



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64762  
Promised Date: 21 AUG 21

## CUSTOMER WORK ORDER

WO #: 64762 **A**  
Customer: 46875 - CHUBBY CHOW  
FACTORY LLC - 812-455-2400  
Tag:  
Author: BH  
Location: 0809CHECK PREAUTH

Stock #: 2201R  
Stock Desc: 2022 C COACHMEN  
FREELANDER 27QB  
Chassis #: 1FDWE3FN9MDC39007  
Serial #: 1FDWE3FN9MDC39007  
Mileage: 8264  
Licence:

Invoice #:  
Date In: 19 JUL 21  
Promised: 21 AUG 21  
Date Sched:  
Completed: 31 JUL 21  
Warr. Date:

### Job #1 - Warranty

COMPLAINT: THE BLIND ON THE DOOR SIDE THE BOTTOM FRONT OF IT HAS CAME OUT OF THE WALL

CORRECTION: REATTACHED BLIND AND TESTED

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | 13.00 |

Subtotal for Job #1: 13.00

### Job #2 - Warranty

COMPLAINT: THE SHOWER IS LEAKING WHIEL USING THINKS  
IT IS COMING FROM THE TRACK AND ONE OF  
THE CLIPS ARE NOT ATTACHED TO THE FABRIC

CORRECTION: sealed all along the bottom of the curtain run AND INSTALLED NEW CURTIN ROD

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | 91.00 |

#### Parts

| Part # | Description        | Qty  | Price | Total |
|--------|--------------------|------|-------|-------|
| 500629 | SIKASIL N PLUS WHI | 1.00 | 6.84  | 6.84  |

#### Other Services

| Code | Description           | Qty  | Price | Total |
|------|-----------------------|------|-------|-------|
| FRT  | UPS-SHOWER DOOR CLIPS | 1.00 | 10.46 | 10.46 |

Subtotal for Job #2: 108.30

### Job #3 - Warranty

COMPLAINT: THERE IS TRIM PULLING OFF AT THE CEILING NEAR THE SHOWER

CORRECTION: REMOVED BENT NAILS AND RENAILED TRIM TO WALL

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | 26.00 |

Subtotal for Job #3: 26.00

Customer #: 46875  
CHUBBY CHOW FACTORY



W/O: 64762  
Promised Date: 21 AUG 21



Customer #: 46875  
CHUBBY CHOW FACTORY



#### Job #4 - Warranty

COMPLAINT: WHEN RUNNING THE AIR ON COOL AUTO AFTER  
SOME TIME YOU CAN HER THE COMPRESSER  
SOUNDS LIKE IT IS RUBBING ON SOMETHING  
AND MAKE A CLICKING SOUND BEN AND TODD  
BOTH HEARD IT

CORRECTION: RAN AC AND CHECKED AMP DRAW. RAN 20 MIN. SO FAR ITS COLD ITS QUITE AND  
IT HAS 10.4 AMP DRAW after running 30 min or so the compressor got real noisy. replaced a c unit

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |

Subtotal for Job #4: 0.00

Parts Total: 6.84  
Labour Total: 130.00  
Sublet Total: 0.00  
Extras Total: 10.46  
**WORK ORDER TOTAL: 147.30**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited  
to work performed. Consequential damages are not covered. All guaranteed work  
must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 09 Aug 2021



# FOREST RIVER WARRANTY CLAIM FORM

|                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DEALER ACCOUNT #</b> 0005106<br>BASDEN RV CENTER INC<br>DBA AMERICAN RV CENTER<br>600 E BASELINE ROAD<br><br>EVANSVILLE, IN 47725<br>USA<br><br><b>Labor rate:</b> \$130.00<br><b>OWNER INFORMATION</b><br>CHUBBY CHOW FACTORY LLC<br><br>7721 NEWBURGH RD<br>Evansville, IN 47715<br>USA | <b>CLAIM STATUS</b> Authorized<br><b>CLAIM</b> 716664<br><b>CLAIM ORIGIN</b> WEB<br><b>ORIGINAL CLAIM ID</b><br><b>VIN</b> 5ZTCFLS09NW427979<br><b>CHASSIS VIN</b> 1FDWE3FN9MDC39007<br><b>MILEAGE</b> 9329<br><b>SITE/WAREHOUSE</b> 210 / 210<br><b>ITEM #</b> FLC27QBF35<br><b>DEALER RO #</b> 64762<br><b>CLAIM START DATE</b> 08/09/2021<br><b>CLAIM END DATE</b> 01/01/1900<br><br><b>Retail Date of Purchase</b> 06/04/2021 <b>WARRANTY EXPIRATION DATE</b> 06/04/2022 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Claim Line Details

### Labor

|                 |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                       |                    |      |                      |         |                 |                 |      |                       |         |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------|------|----------------------|---------|-----------------|-----------------|------|-----------------------|---------|
| <b>Line# 1</b>  | <b>Operation Code</b><br>30-99-01-00-001012<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2021-08-09 12:45:25 :: THE BLIND ON THE DOOR SIDE THE BOTTOM FRONT OF IT HAS CAME OUT OF THE WALL REATTACHED BLIND AND TESTED | <b>Operational Description</b><br>Mini-Blind (Read Notes!!!) - Interior/Soft Goods/Replace/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model #</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 20%;">0.10</td> <td style="width: 20%;"><b>Sub Labor Amt</b></td> <td style="width: 10%;">\$13.00</td> </tr> <tr> <td><b>Serial #</b></td> <td><b>Appr Hrs</b></td> <td>0.10</td> <td><b>Appr Labor Amt</b></td> <td>\$13.00</td> </tr> </table> | <b>Model #</b>        | <b>Dlr Sub Hrs</b> | 0.10 | <b>Sub Labor Amt</b> | \$13.00 | <b>Serial #</b> | <b>Appr Hrs</b> | 0.10 | <b>Appr Labor Amt</b> | \$13.00 |
| <b>Model #</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                 | 0.10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Sub Labor Amt</b>  | \$13.00            |      |                      |         |                 |                 |      |                       |         |
| <b>Serial #</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                    | 0.10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Appr Labor Amt</b> | \$13.00            |      |                      |         |                 |                 |      |                       |         |

### Notes

### Labor

|                 |                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                       |                    |      |                      |         |                 |                 |      |                       |         |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------|------|----------------------|---------|-----------------|-----------------|------|-----------------------|---------|
| <b>Line# 2</b>  | <b>Operation Code</b><br>60-141-01-00-001613<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2021-08-09 12:46:18 :: THE SHOWER IS LEAKING WHIEL USING THINKS IT IS COMING FROM THE TRACK AND ONE OF THE CLIPS ARE NOT ATTACHED TO THE FABRIC sealed all along the bottom of the curtain run Additional Note : bhoffman@americanrvcenter.com, 2021-08-09 12:53:19 :: AND INSTALLED NEW CURTIN ROD | <b>Operational Description</b><br>Shower Curtain - Plumbing/Shower, Tub Surround/Replace/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model #</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 20%;">0.70</td> <td style="width: 20%;"><b>Sub Labor Amt</b></td> <td style="width: 10%;">\$91.00</td> </tr> <tr> <td><b>Serial #</b></td> <td><b>Appr Hrs</b></td> <td>0.70</td> <td><b>Appr Labor Amt</b></td> <td>\$91.00</td> </tr> </table> | <b>Model #</b>        | <b>Dlr Sub Hrs</b> | 0.70 | <b>Sub Labor Amt</b> | \$91.00 | <b>Serial #</b> | <b>Appr Hrs</b> | 0.70 | <b>Appr Labor Amt</b> | \$91.00 |
| <b>Model #</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                                                                                                                                                                                        | 0.70                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Sub Labor Amt</b>  | \$91.00            |      |                      |         |                 |                 |      |                       |         |
| <b>Serial #</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                                                                                                                                                                                           | 0.70                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Appr Labor Amt</b> | \$91.00            |      |                      |         |                 |                 |      |                       |         |

Notes  
ok

### Labor

|                 |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                       |                    |      |                      |         |                 |                 |      |                       |         |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------|------|----------------------|---------|-----------------|-----------------|------|-----------------------|---------|
| <b>Line# 3</b>  | <b>Operation Code</b><br>30-102-12-00-001096<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2021-08-09 12:54:43 :: THERE IS TRIM PULLING OFF AT THE CEILING NEAR THE SHOWER REMOVED BENT NAILS AND RENAILED TRIM TO WALL | <b>Operational Description</b><br>Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model #</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 20%;">0.20</td> <td style="width: 20%;"><b>Sub Labor Amt</b></td> <td style="width: 10%;">\$26.00</td> </tr> <tr> <td><b>Serial #</b></td> <td><b>Appr Hrs</b></td> <td>0.20</td> <td><b>Appr Labor Amt</b></td> <td>\$26.00</td> </tr> </table> | <b>Model #</b>        | <b>Dlr Sub Hrs</b> | 0.20 | <b>Sub Labor Amt</b> | \$26.00 | <b>Serial #</b> | <b>Appr Hrs</b> | 0.20 | <b>Appr Labor Amt</b> | \$26.00 |
| <b>Model #</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                 | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Sub Labor Amt</b>  | \$26.00            |      |                      |         |                 |                 |      |                       |         |
| <b>Serial #</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                    | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Appr Labor Amt</b> | \$26.00            |      |                      |         |                 |                 |      |                       |         |

### Notes

Submitted

|                 |          |
|-----------------|----------|
| Labor Amt       | \$130.00 |
| Parts & Freight | \$0.00   |
| Total           | \$130.00 |

Approved

|                 |          |
|-----------------|----------|
| Labor Amt       | \$130.00 |
| Parts & Freight | \$0.00   |
| Total           | \$130.00 |

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.