



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64775
Promised Date: 25 SEP 21

CUSTOMER WORK ORDER

WO #: 64775

Customer: 48072 - CLARK, AMANDA -
812-629-6212

Tag:
Author: BH
Location: 1001 CALL CUSTOMER AND
MAKE AAPT

Stock #: 10491
Stock Desc: 2021 TT FOREST RIVER
CHEROKEE GREY WOLF 26DBH
Chassis #: 4X4TCKB20MK076563
Serial #: 4X4TCKB20MK076563
Mileage: 0
Licence:

Invoice #:
Date In: 20 JUL 21
Promised: 25 SEP 21
Date Sched:
Completed: 30 SEP 21
Warr. Date: 26 JUL 21

Job #2 - Warranty

COMPLAINT: THE BATHROOM DOOR IS PEELING AT THE TOP

CAUSE: DOOR NEEDS REPLACED 24X74 "BLACK"
FOUND OUTER LAYER OF WOOD TO BE PEELING AT THE TOP OF THE BATHROOM DOOR

CORRECTION: REPLACED BATHROOM DOOR PER CLAIM# 675748.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	40.30
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	24.70

Parts

Part #	Description	Qty	Price	Total
6026	DOOR, PASSAGE, 24"	1.00	36.98	36.98

Other Services

Code	Description	Qty	Price	Total
FRT	CRATE FEE - DOOR	1.00	65.00	65.00
FRT	FREIGHT - DOOR	1.00	135.00	135.00

Subtotal for Job #2: 301.98

Parts Total: 36.98
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 200.00
WORK ORDER TOTAL: 301.98

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Oct 2021

Customer #: 48072
CLARK, AMANDA



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
CLAIM 675748
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKB20MK076563
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT26DBH
DEALER RO # 64602
CLAIM START DATE 07/08/2021
CLAIM END DATE 01/01/1900

Labor rate: \$130.00

OWNER INFORMATION

AMANDA CLARK
 6850 BRIAR COURT
 Evansville, IN 47711
 USA

Retail Date of Purchase 07/28/2021 **WARRANTY EXPIRATION DATE** 07/28/2022

Claim Line Details

Labor

Line# 1 **Operation Code** 40-197-01-11-001326 **Operational Description** 30 or 50 Amp Shore Power Cord - Detachable - Electrical/110 Volt Exterior/Replace/Electrical

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-07-08 10:51:32 :: MISSING POWER COARD. NOTED ON DEL TO US INSTALL NEW POWER CORD

Model #	Dir Sub Hrs	0.10	Sub Labor Amt	\$13.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

Labor

Line# 2 **Operation Code** 30-101-01-00-001076 **Operational Description** Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-07-08 10:52:30 :: THE BATHROOM DOOR IS PEELING AT THE TOP NEED TO REPLACE THE BATHROOM DOOR

Model #	Dir Sub Hrs	0.60	Sub Labor Amt	\$78.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes

Labor

Line# 3 **Operation Code** 30-103-24-00-001125 **Operational Description** Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-07-08 10:54:33 :: SPOT IN FRONT OF SINK (LINO HOLE) TOOK BOND AND SEAL AND APPLIED IT UNDER THE FLOOR AND SMOOTHED OVER TOP OF FLOOR TO HELP EVEN OUT

Model #	Dir Sub Hrs	2.00	Sub Labor Amt	\$260.00
Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00

Notes

Submitted	Labor Amt	\$351.00	Approved	Labor Amt	\$208.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00

Total \$351.00

Total \$208.00

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.