



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 79617  
Promised Date:

### CUSTOMER WORK ORDER

WO #: 79617 (Appointment Date: 16 APR 2026 - Time: 02:30pm)

Customer: 46860 - KEMPF, CHRIS -  
812-459-9647

Tag:  
Author: BJW  
Location: 0429 BH TO CLOSE  
WARRANTY

Stock #:  
Stock Desc: 2024 A FOREST RIVER FR3  
F3A33ZF  
Chassis #:  
Serial #: 1F66F5DN7R0A00329  
Mileage: 3879  
Licence:

Invoice #: 429321  
Date In: 16 APR 26  
Promised: 30 APR 26  
Date Sched:  
Completed: 29 APR 26  
Warr. Date:

#### Job #1 - External

COMPLAINT: SOMETHING IS BANGING WHEN DRIVING RIGHT BEHIND THE DRIVER SEAT MIGHT BE THE LONG SLIDE DRIVE SHAFT SEE BJ WHEN YOU BRING THIS IN. CUSTOMER AND BJ LOOKED AT THIS WHEN CUSTOMER DROPPED OFF. CUSTOMER HAS SERVICE CONTRACT

CORRECTION: Looked inside coach and began with overhead and found that the rightside of Overhead bed when in the closed position has a rattle/looseness to it. The Dinnette table also has a rattling to it where the tables slider plate touches the Mount Brackets on wall. Inspected undercarriage in the area of Drivers seat and area behind it... i was using my long screwdriver to tap test things being loose and found 2 threaded brackets just laying on the Frame but no area found that they would thread to in the area they was laying on the Frame!?! Spoke with Bill and he said these brackets are sometimes used to hold things in place during manufacturing where a nut cant be reached so these are used to tighten things into place. Informing Writer BJ to my findings.

BJ AND PH DROVE UNIT AND WAS ABLE TO DUPLICATE NOISE EASILY EVEN AFTER TECH'S INSPECTION. BJ AND PH BELIEVE THAT NOISE IS IN THE DRIVER SIDE EXTERIOR WALL NEAR THE AREA OF THE SEATBELT. WE RECCOMEND UNIT GO BACK TO FOREST RIVER FOR REPAIR. THIS IS NOT A REPAIR WE WOULD BE ABLE TO PERFORM HERE.

Subtotal for Job #1: 0.00

#### Job #2 - Warranty

COMPLAINT: 24V771 SOFT START ON GE A/C

CORRECTION: Retrieved lift and took drill and recall info up to rooftop. Removed the rear shroud and determined there is a recalled soft start on it. Couldn't remove front ac shroud because the solar panel is mounted directly next to AC. You can tell the Solar was installed 1st and then the manufactured assembled AC was after due to the placement of the Solar mounts and shroud screws. The inside AC mount bolts and ring would have to be dropped to replace the AC Soft start. I did notice quite a few voids while on the roof so i took pictures for writer to inform the customer.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	195.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	195.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Subtotal for Job #2: 390.00

#### Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT THE PASSENGER SIDE BACK UP CAMERA IS CLOUDY. CUSTOMER HAS SERVICE CONTRACT



Customer #: 46860  
KEMPF, CHRIS



CAUSE: .

CORRECTION: After engaging the Passenger camera i do see the pixelation in the middle of the screen but not a cloudyness and see about the same thing on the drivers side camera as well, i would hate to remove camera from sidewall if its not going to be replaced because the cover of camera is painted and matches the mounted area! I cleaned exterior camera lens cover but still no change. I had Pete look at the cameras and he told me to not pull camera from mounted area.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #3: 0.00**

**Job #4 - External**

COMPLAINT: TIME TO ADD SELF LEVELING SEALANT TO VOID AREAS ON THE ROOF.

CAUSE: Clean and fill voids and cracking

CORRECTION: Cleaned and filled all the Heavy voided areas and cracking. Applied 4 tubes of White Self Leveling Dicor.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Parts**

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	4.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #4: 0.00**

Parts Total: 0.00  
 Labour Total: 390.00  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 390.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 29 Apr 2026

W/O: 79617  
Promised Date: 30 APR 26



Customer #: 46860  
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