



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64740
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64740 (Appointment Date: 15 JUL 2021 - Time: 07:00am)

Customer: 50185 - LESLIE, AMANDA S. - Stock #: 10570

812-431-4696

Tag:

Author: BH

Location: 0721 CLOSE W/O

Stock Desc: (10570) 2021 KEYSTONE

SPRINGDALE 274RB

Chassis #: 4YDT27428M3100120

Serial #: 4YDT27428M3100120

Mileage:

Licence:

Invoice #:

Date In: 15 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 26 JUL 21

Warr. Date: 30 JUL 20

Job #1 - Warranty

COMPLAINT: WHEN ON CITY WATER IT FILLS THE FRESH TANK-(COSTOMER IS DROPPING OFF AFTER HOURS).

CORRECTION: SCREWS TO HOLD WATER PUMP IN PLACE SHOT IN RUBBER FEET CAN NOT GET NUT DRIVER ON SCREW HEADS, PRY PUMP LOOSE FROM FLOOR, NO FILTER ON PUMP LINE, REMOVE PUMP AND TEST, CHECK VALVE NOT HOLDING, NEED NEW PUMP, NEEDS A FILTER ADDED TO WATER LINE FROM FREASH TANK

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	91.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Parts

Part #	Description	Qty	Price	Total
28300	FLOJET WATER PUMP	1.00	90.46	90.46
5830	Pump - Strainer Mini - Flo-Jet	1.00	3.61	3.61

Subtotal for Job #1: 185.07

Parts Total:	94.07
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	185.07

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Jul 2021

Customer #: 50185
LESLIE, AMANDA S.



Pre-Authorization

Pre-Authorization number PA02879451 Reference no: 64740 Status: Approved Approved by harek Approved date 7/16/2021
 Servicing Dealer Name Address Address Approved by Retail sold on VIN

1194 Basden's American RV Basden's American RV 4YDT127428M3100120 7/22/2020
 600 E Baseline Rd
 Evansville, IN 47725

Nu r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6103515B	Pump - Replace	0.00	2.00	0.50		1	0.30	Complaint:WHEN ON CITY WATER IT FILLS THE FRESH TANK-(CUSTOMER IS DROPPING OFF AFTER HOURS), Cause:SCREWS TO HOLD WATER PUMP IN PLACE SHOT IN RUBBER FEET CAN NOT GET NUT DRIVER ON SCREW HEADS, PRY PUMP LOOSE FROM FLOOR, NO FILTER ON PUMP LINE, REMOVE PUMP AND TEST, CHECK VALVE NOT HOLDING, NEED NEW PUMP, NEEDS A FILTER ADDED TO WATER LINE FROM FREASH TANK Correction:SCREWS TO HOLD WATER PUMP IN PLACE SHOT IN RUBBER FEET CAN NOT GET NUT DRIVER ON SCREW HEADS, PRY PUMP LOOSE FROM FLOOR, NO FILTER ON PUMP LINE, REMOVE PUMP AND TEST, CHECK VALVE NOT HOLDING, NEED NEW PUMP, NEEDS A FILTER ADDED TO WATER LINE FROM FREASH TANK
2	6101424B	Fresh Water Pres	0.00	1.00	0.20		1	0.20	Complaint:THE IN-LINE STRAINER FROM THE FRESH TANK TO THE PUMP IS MISSING. Cause:FOUND IN-LINE STRAINER FROM FRESHWATER TANK TO PUMP TO BE MISSING Correction:WE WOULD NEED TO INSTALL AN IN-LINE STRAINER IN THE WATER LINE BETWEEN THE FRESHWATER TANK TO THE PUMP.

KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

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Pre-Authorization number PA02879451 0.70

For paper claims only use one pre-authorization number per warranty claim for Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company