JUL 2021 - Time: 07:00am)

Customer: 48880 - GREENWELL,
HAROLD L. - 812-456-8106

Tag:

Author: BH

Location: 0721 CAN THIS W/O BE
CLOSED

Stock #: 10308

Stock Desc: (10308) 2020 FOREST

RIVER CHEROKEE WOLF PUP 16BHS

Chassis #: 5ZT2CKEC8LY003909

Serial #: 5ZT2CKEC8LY003909

Mileage:

Licence:

Invoice #: 365847

Date In: 26 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 24 JUN 19

Job #1 - Warranty

COMPLAINT: WIRING RECALL 20V654 PAPERS ARE WITH PAPER WORK

CORRECTION: RECALL DONE STRIPPED BOTH WIRES BACK TO PROPER MEASUREMENT AND
PUT BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00

Subtotal for Job #1: 39.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW

CAUSE: .

CORRECTION: TOUCHED UP 8 PLACES ON ROOF, ROOF IS VERY DIRTY REALLY NEEDS CLEANED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #SEALANT - External

COMPLAINT: INSPECT CONDITION OF ALL EXTERIOR SEALANT INCLUDING: WINDOW,
MOLDING, VENT, DOOR.

CORRECTION: INSPECTED OUTSIDE SEAMS AND ALL IS GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #SEALANT: 0.00

Customer #: 48880
GREENWELL, HAROLD L.





Job #4 - External

COMPLAINT: CUSTOMER STATES THAT THE DECALS ARE STARTING TO ROLL OFF. INSPECT AND ADVISE.

CORRECTION: CHECKED ALL DECALS THE ONLY DECAL THAT IS COMING OFF IS THE FRONT, ONLY THING TO DO IS REPLACE IF THEY WANT TO I TOOK PICTURES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #4: 0.00

Job #2 - Warranty

COMPLAINT: SEAL THE WHEEL WELL CAMPAIN

CORRECTION: INSPECTED BOTH FENDER WELLS AND TOOK PICTURES AND BOTH ARE FINE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	65.00

Subtotal for Job #2: 65.00

Parts Total: 0.00
 Labour Total: 104.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 104.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Aug 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	711028
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CKEC8LY003909
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR16BHS-D
OWNER INFORMATION		DEALER RO #	64843
HAROLD GREENWELL		CLAIM START DATE	08/04/2021
		CLAIM END DATE	01/01/1900
2213 NOLDAU AVE			
Evansville, IN 47712			
USA			
Retail Date of Purchase	06/24/2019	WARRANTY EXPIRATION DATE	06/24/2020

Claim Line Details

Labor

Line# 1

Operation Code
RC-44-22-00-003845

Operational Description
20V654, 2020-509 SHORE POWER CORD INLET IMPROPER
CONNECTIONS-REPAIR - Recall/Roof/Rewire/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-08-04 11:58:52 :: WIRING RECALL 20V 654
RECALL DONE STRIPPED BOTH WIRES BACK TO PROPER MEASUREMENT AND PUT BACK TOGETHER.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes
recall

Labor

Line# 2

Operation Code
SB-456-19-003260

Operational Description
51-1009 - INADEQUATE WHEEL-WELL SEALANT - Technical Service
Bulletin/Sealant/Reseal/

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-08-04 12:01:12 :: SEAL THE WHEEL WELL CAMPAIN
UNIT WAS SEALED RIGHT DIDNT NEED TO BE SEALED

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes
recall

Submitted	Labor Amt	\$104.00
	Parts & Freight	\$0.00
	Total	\$104.00

Approved	Labor Amt	\$104.00
	Parts & Freight	\$0.00
	Total	\$104.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.