

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2666569  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TFLW27RD458074  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010B  
 ITEM # FLT21DS  
 DEALER RO # 12452  
 CLAIM START DATE 05/06/2026  
 CLAIM END DATE 05/14/2026

Labor rate: \$140.00

**OWNER INFORMATION**

KARL WOLF  
 1360 CRIMSON CT  
 Plover, WI 54467  
 USA

Retail Date of Purchase 05/05/2025      WARRANTY EXPIRATION DATE 05/05/2026

**Claim Line Details**

**Labor**

**Line# 1**      **Operation Code**      **Operational Description**  
 60-136-15-00-001499      Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2026-05-06 14:03:55 :: Complaint: The bathroom faucet leaks somewhere below the sink. Water pools on the floor in the bathroom. Under the sink then runs on to the floor. Customer believes the leak is coming from the cold water line. Cause: Did a water test on it, left over night and did not see a leak. Correction: Did a pressure test on it and still did not find a leak.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$70.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**  
 Hello, can you provide a dated work order showing when this was noted?  
 Added. Date in is July 25th, 2025.  
 We respectfully deny this line as no issues were found after testing.

**Labor**

**Line# 2**      **Operation Code**      **Operational Description**  
 30-91-24-00-000923      Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2026-05-06 14:06:06 :: Complaint: As you are sitting on the sofa, the left recliner mechanism does not work. Lever is moving but does no engage the foot rest. Cause: Couldn't duplicate concern. Correction: Test recliner on left side of sofa, customer says it won't open the foot rest when the release is pulled. Tested multiple times but couldn't duplicate the problem.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$70.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**  
 Hello, can you provide a dated work order showing when this was noted?  
 We respectfully deny this line as no issues were found after testing.

**Labor**

**Line# 3**      **Operation Code**      **Operational Description**  
 20-46-14-00-000732      Window Frame - Exterior/Windows/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2026-05-06 14:07:45 :: Complaint: The window to the right of the sofa when sitting on it, has a screen that does not fit snugly. Cause: Check window to the right of sofa for gaps in the screen. Correction: The inner part of the frame is bent on the left side where the seam is. Replace window.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.40	<b>Sub Labor Amt</b> \$196.00
<b>Serial#</b>	<b>Appr Hrs</b>	1.40	<b>Appr Labor Amt</b> \$196.00

**Notes**

Hello, can you provide a dated work order showing when this was noted?  
Hello, the window should not need replaced. Your tech should be able to bend this into place.  
Updated correction: Went and got a special pair of plyers to bend the metal frame inside straight for a better seal with the screen. Screen is now fitting properly. 1.4 hours.  
Authorized as the original status was marked as denied in error.  
Hello, the labor code has been updated to a more appropriate of this repair request. Thank you  
Approved for repair of the window frame being bent.

**Labor  
Line# 4**

**Operation Code**

30-91-01-00-000891

**Operational Description**

Tri-Fold or Hide-a-Bed Sofa - Interior/Living Quarters, Sofa, Chair/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2026-05-06 14:08:49 :: Complaint: Strap to pull out sofa tore loose. Cause: Sofa strap ripped open the fabric it was sewn to. Correction: Need direction from manufacturer on how to repair or replace.

**Model#**

**Dlr Sub Hrs**

1.00

**Sub Labor Amt** \$140.00

**Serial#**

**Appr Hrs**

0.00

**Appr Labor Amt** \$0.00

**Notes**

Hello, can you provide a dated work order showing when this was noted?  
We respectfully deny this line as this is damage.

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**Submitted**

Labor Amt \$476.00  
Parts & Freight \$0.00  
Total \$476.00

**Approved**

Labor Amt \$196.00  
Parts & Freight \$0.00  
Total \$196.00

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.