

[EXT] recall soft start on 2 a/c [ thread::oyfepD0idHGZQTJZZgHzZAY:: ]

From Warranty Inbox <recreationalliving-warranty@geappliances.com>

Date Tue 4/21/2026 11:11 AM

To Ben Hoffman <bhoffman@americanrvcenter.com>



Case Number: 00255293  
thread::oyfepD0idHGZQTJZZgHzZAY::

**\*\*Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

GE Appliances, Recreational Living has approved the following:

- 1 hours for labor.
- Recall Remedy Kit , ICM Soft Start for NHTSA Campaign No. 24E-071
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### **A shipment confirmation will be sent shortly.**

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs cannot be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to GE Appliances, Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

**\*\*\*\*Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.**

Case #:00255293  
Claim: R0A00329

Dealer:  
RV Make: FOREST RIVER  
VIN: 1F66F5DN7R0A00329  
Date of Purchase: 6/22/2024

Product: ARH15AACB - NLA  
Product Description: GE RV Air Conditioner 15 with Heat Pump - Black  
Serial Number: VV101736R

Note: As of 1/1/2022 replacements must be shipped direct from GE Appliances, Recreational

Living. A VCB cannot be submitted for reimbursement of parts only labor.

Julea Xayasane  
Warranty Department

GE Appliances, Recreational Living  
[RecreationalLiving-Warranty@geappliances.com]RecreationalLiving-  
Warranty@geappliances.com  
1-800-772-7262

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**Business Hours:** Monday - Friday 7AM - 4PM (EST)

**Our mailing address is:**  
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