



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64665
Promised Date: 31 JUL 21



Customer #: 51646
NICHOLSON, CYNTHIA A.



CUSTOMER WORK ORDER

WO #: 64665

Customer: 51646 - NICHOLSON,
CYNTHIA A. - 812-630-4754

Tag:

Author: BH

Location: DELIVERY 0716

Stock #: 10644

Stock Desc: 2021 TT COACHMEN

CATALINA 243RBSLE

Chassis #: 5ZT2CANB3MU039193

Serial #: 5ZT2CANB3MU039193

Mileage: 0

Licence:

Invoice #:

Date In: 09 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 31 JUL 21

Warr. Date: 16 JUL 21

Job #1 - Internal

COMPLAINT: ORDER FRIDGE AND INSTALL IN UNIT

CORRECTION: REMOVE FREIGE AND INSTALL NEW ONE. LET RUN FOR ONE HOUR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #1: 0.00

Job #FPDINTT - Internal

FINAL PDI ON NEW TRAVEL TRAILERS

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
710843	91-00-4250 EQUALIZ	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

10K E2 EQUALIZER HITCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-POINT SWAY CONTROL COMPLETE HITCH	1.00	N/C	N/C
14-8608	91-00-6100 2-5/16" 10K HITCH BALL	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #BCWT - Internal

BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

Printed On: 8/2/2021 12:20:41PM

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Labor Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts Part #	Description	Qty	Price	Total
51140	PROPORTIONAL BRAKE	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #DELUXE - Internal
 DELUXE STARTER KIT

Parts Part #	Description	Qty	Price	Total
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
13-3007	NUGEN 200Z.	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

WALK THRU
 Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: THE RIGHT TURN SIGNAL IS NOT VISABLE WITH CLEARANCE LIGHTS ON.

CAUSE: light was not wired right

CORRECTION: remove light and rewire light, install light

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00

Subtotal for Job #2: 65.00

Parts Total: 0.00
 Labour Total: 65.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 65.00

Thank you for being a valued customer. We appreciate your business.
 All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 02 Aug 2021

W/O: 64665
Promised Date: 31 JUL 21



Customer #: 51646
NICHOLSON, CYNTHIA A.



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS Authorized	
BASDEN RV CENTER INC		CLAIM 658435	
DBA AMERICAN RV CENTER		CLAIM ORIGIN WEB	
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN 5ZT2CANB3MU039193	
USA		CHASSIS VIN	
		MILEAGE 0	
		SITE/WAREHOUSE 103 / 103	
Labor rate: \$130.00		ITEM # CAT243RBSLE	
OWNER INFORMATION		DEALER RO # 64526	
CYNTHIA A NICHOLSON		CLAIM START DATE 06/24/2021	
1898 W 3RD ST		CLAIM END DATE 01/01/1900	
Jasper, IN 47546			
USA			
Retail Date of Purchase 07/15/2021		WARRANTY EXPIRATION DATE 07/15/2022	

Claim Line Details

Labor

Line# 1	Operation Code 10-1-15-11-000059	Operational Description Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/ Electrical	
	Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:08:48 :: THE LEFT REAR BRAKE IS NOT FUNCTIONING. INSPECTED UNIT AND CONFIRMED THAT LEFT REAR BRAKE IS NOT FUNCTIONING. pulled down underbelly and pulled out wires,wire connector was not crimped all the way down,crimprd wire and put underbelly back up and tested good.		
	Model #	Dlr Sub Hrs 0.40	Sub Labor Amt \$52.00
	Serial #	Appr Hrs 0.30	Appr Labor Amt \$39.00
	Notes excessive time requested		

Labor

Line# 2	Operation Code 60-141-02-00-001612	Operational Description Glass Shower Door - Plumbing/Shower, Tub Surround/Adjust/No Tread Code	
	Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:19:08 :: THE SHOWER DOOR IS NOT IN THE BRACKET. INSPECTED SHOWER DOOR AND CONFIRMED THAT IT IS NOT IN THE TRACK. REMOVED SCREWS IN SHOWER SURROUND AND PUT GLASS BACK IN IN PLACE AND PUT SHOWER SURROUND BACK TOGETHER.		
	Model #	Dlr Sub Hrs 0.40	Sub Labor Amt \$52.00
	Serial #	Appr Hrs 0.25	Appr Labor Amt \$32.50
	Notes excessive time requested		

Labor

Line# 3	Operation Code 40-196-01-11-001309	Operational Description Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/ Electrical	
	Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:22:48 :: THE USB PORTS IN THE BEDROOM DO NOT WORK. INSPECTED USB PORTS IN THE BEDROOM AND CONFIRMED THAT THEY ARE INOPERATIVE. REMOVED USB FROM WALL AND PULLED WIRES OUT THROUGH HOLE AND WIRES WERNT CONNECTED CONNECTED WIRES AND USB WORKS ,AND PUT BACK TOGETHER.		
	Model #	Dlr Sub Hrs 0.50	Sub Labor Amt \$65.00

Serial #
Notes
excessive time requested

Appr Hrs

0.20

Appr Labor Amt \$26.00

Submitted

Labor Amt	\$169.00
Parts & Freight	\$0.00
Total	\$169.00

Approved

Labor Amt	\$97.50
Parts & Freight	\$0.00
Total	\$97.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.