



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64677A

CUSTOMER WORK ORDER

WO #: 64677A

Customer: 51136 - KENNEDY, ABBY D. -
812-639-1466

Tag:

Author: BH

Location: 0725CHECK WORK

Stock #: 11023

Stock Desc: 2021 TT FOREST RIVER
CHEROKEE GREY WOLF 26DJSE

Chassis #: 5ZT2CKRB9MF000032

Serial #: 5ZT2CKRB9MF000032

Mileage:

Licence:

Invoice #:

Date In: 22 JUL 21

Promised:

Date Sched:

Completed: 23 JUL 21

Warr. Date: 09 APR 21

Job #1 - Warranty

RUN A NEW WIRE FROM THE CONTROL PANEL TO THE WATER PUMP

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #1:			0.00

Job #2 - Warranty

MAKE SURE BEN IS THE ONLY ONE TO DEAL WITH THIS TICKET

Subtotal for Job #2: 0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 23 Jul 2021

Customer Signature : _____

Customer #: 51136
KENNEDY, ABBY D.





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W/O: 64677
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64677 (Appointment Date: 13 JUL 2021 - Time: 07:00am)

Customer: 51136 - KENNEDY, ABBY D. - Stock #: 11023

812-639-1466

Tag:

Author: BH

Location: 0720 SEE IF THIS CAN BE
CLOSED

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 26DJSE

Chassis #: 5ZT2CKRB9MF000032

Serial #: 5ZT2CKRB9MF000032

Mileage:

Licence:

Invoice #:

Date In: 10 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 21 JUL 21

Warr. Date: 09 APR 21

Job #1 - Warranty

COMPLAINT: CONTROL BOARD KEEPS BLOWING FUSES NUMBER 4 FUSE 15AMP INSTALLED 3
FUSES AND THEY ALL BLEW

CORRECTION: Fuse to the water pump kept blowing ,pulled the panel out, the speaker out, the light in the
bathroom out, and the panel by the water pump out. i started pulling the wire by the speaker and
nothing it still blew i then got to the wire at the pump and i pulled on it and the it finally gave away and
the fuse stopped blowing ... There is possibility it could do it again at that point we will need to run a new
wire.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Date: 23 Jul 2021

Customer Signature : _____

Customer #: 51136
KENNEDY, ABBY D.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	688923
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CKRB9MF000032
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	086 / 086A
		ITEM #	CKT26DJSE-86
Labor rate:	\$130.00	DEALER RO #	64677
OWNER INFORMATION		CLAIM START DATE	07/19/2021
ABBY KENNEDY		CLAIM END DATE	01/01/1900
4133 W BRESCHER DR			
Jasper, IN 47546			
USA			
Retail Date of Purchase	04/09/2021	WARRANTY EXPIRATION DATE	04/09/2022

Claim Line Details

Labor

Line# 1

Operation Code

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-07-19 10:27:39 :: CONTROL BOARD KEEPS BLOWING FUSES NUMBER 4 FUSE 15AMP INSTALLED 3 FUSES AND THEY ALL BLEW Fuse to the water pump kept blowing ,pulled the panel out, the speaker out, the light in the bathroom out, and the panel by the water pump out. i started pulling the wire by the speaker and nothing it still blew i then got to the wire at the pump and i pulled on it and the it finally gave away and the fuse stopped blowing ... There is possibility it could do it again at that point we will need to run a new wire. Additional Note : bhoffman@americanrvcenter.com, 2021-07-19 10:32:18 :: WHEN WE PULLED ON THE WIRE IT FELT LIKE A STAPLE CAME OUT

Model #

Dlr Sub Hrs

6.00

Sub Labor Amt \$780.00

Serial #

Appr Hrs

6.00

Appr Labor Amt \$780.00

Notes

dealer needs to run new wire, wire that was stuck might be cut. approved 6hrs
NICK GRAY APPROVED 6 HRS FOR RUNNING A NEW WIRE

Submitted

Labor Amt	\$780.00
Parts & Freight	\$0.00
Total	\$780.00

Approved

Labor Amt	\$780.00
Parts & Freight	\$0.00
Total	\$780.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.