



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64838
Promised Date: 29 JUL 21



Customer #: 25706
NALLY, GLORIA J.



CUSTOMER WORK ORDER

WO #: 64838

Customer: 25706 - NALLY, GLORIA J. -
812-306-8740

Tag:

Author: BH

Location: DELIVERY 0729

Stock #: 10696

Stock Desc: 2021 TT COACHMEN
FREEDOM EXPRESS 248RBS

Chassis #: 5ZT2FEPB0MW020259

Serial #: 5ZT2FEPB0MW020259

Mileage: 0

Licence:

Invoice #:

Date In: 26 JUL 21

Promised: 29 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 29 JUL 21

Job #2 - Warranty

COMPLAINT: TRIM ABOVE BEDROOM DOOR FELL OFF (NOTED ON DELIVERY)

CORRECTION: reattached trim

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	32.50

Subtotal for Job #2: 32.50

Job #3 - Internal

COMPLAINT: STAIN ON COUCH (NOTED ON DELIVERY)

CORRECTION: cleaned stain with mineral sprits

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Subtotal for Job #3: 0.00

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: pdi new

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	TEL	N/C
Z991	MISC LABOUR CODE (INTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS



CORRECTION: final pdi

Labor			
Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	TEL	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	TEL	N/C

Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT ON SHELF IN SHOP

Parts				
Part #	Description	Qty	Price	Total
11-0018	39741 20' RHINOFLEX HOSE KIT	1.00	N/C	N/C
5487	A10-1530HVP 15M - 30F ADAPTER CORD	1.00	N/C	N/C
40052	40052 BRASS W.P. REGULATOR	1.00	N/C	N/C
10-0286	22853 50' TASTEPURE 5/8" WATER HOSE	1.00	N/C	N/C
41189	41189 TST ORANGE DROP-INS 15-PACK	1.00	N/C	N/C
13-0181	40274 2-PLY TST TOILET TISSUE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: GOT BOTH CUSTOMERS CAMPERS AND PUT IN WALK THRU AREA, HAD TO SET UP CAMPER AND PUT GRILL TOGETHER AND TRAIN BRANDON.

Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: CABINET DOORS IN THE OUTSIDE KITCHEN AND IN THE BED ROOM ARE NOT STRIGHT

CORRECTION: repaired 2 cab. doors with a hinge adjust

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	52.00

Subtotal for Job #1: 52.00

Job #SWAP - Internal

SWAP CUSTOMER'S HITCHWORK

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Subtotal for Job #SWAP: 0.00

W/O: 64838
Promised Date: 29 JUL 21



Customer #: 25706
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W/O: 64838
Promised Date: 29 JUL 21

Parts Total:	0.00
Labour Total:	84.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	84.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Aug 2021



Customer #: 25706
NALLY, GLORIA J.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

GLORIA J NALLY
2406 GLENVIEW DR
Evansville, IN 47720
USA

CLAIM STATUS Authorized
CLAIM 706628
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2FEPB0MW020259
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 320 / 320
ITEM # FET248RBS-320
DEALER RO # 64838
CLAIM START DATE 07/31/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase 07/28/2021

WARRANTY EXPIRATION DATE 07/28/2022

Claim Line Details

Labor

Line# 1

Operation Code
30-102-12-00-001096

Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior
Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-07-31 11:03:25 :: TRIM ABOVE BEDROOM DOOR
FELL OFF (NOTED ON DELIVERY) reattached trim

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.25	Appr Labor Amt	\$32.50

Notes

Remove staples and re-secure end trim piece on sliding door trim

Labor

Line# 2

Operation Code
30-100-24-00-001046

Operational Description
Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-07-31 11:04:50 :: CABINET DOORS IN THE OUTSIDE
KITCHEN AND IN THE BED ROOM ARE NOT STRIGHT repaired 2 cab. doors with a hinge adjust

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$78.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

adjust hinges on 2 cabinet doors 30-100-02-00-003062

Submitted

Labor Amt	\$130.00
Parts & Freight	\$0.00
Total	\$130.00

Approved

Labor Amt	\$84.50
Parts & Freight	\$0.00
Total	\$84.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.