

RO# 64569

Updated 10/29/2020

# FURRION

## Refrigerator Checklist for Warranty Request

Once completed - E-mail to support@Furion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.*

Dealer Name \_\_\_\_\_ Dealer Account # \_\_\_\_\_  
 Dealer Phone \_\_\_\_\_ E-mail \_\_\_\_\_  
 Dealer Contact \_\_\_\_\_ Dealer PO # \_\_\_\_\_  
 Customer Name \_\_\_\_\_ Original Owner Yes / No  
 Shipping Address \_\_\_\_\_ Case # \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Coach Manufacturer \_\_\_\_\_ Model of Coach 1943 RB  
 Complete Coach VIN # 52T2SBH05M5041639 Year of Coach 2021

Original date of purchase \_\_\_\_\_  
 Furrion Model # FCR11DC6TA-BL Furrion Serial # 20K900940-122020-00058  
 Nature of the complaint: Not cooling

80° After 20 hours of Running

### Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes  No

\*\*\*\*\* If a leak is identified, no additional testing is required \*\*\*\*\*

\*All electrical readings must be taken at the terminal block on the back of the refer

Does compressor run? Yes Amp: 7 AC Volts: \_\_\_\_\_ DC Volts: 13.6

\*if 12V\*

Wire Length \_\_\_\_\_ Size 10

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? \_\_\_\_\_

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? \_\_\_\_\_

Does light operate? Yes \ No

Does door seal and latch properly (if equipped)? Yes \ No

Is there airflow through the front vent (Use piece of paper to check)? Yes \ No

Does compressor cycle on and off? Yes \ No

### Temperature Checks

Temp control set to mid setting

Ambient temperature in RV 80

Prior to Operating

Fresh Food 80 Freezer 80

Wine Compartment (14CUFT only): \_\_\_\_\_

After 2 Hour Run Time

Fresh Food 80 Freezer 80

Wine Compartment (14CUFT only): \_\_\_\_\_