



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH1131 Reference no.79985 (PA04003924	Status	Approved
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Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd **VIN** 4YDFCGR24T2501333 **Retail sold on** 3/12/2026
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Root	Approved Actual				Base	Complaint/Cause/Correction	
Operation Description	Sublet	Sub Hours	Hours	hours	Qty		hours
5104402B	Switch, 12V - Replace	0	0.5	0.5	1	0.3	<p>Complaint: CUSTOMER ADVISES THAT THE SMALLER AWNING THAT COMES OFF OF THE SLIDE ROOM ON THE DOOR SIDE GOES OUT SLOWLY AND IT JERKS. IT WILL GO BACK IN. IT ONLY DOES THIS WITH THE SWITCH AT THE INTERIOR CONTROL PANEL. CUSTOMER CAN RUN IT FROM THE SWITCH IN THE PASSTHR</p> <p>Cause: Awning not working on interior switch</p> <p>Correction: Brought unit in. Opened compartment door and ran slideroom awning in and out. Awning works as should. Went inside and tried to use awning switch. Awning jerks and spots and repeats process. Removed switch from panel. The connection on the extend part of switch has loose connection that has been pulled out. Parts request submitted for new switch. Received new switch. Removed cover on board. Removed screws holding board in. Pulled old switch out and replaced with new switch. Tested awning. Awning no longer jerks in and out when using switch inside. Placed screws back in board and cover back on</p> <p>KRV- no vcb</p>
4123518B	Refrigerator - Dometic - Door Lock	0	0.2	0.2	1	0.2	<p>Complaint: CUSTOMER STATES THE LOCK ON THE FRIDGE DOESN'T LATCH</p> <p>Cause: Fridge lock</p> <p>Correction: Brought unit in. Grabbed fridge lock that screws into the top of fridge. Lined up lock and started to thread into place. Once started tightened all the way down until doors work locked in place. Left lock in for customer to see.</p>
Pre-Authorization number: PREAUTH113123			0.7				

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