



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64655
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64655 (Appointment Date: 08 JUL 2021 - Time: 07:00am)

Customer: 48860 - MEHRINGER,
BRANNON M. - 812-639-6750

Tag:

Author: BH

Location: 0719 CAN THIS BE CLOSED

Stock #: 10772

Stock Desc: 2021 5W KEYSTONE
MONTANA HIGH COUNTRY 385BR

Chassis #: 4YDF38525MA742109

Serial #: 4YDF38525MA742109

Mileage: 0

Licence:

Invoice #:

Date In: 07 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 19 JUL 21

Warr. Date: 12 DEC 20

Job #1 - Internal

COMPLAINT: CUSTOMER HAS POO SMELL COMING OUT FROM UNDER THE CAMPER CUSTOMER REPLACED THE VENT ON THE ROOF AND NOT DOES NOT SMELL ANYTHING CHECK OVER UNIT TO SEE IF ANY PROBLEM

CORRECTION: bring unit in and pull down underbelly, inspect pumming found no leaks,put underbelly back up

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CHECK BATTERY'S CUSTOMER STATES THAT WHEN USING THE LEVELING SYSTEM IT DROPS IN VOLTAGE VERY LOW WHEN RUNNING THE JACKS WITH IT PLUGGED IN

CORRECTION: disconet batteries and test, right battery test at 12.85vdc with 699 cca, left battery test at 12.85vdc with 679 cca batteries are 550 cca, both test good, converter out put at 7 way is 13.2, batteries at 7 way is 12.7

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: RECALL 21-409 SLIDE ROOM RECALL

CAUSE: unit has 4 sliderooms, 3 sliderooms on main floor, 2 sliderooms with 120 vac power,

CORRECTION: unit has 4 sliderooms, 3 sliderooms on main floor, 2 sliderooms with 120 vac power, pull underbelly down found 120 vac conetions laying on underbelly, mout conetions as recall to fram put underbelly back up

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	325.00
Z990	MISCELLANEOUS REPAIR	JP	65.00



Customer #: 48860
MEHRINGER, BRANNON M.



Subtotal for Job #3: 390.00

Parts Total: 0.00
Labour Total: 390.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 390.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Jul 2021

W/O: 64655
Promised Date: 31 JUL 21



Customer #: 48860
MEHRINGER, BRANNON M.



Customer Work Order



e-Authorization

7/19/20
12:38:35

3-Authorization number PA02877773 Reference no: 64655 Status: Approved Approved by Niell Approved date 7/15/2021
 3-Owner Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF38525MA742109 12/12/2020
 600 E Baseline Rd
 Evansville, IN 47725

1u Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	7140942A Safety Advisory 2	0.00	3.00	2.00		1		Complaint:RECALL 21-409 SLIDE ROOM RECALL Cause:unit has 4 sliderooms, 3 sliderooms on main floor, 2 sliderooms with 120 vac power, Correction:unit has 4 slide rooms, 3 slide rooms on main floor, 2 slide rooms with 120 vac power, pull underbelly down found 120 vac connections laying on underbelly, mount connections as recall to fram put underbelly back up

3-Authorization number PA02877773 2.00

For paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the