



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64770
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64770

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0804 SEE IF FOREST RIVER
HAS AUTH YET

Stock #: 10848
Stock Desc: 2021 TT FOREST RIVER
CHEROKEE GREY WOLF 26DBH
Chassis #: 4X4TCKB27NK077176
Serial #: 4X4TCKB27NK077176
Mileage: 0
Licence:

Invoice #:
Date In: 20 JUL 21
Promised: 31 JUL 21
Date Sched:
Completed: 31 JUL 21
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: COMPLETED INSPECTION

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	4.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: THE WATER HEATER WILL NOT LIGHT ON LP

CAUSE: WATER HEATER WILL NOT LIGHT ON GAS, FAULT LIGHT DOSE NOT LIGHT UP WHEN
SWITCH IS TURNED ON

CORRECTION: TEST WATER HEATER POWER BOARD, TEST POWER WIRES, GETING 13.6 VDC TO
WATER HEATER BUT NO GROUND WIRE RETURN TO CONTROL BOARD, TRACE WIRES AND
FOUND BAD CONETION IN WIRING HARNES BY POWER CONTROL BOARD, REWORK CONETIONS
AND WATER HEATER FIRED UP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	240.50
Z990	MISC LABOUR CODE (EXTERNAL)	JP	19.50

Subtotal for Job #1: 260.00

Customer #: 1000
BASDEN'S AMERICAN RV,



W/O: 64770
Promised Date: 31 JUL 21

Parts Total:	0.00
Labour Total:	260.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	260.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Aug 2021

Customer Work
Order



Customer #: 1000
BASDENS AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 696300
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKB27NK077176
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT26DBH
DEALER RO # 64770
CLAIM START DATE 07/23/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor
Line# 1 **Operation Code** **Operational Description**
40-196-24-11-001297 Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-07-23 10:48:36 :: THE WATER HEATER WILL NOT LIGHT ON LP WATER HEATER WILL NOT LIGHT ON GAS, FAULT LIGHT DOSE NOT LIGHT UP WHEN SWITCH IS TURNED ON TEST WATER HEATER POWER BOARD, TEST POWER WIRES, GETING 13.6 VDC TO WATER HEATER BUT NO GROUND WIRE RETURN TO CONTROL BOARD, TRACE WIRES AND FOUND BAD CONETION IN WIRING HARNES BY POWER CONTROL BOARD, REWORK CONETIONS AND WATER HEATER FIRED UP
Model # **Dlr Sub Hrs** 2.50 **Sub Labor Amt** \$325.00
Serial # **Appr Hrs** 2.00 **Appr Labor Amt** \$260.00

Notes

Submitted
Labor Amt \$325.00
Parts & Freight \$0.00
Total \$325.00

Approved
Labor Amt \$260.00
Parts & Freight \$0.00
Total \$260.00

DEALER DATE
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE
All repairs described have been inspected and are satisfactory.