



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64767
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64767 (Appointment Date: 20 JUL 2021 - Time: 09:30am)

Customer: 37080 - LECHNER, KURT A. -
812-482-1464
Tag:
Author: BJW
Location: 0810 SEE IF PARTS ARE
HERE

Stock #: 10488
Stock Desc: 2021 TT FOREST RIVER
CHEROKEE 264DBH
Chassis #: 4X4TCKB24MX149775
Serial #: 4X4TCKB24MX149775
Mileage: 0
Licence:

Invoice #:
Date In: 20 JUL 21
Promised: 31 JUL 21
Date Sched:
Completed: 11 AUG 21
Warr. Date: 09 JAN 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE ICE MAKER MADE ABOUT 3 BATCHES OF ICE AND IT HAS NOT MADE ICE SINCE. CUSTOMER UNPLUGGED ICE MAKER AND PLUGGED INTO ANOTHER LOCATION OUTSIDE OF THE CAMPER TO SEE IF IT WOULD WORK, BUT IT WOULD NOT.

CAUSE: WILL NOT POWER UP CHECKED POWER SOURCE HAS POWER LOOKED FOR A RESET
DID NOT FIND . , CONTROL PANEL WILL NOT WORK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00

Parts

Part #	Description	Qty	Price	Total
F100246328	ICE MAKER, MAS CAM	1.00	157.02	157.02

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-ICEMAKER	1.00	15.47	15.47

Subtotal for Job #1: 172.49

Job #2 - Warranty

COMPLAINT: THE METAL J WRAP NEAR THE REAR DOOR HAS
COME OUT AND NEEDS TO BE PUT BACK

CAUSE: JWRAP
NOT PUSHED UP INTO GROOVE ALL THE
WAY

CORRECTION: REMOVED SCREWS, PUSHED JWRAP UP
ABOUT 14 INCH AND INSTALLED SCREWS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	91.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #2: 91.00

Customer #: 37080
LECHNER, KURT A.



W/O: 64767
Promised Date: 31 JUL 21

Parts Total:	157.02
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	15.47
WORK ORDER TOTAL:	263.49

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Aug 2021



Customer #: 37080
LECHNER, KURT A.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	690623
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB24MX149775
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
		ITEM #	ACKT264DBH
Labor rate:	\$130.00	DEALER RO #	64767
OWNER INFORMATION		CLAIM START DATE	07/20/2021
KURT A. LECHNER		CLAIM END DATE	01/01/1900
3122 HOWARD DR			
Jasper, IN 47546			
USA			
Retail Date of Purchase	01/09/2021	WARRANTY EXPIRATION DATE	01/09/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	70-471-01-11-003852	Ice Maker - Portable - Appliances/Miscellaneous Appliance/Replace/ Electrical	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-07-20 10:26:10 :: CUSTOMER STATES THAT THE ICE MAKER MADE ABOUT 3 BATCHES OF ICE AND IT HAS NOT MADE ICE SINCE. CUSTOMER UNPLUGGED ICE MAKER AND PLUGGED INTO ANOTHER LOCATION OUTSIDE OF THE CAMPER TO SEE IF IT WOULD WORK, BUT IT WOULD NOT. WILL NOT POWER UP CHECKED POWER SOURCE HAS POWER LOOKED FOR A RESET DID NOT FIND . , CONTROL PANEL WILL NOT WORK NEED TO REPLACE THE ICEMAKER			
Model #	MAS-CAMO-99	Dlr Sub Hrs 0.10	Sub Labor Amt \$13.00
Serial #	1704000148	Appr Hrs 0.00	Appr Labor Amt \$0.00

Notes

thank you

Submitted	Labor Amt	\$13.00	Approved	Labor Amt	\$0.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$13.00		Total	\$0.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION KURT A. LECHNER 3122 HOWARD DR Jasper, IN 47546 USA	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">CLAIM STATUS</td> <td>Authorized</td> </tr> <tr> <td>CLAIM</td> <td>690640</td> </tr> <tr> <td>CLAIM ORIGIN</td> <td>WEB</td> </tr> <tr> <td>ORIGINAL CLAIM ID</td> <td></td> </tr> <tr> <td>VIN</td> <td>4X4TCKB24MX149775</td> </tr> <tr> <td>CHASSIS VIN</td> <td></td> </tr> <tr> <td>MILEAGE</td> <td>0</td> </tr> <tr> <td>SITE/WAREHOUSE</td> <td>017 / 017A</td> </tr> <tr> <td>ITEM #</td> <td>ACKT264DBH</td> </tr> <tr> <td>DEALER RO #</td> <td>64767</td> </tr> <tr> <td>CLAIM START DATE</td> <td>07/20/2021</td> </tr> <tr> <td>CLAIM END DATE</td> <td>01/01/1900</td> </tr> </table>	CLAIM STATUS	Authorized	CLAIM	690640	CLAIM ORIGIN	WEB	ORIGINAL CLAIM ID		VIN	4X4TCKB24MX149775	CHASSIS VIN		MILEAGE	0	SITE/WAREHOUSE	017 / 017A	ITEM #	ACKT264DBH	DEALER RO #	64767	CLAIM START DATE	07/20/2021	CLAIM END DATE	01/01/1900
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Claim Line Details

Labor										
Line# 1	Operation Code 20-58-24-00-000608	Operational Description Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/ Repair/No Tread Code								
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-20 10:30:54 :: THE METAL J WRAP NEAR THE REAR DOOR HAS COME OUT AND NEEDS TO BE PUT BACK JWRAP NOT PUSHE UP INTO GROVE ALL THE WAY REMOVED SCREWS ,PUSHED JWRAP UP ABOUT 1/4 INCH AND INSTALLED SCREWS									
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs</td> <td style="width: 33%;">0.70</td> <td style="width: 33%;">Sub Labor Amt</td> <td style="width: 33%;">\$91.00</td> </tr> <tr> <td>Appr Hrs</td> <td>0.70</td> <td>Appr Labor Amt</td> <td>\$91.00</td> </tr> </table>	Dlr Sub Hrs	0.70	Sub Labor Amt	\$91.00	Appr Hrs	0.70	Appr Labor Amt	\$91.00
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	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$91.00			Total	\$91.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.