



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64781
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64781

Customer: 39485 - BROWN, TIMOTHY E.
- 812-629-0002

Tag:
Author: BH
Location: 0721 CLOSE W/O

Stock #: 10601
Stock Desc: 2021 TT COACHMEN
CATALINA 343BHTSLE
Chassis #: 5ZT2CAZB0MX022411
Serial #: 5ZT2CAZB0MX022411
Mileage:
Licence:

Invoice #:
Date In: 21 JUL 21
Promised: 31 JUL 21
Date Sched:
Completed: 27 JUL 21
Warr. Date: 21 MAY 21

Job #1 - Warranty

COMPLAINT: KITCHEN SINK FELL OUT OF THE COUNTER TOP

CAUSE: SINK PARTIALLY FELL OFF THE LEFT SIDE OF THE COUNTER TOP. COULD NOT FIND THE HARDWARE THAT THE OTHER CORNERS OF THE SINK ARE HELD UP WITH.

CORRECTION: . TRIED TO SECURE WITH SMALL SCREWS BUT THE SINK KEPT PUSHING THEM OUT. (BRITT) HELPED AND MADE A SMALL WOODEN BRACE FOR THE SINK AND I SECURED IT TO THE BOTTOM OF THE COUNTER TOP TO HELP HOLD SINK. SEALED AROUND THE ENTIRE SINK WITH SILICONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
500627	SILICONE - N PLUS	1.00	7.73	7.73

Subtotal for Job #1: 137.73

Job #2 - Internal

COMPLAINT: CHECK THE BLIND IN THE DINNETT IT IS NOT LIKE THE OTHERS IN THE LIVING ROOM

CAUSE: BLIND WOULD NOT GO UP ALL THE WAY

CORRECTION: LOOSENED TENSION CHORD SLIGHTLY TO ALLOW BLIND TO GO UP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: FILL LP

CORRECTION: 2.3

Other Services

Code	Description	Qty	Price	Total
LP20	20 LB. LP CYLINDER	1.00	N/C	N/C



Customer #: 39485
BROWN, TIMOTHY E.



Subtotal for Job #3: 0.00

Parts Total: 7.73
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 137.73

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jul 2021

Customer Order

W/O: 64781
Promised Date: 31 JUL 21



Customer #: 39485
BROWN, TIMOTHY E.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

TIMOTHY BROWN
5843 WAYSIDE CT
Newburgh, IN 47630
USA

Retail Date of Purchase 05/21/2021

CLAIM STATUS Authorized

CLAIM 696380

CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 5ZT2CAZB0MX022411

CHASSIS VIN

MILEAGE 0

SITE/WAREHOUSE 205 / 205

ITEM # ACAT343BHTSLE

DEALER RO # 64781

CLAIM START DATE 07/23/2021

CLAIM END DATE 01/01/1900

WARRANTY EXPIRATION DATE 05/21/2022

Claim Line Details

Labor

Line# 1

Operation Code

60-139-24-00-001556

Operational Description

Galley Sink - Plumbing/Galley Sink/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-07-23 11:00:00 :: KITCHEN SINK FELL OUT OF THE COUNTER TOP SINK PARTIALLY FELL OFF THE LEFT SIDE OF THE COUNTER TOP. COULD NOT FIND THE HARDWARE THAT THE OTHER CORNERS OF THE SINK ARE HELD UP WITH. . TRIED TO SECURE WITH SMALL SCREWS BUT THE SINK KEPT PUSHING THEM OUT. (BRITT) HELPED AND MADE A SMALL WOODEN BRACE FOR THE SINK AND I SECURED IT TO THE BOTTOM OF THE COUNTER TOP TO HELP HOLD SINK. SEALED AROUND THE ENTIRE SINK WITH SILICONE.

Model #

Dlr Sub Hrs

1.50

Sub Labor Amt \$195.00

Serial #

Appr Hrs

1.00

Appr Labor Amt \$130.00

Notes

excessive time requested

Submitted

Labor Amt \$195.00
Parts & Freight \$0.00
Total \$195.00

Approved

Labor Amt \$130.00
Parts & Freight \$0.00
Total \$130.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.