



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64743
Promised Date: 16 JUL 21

CUSTOMER WORK ORDER

WO #: 64743

Customer: 51514 - GOFFINET, PAMELA
L. - 812-836-2069

Tag:

Author: FD

Location: 0720 CHECK PREAUTH

Stock #: 10961

Stock Desc: 2021 5W KEYSTONE

COUGAR HALF-TON 23MLS

Chassis #: 4YDF23M2XMV512288

Serial #: 4YDF23M2XMV512288

Mileage:

Licence:

Invoice #:

Date In: 16 JUL 21

Promised: 16 JUL 21

Date Sched:

Completed: 21 JUL 21

Warr. Date: 17 JUN 21

Job #1 - Warranty

COMPLAINT: THE HINDGES ON THE SCREEN DOOR ARE PULLING OUT AND FALLING OFF

CORRECTION: screws pulled out of screen door, remove screen door, drill out 3 screw hols and install pull nuts, install screen door with bolts (#6- 23)and screws #10 trun in op for new screen door

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	39.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 39.00

Job #2 - Warranty

TRACTION PAD IN FRONT OF SCREEN DOOR NEEDS TO BE REPLACED

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: ADD SECOND HOUSE BATTERY

CORRECTION: get battery, make wires and install 2nd battery

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #3: 0.00



Customer #: 51514
GOFFINET, PAMELA L.



W/O: 64743
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Parts Total:	0.00
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	39.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 21 Jul 2021

Customer Signature : _____

Customer Work
Order



Customer #: 51514
GOFFINET, PAMELA L.



Pre-Authorization

7/21/20
11:40:34

Pre-Authorization number PA02881266 Reference no: 64743 Status: Approved Approved by papca Approved date 7/20/2021
Service Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF23M2XNV512288 6/17/2021
600 E Baseline Rd
Evansville, IN 47725

Item	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300816F	Entrance Door -	0.00	2.00	0.30		1	0.20	Complaint:THE HINDGES ON THE SCREEN DOOR ARE PULLING OUT AND FALLING OFF Cause:SCREEN DOOR SCREWS FAILED TO ATTACH AND THE DOOR CAME OUT Correction:screws pulled out of screen door, remove screen door, drill out 3 screw holes and install pull nuts, install screen door with bolts (#6- 23)and screws #10 turn in op for new screen door KRV – Labor time approved and adjusted in accordance with keystone RV's flat rate manual.

Pre-Authorization number PA02881266 0.30

For paper claims only use one pre-authorization number per warranty claim for
Include a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the