

Matthew Boes

From: Ben Hoffman
Sent: Wednesday, November 17, 2021 9:47 AM
To: Matthew Boes
Subject: Fw: 10662 - 2021 TT RIVERSIDE RV INTREPID 280QB Ser#: 59CCC3627ML004113,

BEN HOFFMAN
SERVICE EXPERT
AMERICAN RV CENTER
600 EAST BASELINE RD
EVANSVILLE, IN 47725
PH. 812-867-5200 EXT 263
FAX. 812-868-1012
EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

From: Warrantly @Riverside RV <warrantly@goriversiderv.com>
Sent: Thursday, August 5, 2021 1:05 PM
To: Ben Hoffman <bhoffman@americanrvcenter.com>
Subject: RE: 10662 - 2021 TT RIVERSIDE RV INTREPID 280QB Ser#: 59CCC3627ML004113,

080521-8 – 2.7 hrs as requested



Thanks and have a good day,

Connie Wilfong

Warranty Manager
Riverside RV

1775 E US 20

Lagrange, IN 46761
260-499-4578
Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Thursday, August 5, 2021 11:39 AM
To: Warranty @Riverside RV <warranty@goriversideriv.com>
Cc: BJ Wright <bjwright@americanrvcenter.com>
Subject: 10662 - 2021 TT RIVERSIDE RV INTREPID 280QB Ser#: 59CCC3627ML004113,

1. RIGHT REAR BRAKE INOP
 - a. WIRING ON THE AXLE WAS CUT AND NEED TO BE PUT BACK TOGETHER
 - b. SPICED WIRE BACK TOGETHER.
 - i. LABOR .4
2. TV COMING OFF WALL
 - a. REMOVED TV AND WALL MOUNT MOVED WALL MOUNT TO STUD AND REMOUNTED, FILLED IN OLD HOLES.
 - i. LABOR .4
3. WATER LEAK UNDER KITCHEN SINK

- a. TOOK BASKET OUT OF SINK AND CLEANED AND ADDED A RUBBER GASKET THAT WAS MISSING AND TESTED ALL IS GOOD.
 - i. LABOR .7
4. HOLE IN WATER LINE BY WATERHEATER
 - a. CUT LINE AND HOOKED BACK UP AND CRIMPED .
 - i. LABOR .6
5. NO FLOW FROM AC TO BEDROOM
 - a. took apart and retaped vents and put back together all works fine now.
 - i. LABOR .6

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