



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64807
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64807 (Appointment Date: 23 JUL 2021 - Time: 09:30am)

Customer: 50416 - REYNOLDS, TIM -
270-993-1526

Tag:
Author: BJW
Location: 0815 CHECK PREAUTH

Stock #: 10589
Stock Desc: 2021 TT KEYSTONE
COUGAR HALF-TON 29FKD
Chassis #: 4YDT29F29MV502385
Serial #: 4YDT29F29MV502385
Mileage: 0
Licence:

Invoice #:
Date In: 23 JUL 21
Promised: 31 JUL 21
Date Sched:
Completed: 12 AUG 21
Warr. Date: 29 AUG 20

Job #1 - Warranty

COMPLAINT: CUSTOMER RECEIVED CAMPAIGN PAPERS FOR LEAKING SKY LIGHT. CUSTOMER NEEDS BACK ASAP. SERVICE ADVISORY 21-406

CORRECTION: inspected found crack. taped up crack ordered parts
REMOVED SKYLIGHT AND INSTALLED NEW ONE . PUT ADHISIVE THAT THEY SHIPPED WITH THE
NEW SKYLIGHT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	124.80
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	5.20
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
634185	Skylight - 14" x 2	1.00	12.63	12.63
639155	Sealant - Self Lev	1.00	10.35	10.35
104692	14"X22" SKYLIGHT 1	1.00	19.78	19.78

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS	1.00	22.13	22.13
FRT	UPS-2ND SKYLIGHT	1.00	N/C	N/C

Subtotal for Job #1: 194.89

Job #2 - Warranty

COMPLAINT: FRIDGE VENT BLEW OFF AND NEED TO INSTALL A NEW ONE

CORRECTION: INSTALLED NEW FREIGE VENT ON UNIT

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00

Parts

Part #	Description	Qty	Price	Total
5876	Dometic Refrigerat	1.00	15.86	15.86

Subtotal for Job #2: 15.86

Customer #: 50416
REYNOLDS, TIM



W/O: 64807
Promised Date: 31 JUL 21

Parts Total:	58.62
Labour Total:	130.00
Sublet Total:	0.00
Extras Total:	22.13
WORK ORDER TOTAL:	210.75

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 12 Aug 2021

Customer Signature : _____



Customer #: 50416
REYNOLDS, TIM



e-Authorization

Approved date 8/12/2021

Pre-Authorization number PA02903056 Reference no: 64807 Status: Approved Approved by rod Retail sold on
Customer Name Address VIN

34 Basden's American RV Basden's American RV 4YDT29F29MV502385 8/22/2020
600 E Baseline Rd
Evansville, IN 47725

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base Complaint / Cause / Correction

Job of	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2202414B	Refrigerator Vent	0.00	0.70			1	0.30	Complaint:FRIDGE VENT BLEW OFF AND NEED TO INSTALL A NEW ONE Cause:VENT BLEW OFF Correction:INSTALLED NEW FREIGE VENT ON UNIT Approval Statements KRV – Goodwill part only

Pre-Authorization number PA02903056

For paper claims only use one pre-authorization number per warranty claim for
Please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

Pre-Authorization

8/12/20
12:18:41 PM

Approved date 8/12/2021

Pre-Authorization number PA02903052 Reference no: 64807 Status: Approved Approved by angle Retail sold on

Address

Invicing Name
aler

34 Basden's American RV Basden's American RV 4YDT29F29MV502385 8/22/2020
600 E Baseline Rd
Evansville, IN 47725

Ju Root Description Sublet Sub hours Approved hours Actual hours Qty Base Complaint / Cause / Correction

of operation

1 7140642B Service Advisory : 0.00 2.00 1.00 1.00 Complaint:Service Advisory # 21-406
Cause:Skylight Cracked
Correction:Replaced skylight with approved part# 634185

Pre-Authorization number PA02903052

For paper claims only use one pre-authorization number per warranty claim for
a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
amount authorized on the pre-authorization form and return to the manufacturer.