

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 64674

Completed : 31 AUG 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # : Invoice # :
Stock No : 10681 Description : 2021 TT COACHMEN CATALINA 293QBCKLE
Tag : Date In : 10 JUL 21 Mileage :
Author : BH Promised : 28 AUG 21
Location : 0901 CHECK PREAUTH Date Sched :
Serial# : 5ZT2CAUB5MX021147 Chassis# : 5ZT2CAUB5MX021147
Warr. Date : 27 MAR 21 Cust PO# :
Print Date : 12 NOV 21

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER CANT GET HIS SATALITTE TO E 50162 WADSW
 WORKDISH TAILGATER CUSTOMER IS TRYING TO
 PLUG ON TO THE OUTSIDE OF THE UNIT AND
 IT WONT WORK BUT WHEN HE PLUGS IN TO THE
 WALLIE IT WORKS
 CAUSE: CUSTOMER CAN'T GET HIS SATTELLITE TO
 WORK DISH TAILGATTER. CUSTOMER IS
 TRYING TO PLUG ON TO THE OUTSIDE OF THE
 UNIT AND IT WON'T WORK, BUT WHEN HE
 PLUGS INTO THE WALLIE IT WORK.
 CORRECTION: Moved unit into shop from service lot.
 Checked operation of TV's on antenna.
 Booster was out of wall when customer
 brought unit in for service. Ran a
 check on all coax cables. Found some
 going to wrong places. Customer
 installed coax cable from TV to TV
 booster was shorted and not usable.
 Replaced TV booster with one coax
 connection for TV antenna only.
 Satellite cable from dish can only go
 direct to receiver and not through and
 splitters. Relabeled outside Cable
 input "CABLE" instead Cable &
 Sattellite. Customer has two sattellite
 receivers. Turned in parts request for
 two outside coax inputs for sattellites
 only for living room and front bedroom.
 Also three inside wall plates to connect
 coax cables to. Checked operation of
 all four TV locations and searched for
 channels. All ok. Connected Sat dish
 to receiver at living room TV. Found
 channels. Waiting on parts.

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Job #  Description                      JOB INFORMATION                      Type Bill To
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2      COMPLAINT:  KITCHEN SINK YOU NEED TO FILL THE SINK      W      10024  FORES
                TO ABOUT 3-4 INS AND THEN DRAIN IT IT
                WILL LEAK WHEN IT IS DRAINING
                CAUSE:  KITCHEN SINK YOU NEED TO FILL THE SINK
                ABOUT 3-4 INCHES AND THEN DRAIN IT.  IT
                WILL LEAK WHEN DRAINING.
                CORRECTION:  Checked kitchen sink drain.  Filled sink
                to 3-4 inches.  Pulled drain stopper.
                Found a small drip above "P" trap.
                Removed complete drain from sink.
                Cleaned all parts.  Reinstalled all
                drain parts. tightened all fittings
                securely.  Filled sink three times and
                drained.  No leaks or drips at thius
                time.
3      COMPLAINT:  On the entry door where the steps fold      W      10024  FORES
                in the metal is bent where the blue tape
                is
                CAUSE:  ON THE ENTRY DOOR WHER THE STEPS FOLD IN
                THE METAL IS BENT WHERE THE BLUE TPE IS.
                CORRECTION:  Checked entrance door flange.  Flange is
                bent on both sides.  Straightened both
                flanges.  Adjusted latches so they don't
                rub side flanges when opening and
                closing.
4      COMPLAINT:  THE SLIDE ROOM THE FRONT END OF THE          W      10024  FORES
                SLIDE THE PANEL ABOUT HALF WAY DOWN IS
                COMING LOOSE
                CAUSE:  THE SLIDE ROOM THE FRONT END OF THE
                SLIDE THE PANEL ABOUT HALFWAY DOWN IS
                COMING LOOSE.
                CORRECTION:  Checked trim on living room slideout.
                Wall panel on end has come loose.
                Reattached wall panel wih small staples.
                Filled all holes with matching putty.
5      COMPLAINT:  THE PANEL BY THE BATHROOM DOOR YOU CAN      W      10024  FORES
                SEE THE NAILS need to install seam tape
                CAUSE:  THE PANEL BY THE BATHROOM DOOR YOU CAN
                SEE THE NAILS.  NEED TO INSTALL SEAM
                TAPE.
                CORRECTION:  Checked curved panel next to bathroom
                door.  Small staples sticking out.
                Counter sunk staples.  Found some
                matching seam tape to cover staples.
                Applied seam tape from ceiling to floor.
COVE   INSTALL LARGE SLIDE COVER 138" TO 192" 154              E      50162  WADSW
6      COMPLAINT:  The bottom drawer by the kitchen sink      W      10024  FORES
                opens when going down the road
                CAUSE:  THE BOTTOM DRAWER BY THE KITCHEN SINK

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OPENS WHEN GOING DOWN THE ROAD.
 CORRECTION: Checked bottom drawer under kitchen
 sink. Stops at rear of slide is bent
 and will not keep drawer closed in
 transit. Slides need replaced.
 7/13/2021: Turned in parts request for
 a new set of drawer slides.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
1	94321	94321 BLK CABLE TV		E-50162	2	9.99	19.98
1	5987	BROWN COAX PLATE		E-50162	3	7.99	23.97
1	24-1056	50' WHITE COAX CAB		E-50162	1	20.99	20.99
COVER	00-0497	13.5FT SLIDER-13.5		E-50162	1	435.00	435.00
COVER	PUTTY	PUTTY TAPE - ROLL		E-50162	1	11.99	11.99
6	C01230004	DRAWER SLIDE, BALL		W-10024	2	1.87	3.74
6	C01230005	DRAWER SLIDE, BALL		W-10024	2	0.52	1.04

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	1.00	45.00	45.00
1	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	3.00	45.00	135.00
1	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	2.00	45.00	90.00
1	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	2.00	45.00	90.00
2	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	1.00	130.00	130.00
3	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.50	130.00	65.00
4	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.50	130.00	65.00
5	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.50	130.00	65.00
VER-L	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	0.83	130.00	107.90
VER-L	Z990	MISC LABOUR CODE (EXTE DKM			E-50162	1.67	130.00	217.10
6	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.00	130.00	0.00
6	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.50	130.00	65.00
6	Z990	MISC LABOUR CODE (EXTE DKM			W-10024	0.00	130.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	FRT	UPS - PLATES		E-50162	1.00	7.50	7.50
VER-L	FRT	FREIGHT		E-50162	0.00	135.00	0.00
VER-L	SS	SHOP SUPPLIES		E-50162	0.00	35.00	0.00
6	FRT	UPS-CABINET PARTS		W-10024	1.00	15.47	15.47

CUSTOMER COMMENTS

BH SENT IN PREAUTH WAITING TO HEAR BACK

CABINET PARTS IN BACKROOM 7-16-21...CAM
 TOPPER IN SHOP NEXT TO CAMPER 7-13-21...CAM
 TOPPER ORDERED 7-10-21...CAM

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	50162	511.93	685.00	0.00	7.50	36.37	1,240.80
W	10024	4.78	390.00	0.00	15.47	0.00	410.25
	Totals	516.71	1075.00	0.00	22.97	36.37	1,651.05