

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 64697
MANUFACTURER'S CLAIM #:

Manufacturer: 49672 - RIVERSIDE RV
Customer: 12037 - WAYNE M. BILSKIE
Address: 7510 LOWER MT VERNON RD MT. VERNON, IN

47620

Phone: 812-459-7565

Stock Number: 10670 - 2021 INTREPID 279RBC 59CCC3628ML003956

VIN: 59CCC3628ML003956 HIN: SER#: 59CCC3628ML003956

Mileage: 0 Work Order Comp: 30 SEP 21

Auth. No: Dealer #:

Warr. Date: 22 APR 21 Work Order Date: 12 JUL 21 Inv #: 370572

WO # Job # Description JOB INFORMATION

64697 1 CUSTOMER SENT PICTURES TO JIMMY JAMES ON 05/10 SHOWING WATER
DAMAGE IN THE CABINET UNDER THE KITCHEN SINK AND TO THE OUTER
CORNER OF THE KITCHEN SINK CABNET. SEE ONE DRIVE# 12037.
CUSTOMER ALSO TIGHTENED UP SOME HOSES
REMOVED DRAWERS AND GUILDS. REMOVED FRONT OF CABINET. INSTALLED
NEW PIECE AND PUT BACK. PUT GUILDS AND DRAWERS BACK

64697 3 CUSTOMER HAS NOT BEEN ABLE TO GET THE COACH TO COOL PROPERLY
WITH THE A/C. HE CAN SET THE T-STAT TO 68 DEGREES. HE HAS ALSO
PLACED A 2ND THERMOMETER IN THE COACH NEAR THE T-STAT AND LEFT
IT FOR SEVERAL HOURS. THE T-STAT INDICATES THAT THE COACH IS
COOL AND THE COMPRESSOR STOPS RUNNING. THE 2ND THERMOMETER
INDICATED THAT IT WAS ACTUALLY 84 DEGREES IN THE COACH. THE
CUSTOMER DID SAY THAT IT FELT HOT WHEN HE WENT IN TO CHECK THE
THERMOSTAT AND THE THERMOMETER.
AC NOT WORKING PROPERLY
INSPECTED SYSTEM MISSING TO VENTS TO FRONT OF TRAILER ON
DOORSIDE FOUND WITH MISSING VENTS IT CAUSED TO MUCH PRESSURE IN
PUSHING COLD AIR INTO INTAKE SIDE ADDED TWO NEW VENTS ONE AT
ENTRY DOOR AND ONE IN THE BEDROOM TESTED SYSTEM AND IT WORKS
PROPERLY

64697 4 CUSTOMER STATES THAT THE TOP TRIM ON THE REFRIDGERATOR FELL OFF
AND WONT STAY ON. IT IS LAYING IN THE SINK
+
REPLACED TRIM ON FREIGE . FOUND SCRATCH .ORDERED NEW ONE

Claim : 64697

 WO # Job # Description JOB INFORMATION

Part No	Job#	Description	PARTS	Qty	Price	Total
PIW9-M	1	STILE OLC 18MMx1	1	2.00	7.19	14.38
08-0170	3	94271 PW COOLVENT		2.00	8.25	16.50
08-0171	3	94270 PW COOL VENT		2.00	7.94	15.88
FACC12SA-BL	3	SINGLE ZONE CONTRO		1.00	59.36	59.36
4471004653	4	S,EYEBROW ASM SNAP-ON/LOGO	AMI	1.00	5.55	5.55

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	130.00	130.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	130.00	130.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.09	130.00	11.70
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.42	130.00	54.60
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.49	130.00	63.70
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		1.00	130.00	130.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.92	130.00	119.60
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		1.00	130.00	130.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.78	130.00	101.40
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.22	130.00	28.60
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.81	130.00	105.30
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		1.00	130.00	130.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	130.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	1	UPS-STILE		1.00	426.44	426.44
FRT	4	UPS-REFER TRIM		1.00	12.19	12.19

Parts Total: 111.67
 Labour Total: 1,134.90
 Sublet Total: 0.00
 Extras Total: 438.63

>>>> Claim Total: 1,685.20

Customer Signature: _____

Date: _____