



Pre-Authorization

Pre-Authorization number	PREAUTH109379 (PA04000356)	Reference no.79894	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDTCGP2XRV501544 Retail sold on 11/13/2025
Evansville, IN 47725

Root		Approved		Actual		Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	
1201806B	Power Jack	0	0.5	0.5		1	0.5	Complaint: CUSTOMER ADVISES THAT THE TONGUE JACK IS NOT FUNCTIONING. Cause: Pulled unit up to shop and removed the tongue jack switch. Switch tested good. I'm getting power to the jack. The fuse is good and the light is functioning. The jack is inop. Correction: REMOVE AND REPLACE KRV-Approved.
3201808A	Decorative Wood Trim - Repair - per piece	0	0.1	0.1		1	0.1	KRV-VCB Complaint: THERE IS A PIECE OF CIELING TRIM INSIDE THAT HAS COME LOOSE AND IS NOW ON THE FLOOR. Cause: Batten strip fell down. Correction: Secured the batten strip with Brad nails and filled holes with putty.
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.