



Warranty Claim Form

Date: 5/21/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3421R6650812
Imagine 2970RL
Retail Purchase Date: 6/27/2025
Work Started: 9/3/2025
Work Completed: 5/12/2026

Claim Status: Paid
Dealer Work Order #: 12647
Unit Offline Date: 3/20/2024

Claim #: 988409
Labor: \$462.00
Parts: \$61.11
Shipping: \$22.58
Total: \$545.69

Notes: JPH 5-15-26 Approved, must be claimed by end of business today. JPH 9-9-25

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

WYATT JOHNSON
104 CHURCH ST
ONTARIO, Wisconsin 54651
United States
6083434269

Operation Line # 1

Flat Rate Code: 350051 Toilet - Resecure

Fault Code: Improper Installation/Build

Problem: Toilet is loose. When sitting on the unit it is very unsteady.

Hours: .5

Cause: The manufacturer didn't center the toilet flange in the center of the floor, and they only put half the number of screws in to secure the flange to the floor. *Amount:* 70.00

Remedy: Removed the toilet, pulled out the screws, added more and longer screws, and put the toilet back on. The toilet still had some movement to it so I took the toilet back off, predrilled two more holes in the flange, countersunk the holes and put two more screws in. Put the toilet back on and it now have barely any movement. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 use only	Miscellaneous Part for claim use only		1	1	3.50

Operation Line # 2

Flat Rate Code: 550076 Slide Out Floor - R&R Slide Ski Fault Code: Damaged/Maintenance

Problem: DS slide out is starting to make marks on the floor. Is there an adjustment or repair that can prevent further damage. Hours: 1

Cause: The slide-out is deep and when it's retracting it touches the floor. The slide-out is a rack and pinion style and it's seal is good opening and closing so it's aligned properly. The wear bar is in place to the only thing that will stop the rubbing on the floor are the floor skis. Amount: 140.00

Remedy: Install floor skis that ride between the main floor and the slide floor. Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	42.76

Operation Line # 3

Flat Rate Code: 590017 Skirt Metal (Lower Wrap) - Resecure Fault Code: Damaged/Maintenance

Problem: There is water leaking out of the front of the ODS slide. There is now a spot on inside of the unit on the floor near it that is discolored. **NO REPAIR CODE AVAILABLE** Hours: 1.5

Cause: The sealant along the radius metal edge is cracked in multiple spots around the unit and it allowed water to get in. I sprayed the side of the slide with water, went inside and I don't see any water getting in but the baton stop on the floor edge is discolored. I went back outside and started looking the sealant over and that's when I found the crack in the silicone. I did a quick walk around and I found cracks in the sealant on the DS slide and multiple broken screws. Amount: 210.00

Remedy: I was able to drill out two screws and the other two I had to drill new holes next to them. I covered the exposed holes with black silicone and resealed the edge with clear silicone. I removed the damaged baton strip, cleaned the water stains off the wall, cut a new baton strip to size, nailed it on and puttied the holes. Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
611445 BATTEN 3.6MM X 7/8 X 108 ALLURE PORCELAIN 6078B	BATTEN 3.6MM X 7/8 X 108 ALLURE PORCELAIN 6078B		1	1	2.25
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	10.50

Operation Line # 4

Flat Rate Code: 680022 Chairs - Repair Recliner

Fault Code: Improper Installation/Build

Problem: Heat in the far rear recliner is not working.

Hours: .3

Cause: The plug underneath the chair wasn't hooked up. The pins looked a little bent.

Amount: 42.00

Remedy: Straightened the pins out, hooked the plug up, waited for the seat to get ware and taped the connection.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	2.10