

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2661103
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FFLN29T1910906
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010C
 ITEM # FLFF371RK
 DEALER RO # 13302B
 CLAIM START DATE 05/01/2026
 CLAIM END DATE 05/14/2026

Labor rate: \$140.00

OWNER INFORMATION

CANDACE SONNENBERG
 N7160 1ST AVENUE
 Westfield, WI 53964
 USA

Retail Date of Purchase 04/25/2026

WARRANTY EXPIRATION DATE

04/25/2027

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 40-106-01-00-001232 Porch Light - Electrical/12 Volt Exterior/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-05-01 08:52:55 :: Complaint: Light on the front of unit is inoperable. The switch is broken on it. Cause: Broken switch on the light. Correction: Removed lens, unscrewed base of light, cut positive and negative wires, obtained new fixture, stripped wires from unit then wired light up, tested and it works, then reinstalled onto the unit, siliconed around the fixture and installed lens.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes
 Hello, please provide a picture of the back side of the light. Thank you!
 Hello, the repair code has been updated to a more appropriate one based on the root cause of the issue.
 Hello, the repair code has been updated to a more appropriate one based on the root cause of the issue.

Part

Line# 1 **Item #** **Description**
 USERPART 852661915960 - LED oval light (Dealership is unable to obtain invoice due to Northern Wholesale no longer being in business)

Model #	Serial #	Part tag		
Sub Qty 1.00	Sub Dlr Price \$13.05	Sub Freight \$0.00		
Appr Qty 1.00	Appr Dlr Price \$13.05	Appr Freight \$0.00		

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 30-102-24-00-001117 Trim Molding, each - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2026-05-01 08:54:46 :: Complaint: The trim on dining/living slide out has unfinished wood showing gaps. Cause: Manufacturer did not fill the gaps between the trim. Correction: Used putty to fill all gaps in trim on slide room.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$56.00

Notes

Part

Line# 1	Item #	Description			
	USERPART	Shop supplies - Putty			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$2.80	Sub Freight \$0.00		
	Appr Qty 1.00	Appr Dlr Price \$2.80	Appr Freight \$0.00		

Notes**Labor**

Line# 3	Operation Code	Operational Description
	30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-05-01 08:55:54 :: Complaint: When pulling out love seat to make into bed, there are sharp staples that stab your fingertips. Cause: Manufacturer of sofa did not set the staples. Correction: Used a hammer and pounded the staples in as much as possible so fingertips do not get injured when opening up the seat.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes**Labor**

Line# 4	Operation Code	Operational Description
	30-95-24-00-000948	Dinette Table Top - Booth - Interior/Dinette/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-05-01 08:57:11 :: Complaint: The tabletop has a slight scratch. Cause: Scratch in tabletop. Correction: Used a very fine wet sandpaper to sand away the scratch then polished the tabletop, and the scratch is no longer visible.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes

Submitted	Labor Amt	\$196.00	Approved	Labor Amt	\$168.00
	Parts & Freight	\$15.85		Parts & Freight	\$15.85
	Total	\$211.85		Total	\$183.85

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.